



IMPORTANT: Safety Recall

SAFETY – RECALL – 25011 (25V-742)

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Smeal Holding, LLC has decided that a defect which relates to motor vehicle safety exists in certain model years 2024-2025 Rear Mount Platform, 2025 Mid Mount Platform Aerial, and 2026 125' Aerial model emergency response vehicles.

What is the defect?

On the affected vehicles, there is a possibility a hose change for the 1-inch high-pressure hydraulic hose may have a crimp not within specification which could cause the fitting and hose to separate and the hydraulic fluid to drain.

If this condition exists, it could cause the fitting and hose to separate and the hydraulic fluid to drain, deeming the hydraulic functions inoperable (including the aerial and outriggers). There is a potential of increased risk of injury if the operator needs to move away from a hazardous situation or it may impede the safety of the mission, as well as increase the risk of a flammable hydraulic fluid leaking on the ground, which increases the risk of a fire. This could occur without warning.

Corrective Action:

Inspect each of the 1-inch high-pressure hydraulic hose assembly part numbers to determine if the trucks are affected and replace the high-pressure hydraulic hose assemblies, when necessary. There is no cost to the vehicle owner for the recall remedy.

Estimated time for the remedy may be up to 1 hour for inspection per truck and an additional 5 to 9 hours to replace the hose assemblies, if needed. Complete the work per instructions in the service bulletin.

What should the final stage manufacturer do?

On the attached document, you will find a list of chassis cabs Spartan has sold to you. If you agree the identified chassis contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

Contact Smeal Holding, LLC Customer Product Support group to have the work scheduled and completed at no charge to you or our mutual customer.



If you have completed this remedy prior to receiving this letter, please notify and contact Spartan Central Service at chawarinvsub@spartanmotors.com.

What will Smeal Holding, LLC do?

Smeal Holding, LLC will work with you and affected owners to identify a service center near you and schedule the work to be completed.

For questions regarding this defect or a warranty claim, please call **1-800-867-6478**, and reference 25011.

We regret any inconvenience this situation may cause. Smeal is committed to customer safety and satisfaction.

Sincerely,

Smeal Holding, LLC