IMPORTANT: Safety Recall

SAFETY – RECALL – 25010 (25V-584 / TC2025-462)

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model years 2023-2026 Gladiator, Metro Star, FC-94, and KME Panther, and 2024-2025 KME Predator model emergency response chassis cab vehicles.

What is the defect?

On the affected vehicles, there is a possibility that a shorter actuator level arm will wedge or bind which could cause a lock-in or lock-out situation.

If this condition exists, the door will not be able to be operated due to the actuator lever arm being bypassed or bound. This causes a lock-in and lock-out situation, not allowing the cab door to be opened. In case of an emergency, should this condition exist, it could increase the risk of potential injury or harm to the occupants. This could occur without warning.

Corrective Action:

Inspect the latch logic for each cab door to determine if the trucks are affected and replace the latch logic if they are determined to be non-conforming. There is no cost to the vehicle owner for the recall remedy.

Estimated time for the remedy may be up to 0.5 hours for inspection per truck and an additional 1 hour per door if the replacement of the latch logic is needed. Complete the work per instructions in the service bulletin.

What should the final stage manufacturer do?

On the attached document, you will find a list of chassis cabs Spartan has sold to you. If you agree the identified chassis contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

Contact Spartan Fire, LLC Customer Product Support group to have the work scheduled and completed at no charge to you or our mutual customer.

If you have completed this remedy prior to receiving this letter, please notify and contact Spartan Central Service at chawarinvsub@spartanmotors.com.

What will Spartan Fire, LLC do?

Spartan Fire, LLC will work with you and affected owners to identify a service center near you and schedule the work to be completed.

For questions regarding this defect or a warranty claim, please contact Andy Haigh at andy.haigh@spartanmotors.com or call **1-800-867-6478,** and reference 25010**.**

We regret any inconvenience this situation may cause. Spartan is committed to customer safety and satisfaction.

Sincerely,

Spartan Fire