



INFOTAINMENT MESSAGING FOR OVER-THE-AIR UPDATE

RECALL ID Kia: SC331 / NHTSA: 25V006

INSTALLATION Once the over-the-air (OTA) software has been automatically downloaded and the background update is finished, the software update will be available to install.

Pop-up Screen Text after Engine is turned off:

When you select [Update Now], the screen will turn off and the navigation update will start. Navigation will turn off automatically after the update.

- Use Auto-Install Updates [Check box]
- Update Now [selectable]
- Details [selectable]
- Later [selectable]

DETAILS SCREEN TEXT Use of all functions, including sound, is limited during the update.

- Total Update Time: 7 Minutes

UPDATE DETAILS Important OTA Software Update
Software Version: 25.6.1 (subject to change)
MCU: (subject to change)

This important update is to remedy the Body Domain Control Unit (BDC) software logic which may cause a momentary loss of low-beam headlamp and taillamp illumination while driving resulting in decreased visibility. In its current state, your vehicle does not comply with the illumination requirements of Federal Motor Vehicle Safety Standard (FMVSS 108) "Lamps, reflective devices and associated requirements", thereby increasing the risk of a crash.

If the OTA software update is unsuccessful, you are advised to bring your vehicle to a Kia dealer to complete Recall SC331.

- Previous [selectable]
- Start Update [selectable]
- Later [selectable]

SCREEN AFTER START Updating...

UPDATE/UPDATE NOW SELECTION The update will continue even when the vehicle is turned off. During the update, all features including the rear camera and audio are restricted.

- AFTER UPDATE** What's New & QR Code Pop-Up Screen text after the update:
- What's New
 - For more information on the Infotainment System Update, press the [Details] button.
 - Details [selectable]
 - Close [selectable]
- If Details is selected, it directs to the What's New > Vehicle System Update page.

WHAT'S NEW DETAILS SCREEN Important OTA Software Update
Software Version: 25.6.1 (subject to change)
MCU: (subject to change)

This important update is to remedy the Body Domain Control Unit (BDC) software logic which may cause a momentary loss of low-beam headlamp and taillamp illumination while driving resulting in decreased visibility. In its current state, your vehicle does not comply with the illumination requirements of Federal Motor Vehicle Safety Standard (FMVSS 108) "Lamps, reflective devices and associated requirements", thereby increasing the risk of a crash.

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QR CODE APPEARS ON THE SCREEN What's New QR code directs to a general information website referenced in the document, "KIA Connect App Messaging for OTA".



Kia America, Inc.

Software Update for Body Domain Controller

Sorento | June 5 2025

This Over-the-Air (OTA) software update is designed to remedy the Body Domain Control Unit (BDC) software logic which may cause a momentary loss of low-beam headlamp and taillamp illumination while driving resulting in decreased visibility. In its current state, your vehicle does not comply with the illumination requirements of Federal Motor Vehicle Safety Standard (FMVSS 108) “Lamps, reflective devices and associated requirements”, thereby increasing the risk of a crash.

If the OTA software update is unsuccessful, you are advised to bring your vehicle to a Kia dealer to complete Recall SC331.

1.	Vehicle Model	2024 and 2025 Sorento (produced between 02/22/2023 – 06/19/2024)
2.	Time Required	OTA Update (in-vehicle): 7 minutes approx. Once this software is downloaded by the vehicle, and the vehicle is powered off, a pop-up will be displayed on the infotainment screen.

Additional information: This OTA will be rolled-out to all eligible Sorento vehicles with an active Kia Connect account.

If you have any questions, please contact the Kia Connect Call Center (844) 886-9411.

Reference Recall SC331.

For more information on Over-the-Air software updates, please visit our website:

<https://owners.kia.com/content/owners/en/ota-software-update.html>