

# EQB Recall Campaign #2025080004

## Model Series 243: GP 47.70

### Background:

The Campaign Remedy states to order the HV-Battery in advance of the appointment to reduce downtime for the customer, however a TIPS Case is required to order the battery.

### Action:

- If the vehicle is not on-site, please state this in the case opening so that additional documentation is not requested
  - Once the vehicle arrives, please attach an Initial Quick Test with Freeze Frame Data and a battery transport assessment
- If the vehicle is already on-site when the case is opened, please attach an Initial Quick Test and transport assessment to expedite case handling