

SAFETY RECALL NOTICE

TO: All Distributors and Resellers

Eaton Corporation has identified a safety defect in certain E-Locker Differentials manufactured between June 2025 and August 31, 2025 with part numbers Q14022-010, Q14023-010, Q14032-010, and Q14033-010 with date codes between 25152 through 25243 (inclusive). Accordingly, a recall to address this issue (NHTSA Recall Number 25E076) has been initiated. This notice is being provided to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The differentials may have been improperly manufactured, resulting in oversized gear teeth, causing the differential to lock. A locked differential can increase the risk of a crash.

Owners are advised not to drive the vehicles until the repairs are completed. Eaton will replace any defective differential free of charge. For owners to have their differential evaluated and to receive a new differential if it contains the oversized gear teeth, owners should make a claim through the following web address or call the below toll-free number:

On the web:

<https://www.eaton.com/us/en-us/support/warranty-returns/eaton-performance-automotive-process.html>

By phone:

1-800-328-3850

Eaton's number for this recall is HSCQE 2025-07. Please reference this number or the product "E-Locker Differentials" when you contact Eaton.

Please be reminded that ***it is a violation of Federal law for you to sell E-Locker Differentials covered by this notification*** with part numbers Q14022-010, Q14023-010, Q14032-010, and Q14033-010 with date codes between 25152 through 25243 (inclusive). Substantial civil penalties apply to violations of this law.

For recalled E-Locker Differentials in your inventory:

If you have any recalled E-Locker Differentials in your inventory, please contact the above identified phone number to address the disposition of this inventory.

For recalled E-Locker Differentials you sold to customers/vehicle owners or installers:

It is important to notify all customers who purchased E-Locker Differentials subject to this recall about this recall immediately. Please provide Eaton Corporation with the names and addresses of all of your customers and vehicle owners of the recalled E-Locker Differentials immediately, and Eaton Corporation will assist in ensuring that each vehicle owner receives a customer letter. You can provide the names and addresses to Eaton Corporation directly by calling 1-800-328-3850. If you would prefer to notify owners directly, please immediately forward the enclosed vehicle owner letter to all customers and vehicle owners to whom you sold a recalled E-Locker Differential or on whose vehicle a recalled E-Locker Differential was installed. Please confirm with Eaton Corporation in writing if you elect to forward the enclosed letter directly to all of your customers.

Your assistance with this recall is appreciated. We appreciate your cooperation and prompt attention to this important matter and apologize for any inconvenience.