

To all Mazda Service Advisors and Managers:

SAS Reprogramming repairs can take place immediately regardless of the “Announced” status in eMDCS. Once repaired, warranty claims can be submitted for all eligible vehicles (this is 98% of cars in the campaign).

ATTENTION FOR CERTAIN JAPAN BUILT VEHICLES. You need to use the Repair Calculator to determine repair. The SAS unit part is not available at this time as advised in the dealer email. We will advise when available and repairs can begin. For any customers needing a SAS unit, and arriving with the “Announced” status, please let them know they will be contacted by U.S. Mail when parts are available.

[Click here to see if the vehicle needs can be reprogrammed immediately or if a part is needed.](#)
Parts are not available at this time per the above paragraph and dealer email.

Recall Campaign 7525E - Air bags may fail to deploy after drained battery 2024-2025 CX-30 and 2024-2025 Mazda3 vehicles

CONDITION OF CONCERN

If the battery becomes completely depleted by leaving the ignition switch in the “ON” position for two hours or more without the engine running, the SAS unit will store an internal fault. If the battery is then recharged and the vehicle is restarted, the air bag warning light will illuminate, and a message indicating an air bag system malfunction will be displayed in the instrument cluster. In this condition, the air bags will not deploy in the event of a crash.

REPAIR OUTLINE

For the majority of vehicles the repair is a reprogramming of the SAS module and these vehicles can be repaired once repair procedures are posted to Mazda Global Service Support (MGSS). There are 3,476 Japan built (VIN begins with JM1BP) vehicles where the SAS Unit must be replaced with an improved part.

There will be a repair calculator available in MGSS that must be used for all Japan built vehicles to determine if SAS unit replacement is required.

SUBJECT VEHICLES:

Model	Plant	Subject VIN range	Production date range
2024-2025 CX-30	Mexico (MMVO)	3MVDM**** RM 600011 - 721480	From August 22, 2023 - January 13, 2025
		3MVDM**** SM 750008 - 805821	
2024-2025 Mazda3	Mexico (MMVO)	3MZBP**** RM 400011 - 437463	From September 5, 2023 - January 15, 2025
		3MZBP**** SM 450011 - 465060	
	Japan (MC)	JM1BP**** R1 650003 - 722424	From May 25, 2023 - November 18, 2024
		JM1BP**** S1 750004 - 771709	

**Only VIN's in this range and with an “Announced” or “Open” status in eMDCS are included.

OWNER NOTIFICATION:

Mazda is planning to notify the owners by first class mail no later than July 28, 2025.

PARTS INFORMATION

Description	Part Number	Quantity	Note
SAS unit (not available to order as of June 3, 2025)	BHPD-57-K30E (not available to order as of June 3, 2025)	1	Only required for certain Mazda3 vehicles built in Japan (MC) – The 7525E repair calculator is required to determine if this part is needed.
Campaign Label	9999-95-065A-06	1 order=50 labels	Obtain in Mazda e-Store

WARRANTY CLAIM PROCESSING INFORMATION

	SAS unit reprogramming	SAS unit replacement Cannot be used until parts are available from Mazda
Claim Type	R	R
Process Number	AS012A	AS012A
Symptom Code	99	99
Damage Code	99	99
Causal Part Number & Quantity	7777-SP-Z22 & 0	BPHD-57-K30E & 1
Labor Operation Number	1AS12AFX	1AS12BRX
Labor Hours	0.3 H	0.6 H

RENTAL CAR INFORMATION

Rental expenses exceeding the two-day limit or over the per day limit set by Mazda Warranty policy will require prior Warranty Department Authorization prior to giving the rental to the customer regardless of the reason. Please refer to the Mazda Rental Car Reimbursement Program policy in the Mazda Warranty Policies and Procedures Manual. Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less, so the next customer can receive the same experience.

Rental Car Warranty Claim Information

	MCVP Vehicle Preferred	Rental Agency Vehicle or Ride Share (Uber, Lyft, Taxi)
Warranty Type Code	N/A	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-75-25ER
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount	MCVP does not require claim submission	Up to \$50.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer