

*For defects*, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

01/31/2025: During a Pre-Delivery Inspection, International Manufacturing identifies a vehicle with a right-side wiper linkage separation from the wiper motor at Escobedo Assembly Plant.

02/06/2025: An additional separation of a right-side wiper linkage from the wiper motor was found at Escobedo Assembly Plant.

02/18/2025: The Product Safety Office conducts a warranty search and identifies two claims indicating that the right-side wiper linkage was separated from the wiper motor *prior to vehicle delivery*.

02/20/2025: International initiates a delivery stop at San Antonio, Escobedo, and Springfield Assembly Plants.

02/27/2025: International suspends the delivery stop and begins to sort vehicles that pass a timed wiper operational test procedure. Vehicles that failed this test procedure were found to have dimensionally non-conforming linkage sockets and continue to be held.

02/27/2025-3/10/2025: International and Trico meet to discuss the failure mechanism and the contribution of non-conforming dimensions of the linkage socket. Trico initiates a sort of non-conforming linkage sockets, certifying that wiper modules will be built with dimensionally conforming linkage sockets. International continues to sort and test vehicles, holding any vehicles found with dimensionally non-conforming linkage sockets.

03/10/2025: San Antonio, Escobedo, and Springfield Assembly Plants receive certified, wiper modules containing dimensionally conforming linkage sockets from Trico and begins building with them.

03/12/2025: International resumes the delivery stop at San Antonio, Escobedo, and Springfield Assembly Plants due to right-side wiper linkage separation from the motor found in the certified modules. International notifies Trico of this finding. Trico resumes its investigation into the issue.

03/21/2025: Trico updates the wiper linkage socket tooling to correct the dimensional variation in their production process.

03/25/2025: Trico completes validation testing of material from new tooling and confirms the wiper linkage socket dimensions conform to specification. International suspends delivery stop and begins building with material received from Trico that was manufactured by the new tooling.

03/31/2025: International resumes the delivery stop at San Antonio, Escobedo, and Springfield Assembly Plants due to additional right-side wiper linkage separation from the motor in modules

that contained linkage sockets manufactured by the new tooling. International notifies Trico of this finding. Trico resumes its investigation into the issue.

04/09/2025: Trico determines that an unauthorized material change occurred on the wiper linkage sockets some time before 04/04/2025.

04/09/2025: Trico manufactures wiper modules with linkage sockets of the correct material and performs validation testing of 144 wiper modules. No failures were found.

04/12/2025: International establishes the clean point.

04/16/2025: International finalizes suspect population.

04/17/2025: International declares a safety recall.