

Updated September 26, 2025 – Added how to claim if SAS re-programming fails during repair.

To all Mazda Service Advisors and Managers:

You need to use the Repair Calculator to determine repair.

[Click here for the Repair Calculator to see if the vehicle needs can be reprogrammed immediately or if a part is needed](#)

Recall Campaign 7525E - Air bags may fail to deploy after drained battery 2024-2025 CX-30 and 2024-2025 Mazda3 vehicles

CONDITION OF CONCERN

If the battery becomes completely depleted by leaving the ignition switch in the "ON" position for two hours or more without the engine running, the SAS unit will store an internal fault. If the battery is then recharged and the vehicle is restarted, the air bag warning light will illuminate, and a message indicating an air bag system malfunction will be displayed in the instrument cluster. In this condition, the air bags will not deploy in the event of a crash.

REPAIR OUTLINE

For the majority of vehicles the repair is a reprogramming of the SAS module and these vehicles can be repaired once repair procedures are posted to Mazda Global Service Support (MGSS). There are 3,476 Japan built (VIN begins with JM1BP) vehicles where the SAS Unit must be replaced with an improved part.

There will be a repair calculator available in MGSS that must be used for all Japan built vehicles to determine if SAS unit replacement is required.

SUBJECT VEHICLES:

Model	Plant	Subject VIN range	Production date range
2024-2025 CX-30	Mexico (MMVO)	3MVDM**** RM 600011 - 721480	From August 22, 2023 - January 13, 2025
		3MVDM**** SM 750008 - 805821	
2024-2025 Mazda3	Mexico (MMVO)	3MZBP**** RM 400011 - 437463	From September 5, 2023 - January 15, 2025
		3MZBP**** SM 450011 - 465060	
	Japan (MC)	JM1BP**** R1 650003 - 722424	From May 25, 2023 - November 18, 2024
		JM1BP**** S1 750004 - 771709	

**Only VIN's in this range and with an "Announced" or "Open" status in eMDCS are included.

OWNER NOTIFICATION:

Mazda is planning to notify the owners by first class mail no later than July 28, 2025.

PARTS INFORMATION

Description	Part Number	Quantity	Note
SAS unit	BHPD-57-K30E	1	Only required for certain Mazda3 vehicles built in Japan (MC) – The 7525E repair calculator is required to determine if this part is needed.
Campaign Label	9999-95-065A-06	1 order=50 labels	Obtain in Mazda e-Store

WARRANTY CLAIM PROCESSING INFORMATION

RE-PROGRAMMING FAILURE IN MDARS – IF RE-PROGRAMMING FAILS DURING REPAIR, SEE BELOW FOR NEXT STEPS.

IF A SAS MODULE IS NEEDED PLEASE REPLACE THE MODULE THEN RE-PROGRAM AS NEEDED.

THERE WILL BE TWO WARRANTY CLAIMS:

RE-PROGRAMMING - ONLY for Mexico built CX-30/Mazda3 or any 2025MY Japan built Mazda3 - MOST VEHICLES:

#1 – CLAIM SAS MODULE UNDER THE MAZDA SAFETY WARRANTY (5 YEARS, 60K MILES)

#2 – CLAIM FOR THE 7525E RECALL – RE-PROGRAMMING.

ONLY CERTAIN 2024MY JAPAN BUILT VEHICLES WITH SAS REPLACEMENT:

#1 – CLAIM THE SAS MODULE UNDER MAZDA'S SAFETY WARRANTY (5 YEARS, 60K MILES)

#2 – CLAIM FOR THE 7525E RECALL - FOR SAS REPLACEMENT.

	SAS unit reprogramming Use only for CX-30 or Mazda3 or any 2025MY Japan built Mazda3 (If programming fails and the SAS module needs replaced, you cannot claim the module under this recall)	SAS unit replacement Only if Repair Calculator states replacement is required. This claim information below cannot be used for SAS replacement on any Mexico built CX-30 or Mazda3 or any 2025MY Japan built Mazda3 that fails SAS programming and requires a new SAS module. See warnings in the repair procedure.
Claim Type	R	R
Process Number	AS012A	AS012A
Symptom Code	99	99
Damage Code	99	99
Causal Part Number & Quantity	7777-SP-Z22 & 0	BHPD-57-K30E & 1
Labor Operation Number	1AS12AFX	1AS12BRX
Labor Hours	0.3 H	0.6 H

RENTAL CAR INFORMATION

Rental expenses exceeding the two-day limit or over the per day limit set by Mazda Warranty policy will require prior Warranty Department Authorization prior to giving the rental to the customer regardless of the reason. Please refer to the Mazda Rental Car Reimbursement Program policy in the Mazda Warranty Policies and Procedures Manual. Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less, so the next customer can receive the same experience.

Rental Car Warranty Claim Information

	MCVP Vehicle Preferred	Rental Agency Vehicle or Ride Share (Uber, Lyft, Taxi)
Warranty Type Code	N/A	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-75-25ER
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount	MCVP does not require claim submission	Up to \$50.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer