



CAMPAIGN SC0486

February 2026

DEAR MACK TRUCK OWNER:

Mack Trucks has determined that certain model year 2024 and 2025 Granite vehicles could experience early life LED headlamp failures due to internal component issues. This could result in a loss of lighting from the headlamp. Mack Trucks is recalling these vehicles to conform with the legal requirements imposed by NHTSA.

Mack Trucks is currently working on a final solution with the headlamp supplier. You will be notified to bring your vehicle into a certified Mack dealer to have your headlamps replaced once the remedy is made available to the public.

Until the solution is made available, Mack Trucks is providing interim extended warranty coverage for your vehicle's headlamps. Currently, your vehicle has headlamp warranty coverage of 1 year/100,000 miles, which will now be extended to March 31st, 2027, regardless of mileage for all affected vehicles within the recall. Please note, this extended warranty only applies if the current headlamp(s) has failed due to internal component malfunction prior to the recall. Any headlamp failure that is not related to internal component malfunctions pertaining to the recall could result in denial of warranty.

WHAT YOU SHOULD DO

If your headlamp fails due to internal component malfunction prior to an available solution, schedule an appointment with a certified Mack dealer to have it replaced under the interim extended warranty coverage.

WARRANTY COVERAGE

The interim extended warranty coverage will only be available through March 31, 2027. Replacement of the headlamps under this extended warranty will not remove the vehicle from safety recall SC0486.

REIMBURSEMENT

If you have previously paid for repairs as a result of this issue you may be entitled to recovery of those expenses. Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-Notification Remedies".

PRECAUTIONS YOU CAN TAKE

There are no precautions you can take other than having your vehicle repaired by a Mack Parts and Service Center.

TIME REQUIRED FOR THE REPAIR

The repair will require replacement of the failed headlamp. Time for GU7 (Axle Forward) is 1.4 hrs. Time for GU8 (Axle Back) is 1.0 hrs.

ACTIONS NEEDED

Please make an appointment to have your vehicle(s) serviced. You can locate the closest Service Center by going on-line to <http://www.macktrucks.com> and selecting "Find a Dealer" or by calling our toll-free number: 1-800-866-1177.

**ASSISTANCE/
COMPLAINTS:**

Please contact:

Mack Trucks, Inc.
North American Certification and Compliance
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We regret any inconvenience this may cause to your operation but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.