TOYOTA

Toyota Motor North America, Inc.

Vehicle Safety & Compliance
Liaison Office
Mail Stop: W4-2D
6565 Headquarters Drive
Plano, TX 75024

October 1, 2025

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Texas, ["TMMTX"]
1 Lone Star Pass, San Antonio, TX 78264

Affiliated U.S: Sales Company:

Toyota Motor North America, Inc. ["TMNA"]
6565 Headquarters Drive, Plano, TX 75024

Manufacturer of Multimedia Display:

Panasonic Automotive Systems De Mexico, S.A. DE C.V.
Calle Mike Allen 1231, Parque Industrial Reynosa, Reynosa, Tamaulipas, C.P. 88780
Phone: +52 88 9214 6000

Country of Origin: Mexico

2. Identification of Involved Vehicles and Affected Components:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Tundra	2022-2025	TMMTX	November 2, 2021 through July 21, 2025
Toyota / Tundra Hybrid			March 15, 2022 through July 25, 2025
Toyota / Sequoia Hybrid	2023-2025		August 31, 2022 through July 29, 2025

Applicability	Part Number	Part Name	Component Description
Toyota / Tundra, Tundra Hybrid	86100-0C360 86100-0C361 86100-0C380 86100-0C381 86100-0C390 86100-0C391 86100-0C440 86100-0C441 86100-AN010 86100-AN020	Receiver Assy, Radio & Navigation	Multimedia Display
Toyota / Sequoia Hybrid	86100-0C460 86100-0C480 86100-0C490 86100-0C500		

Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) Other Toyota and Lexus vehicles are equipped with a different multimedia display or with different software and are not affected by this issue.

3. Total Number of Vehicles Potentially Involved:

Tundra	: 220,855
Tundra Hybrid	: 105,005
Sequoia Hybrid	: 67,978
Total	: 393,838

4. Percentage of Vehicles Estimated to Actually Contain the Defect:

100% of the involved vehicles contain a multimedia display with the software programming described in Section 5 below. Whether the issue, in each case, will cause the multimedia display to display a half green, full green, or full black screen during a backing event depends on the conditions as described.

5. Description of Noncompliance:

The subject vehicles are equipped with a 14-inch multimedia display that presents the rearview image using four lanes of camera serial data synchronized by counters. When the camera view is changed, the synchronization signal will pause, and an unexpected noise on the signal may cause the counters to advance independently. If the lane counters advance independently, counter deviation will occur, and camera lane data may become unsynchronized. If this occurs, the display may show a half-green, full-green, or black screen instead of the rearview image during a backing event. In this condition, the vehicles do not comply with FMVSS No. 111, paragraph S6.2.1, increasing the risk of a crash with a person during a backing event.

6. Test Results and Other Information:

After receiving reports beginning in 2022 alleging half-green, full-green, or black screens instead of the rearview image but finding no trouble with parts returned for evaluation, Toyota requested the supplier of the multimedia display to attempt to duplicate the concern. From January through April 2025, the supplier conducted testing and found that the green screen might be caused by deviation in the lane counters used for camera synchronization. The supplier suspected an abnormal signal noise when the signal is paused during a camera view change. The supplier then induced an abnormal noise in the signal and confirmed a lane counter could advance independently if the abnormal noise was present during the signal pause that occurs when camera view is changed.

From May through September 2025, to confirm the estimated cause, the supplier performed vehicle and bench cycle testing using the original software and a new version designed to prevent the signal pause. There were multiple occurrences of the condition on the original software but no occurrences using the modified software.

Based on this information, on September 25, 2025, Toyota determined that the vehicles identified in Section 3 above contain multimedia display software that may allow the four lanes of camera serial data to become unsynchronized by an abnormal noise during a camera view change, and that this could occur prior to first sale. If this occurs, the rearview image may show a half-green, full-green, or black screen to the driver during a backing event and the vehicle would not meet the requirements of FMVSS No. 111, paragraph S6.2.1.

7. Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified to return their vehicles to a Toyota dealer. The dealers will update the multimedia display software, free of charge.

In addition to remedying the noncompliance that is the subject of this filing, the remedy software will also contain various other improvements. This includes an update addressing a software issue identified by the supplier as having the potential to lead to a small delay in the rearview image being displayed after the vehicle is placed in reverse. Toyota continues to investigate whether this software issue can impact image response time performance in an actual vehicle.

Reimbursement Plan for pre-notification remedies

The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Toyota's General Reimbursement Plan.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by November 30, 2025. A copy of the draft owner notification will be submitted as soon as it is available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers will be sent on October 1, 2025. Copies of dealer communications will be submitted as they are issued.

10. Manufacturer's Campaign Number:

[Interim / Remedy] 25TB10 / 25TA10