

Polestar

**April 8, 2026**

Recall Management Division (RMD)  
Office of Defects Investigation (ODI)  
National Highway Traffic Safety Administration (NHTSA)  
U.S. Department of Transportation (DOT)

**RE: Recall RP1069 Rear View Camera Image May Not Display – Late Owner Notification**

**Dear Recall Management Division,**

This is in response to your email on April 7, 2026 regarding late owner notification. Please note that the interim notification letters were mailed on December 2, 2025. This was due to a health issue and manpower issue including letter content that has since been resolved. Also note that at that time the remedy was not available at the time as per our 573 filing. As instructed, I sent a letter explaining the situation on December 8, 2025. We anticipate having the final software solution available very soon within the next couple of weeks but wanted to make sure our testing of the software was completed (this is why we hesitated to send another letter in until the software testing was complete). We anticipate that we will have a notification letter available and mailed by the end of this month.

We apologize for this delay and will not happen in the future.  
Sincerely,

Polestar Automotive USA  
Quality



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