



Nissan North America, Inc.

One Nissan Way
Franklin, TN 37067

Mailing Address:
PO Box 685001
Franklin, TN 37068

May 15, 2025

Ms. Eileen Sullivan
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
Room W48-302
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Ms. Sullivan:

We are transmitting the enclosed Non-Compliance Information Report in accordance with 49 CFR Part 573. A voluntary recall campaign will be initiated, and your office provided with the notices.

Very truly,

A handwritten signature in black ink, appearing to read "Will Swindell".

Will Swindell
Manager,
Technical Compliance

Encl.

NONCOMPLIANCE INFORMATION REPORT

1. Manufacturer:

Nissan North America Inc. Canton Plant
Nissan Mexicana, S.A. De C.V. Aguascalientes Plant

2. Vehicles Potentially Involved:

Certain Nissan vehicles manufactured at the Nissan Canton and Aguascalientes plants during the production periods shown in the table below:

<u>Model Year/Model</u>	<u>Dates of Manufacture</u>	<u>Manufacturing Plant</u>
MY 2025 Nissan Frontier	August 8, 2024 – April 2, 2025	Canton
MY 2025 Nissan Kicks	June 24, 2024 – March 7, 2025	Aguascalientes

This issue is specific to certain Nissan Frontier and Kicks vehicles equipped with an affected Center Information Display unit. Based on production records, the defect (described in Section 5 below) is unique to these models and dates of manufacture; no other Nissan or INFINITI vehicles are affected.

The name, description and part number(s) of the recalled component(s) are below.

<u>Part Name</u>	<u>Part Description</u>	<u>Part Number(s)</u>
DISPLAY Assy	Center Information Display - Frontier	28090 9BY0B
DISPLAY Assy	Center Information Display - Frontier	28090 9BY1B
DISPLAY Assy	Center Information Display - Frontier	28090 9BY2B
DISPLAY Assy	Center Information Display - Kicks	28091 7LA0A

The name and address of the Center Information Display supplier is:

Faurecia
Avenida Nueve Oriente, No. 3 Col. Valle de Oro
San Juan del Rio, Queretaro, C.P. 76803, Mexico

Name: Xavier Rios (Quality Leader)
Phone: +52 (427) 152-6689
Email: Xavier.rios@forvia.com

3. Total Number of Vehicles Potentially Involved:

Approximately 79,755 Model Year 2025 Nissan Frontier and Kicks vehicles.

<u>Model</u>	<u>Volume of Production</u>	<u>Manufacturing Plant</u>
Model Year 2025 Nissan Frontier	31,690	Canton
Model Year 2025 Nissan Kicks	48,065	Aguascalientes

4. Percentage of Vehicles Estimated to Actually Contain the Noncompliance:

1%

The estimated percentages of Frontier and Kicks vehicles involved with this defect are 0.24% and 0.08% respectively; however, 1% is used here because submission within NHTSA's safety portal will not allow a non-numeric value.

5. Description of the Noncompliance:

Certain Nissan Frontier and Kicks vehicles may contain a software logic error within the Center Information Display that can cause a communication error with the In-Vehicle Infotainment (IVI) module. As a result, the rear view monitor could display a blank screen when the vehicle is shifted into reverse. If this condition occurs, it may not meet the requirements of S5.5 of Federal Motor Vehicle Safety Standard (FMVSS) No. 111; Rear Visibility. If the rear view image is not available, rearward visibility may be reduced, potentially increasing the risk of a crash.

6. Basis for Determination of the Existence of a Noncompliance:

On October 22, 2024, Nissan received a field report alleging the Center Information Display screen of a MY25 Kicks vehicle showed a blank screen at vehicle start up. The technician replaced the Center Information Display Assembly, and the incident part was collected for analysis.

October 2024 through November 2024 - Nissan worked with the Supplier to conduct various tests on the incident part. The testing included cold start and placing the vehicle in reverse. In both cases, the rear view image was not displayed on the screen. Additionally, the "CAMERA" button did not display the Around View Monitor image.

During testing, all connections on the AV screen and the control unit were inspected with no concerns reported. Additional bench testing was also conducted. Only when the supplier performed a hard reset of the incident part were all functions restored.

December 2024 through January 2025 – Nissan received two (2) additional field reports alleging the Center Information Display screen went blank on a MY 2025 Kicks and a MY 2025 Frontier. Nissan continued to collect the affected parts for supplier analysis.

February 2025 through March 2025 - The parts investigation initially concluded that an intermittent communication error could exist between the In-Vehicle Infotainment (IVI) system and the Center Information Display (CID) modules, which could result in a blank (black) screen. Nissan continued to evaluate the intermittent communication error and worked to develop software to address the concern.

April 2025 - Nissan identified a potential similar blank screen concern on specific Japan Market models equipped with the same IVI system. Nissan concluded that the identified condition may cause the rearview camera to become intermittently inoperable.

May 8, 2025 - Nissan decided to conduct a recall for potential non-compliance for vehicles equipped with the subject Center Information Display in the U.S. market.

Nissan has identified five (5) technical reports and fifty-five (55) warranty claims for this issue received between September 27, 2024, and April 1, 2025. No accidents or injuries have been reported.

7. Description of Corrective Action:

Dealers will be notified on May 28, 2025. Owners of all potentially affected vehicles will be notified by first-class mail beginning on July 1, 2025. Dealers will be instructed to update the software on the vehicle's Center Information Display via CONSULT 3+ and a Nissan provided jumper harness. Repairs will be performed free of charge for parts and labor and may take up to one (1) hour to complete.

Nissan will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as the subject vehicles are under warranty.

8. Copy of Notices:

Copies of all notices will be provided to NHTSA as they become available.