



21-Aug-2025

VIA EMAIL ONLY

**Subject:** New Flyer recall regarding emergency egress

To Whom it May Concern,

As you may be aware, New Flyer is issuing a recall with the National Highway Traffic Administration (NHTSA) for FMVSS 217, *Bus emergency exits and window retention and release* and with Transport Canada (TC) for MVSR 217, *Bus Window Retention, Release and Emergency Exits*. These recalls are being submitted as the calculated area allowed for emergency egress on certain vehicles was noncompliant with the regulations.

Please note during the filing with NHTSA and TC, New Flyer did not indicate that owners should not operate the vehicles, and that position has not changed.

If any interested personnel have any questions regarding this, feel free to contact your CPM, RPSM, Regional Director, or the undersigned.

Sincerely,

A handwritten signature in blue ink, appearing to read "J. Johnson".

Jim Johnson  
Manager, Vehicles Safety and Regulatory Compliance

