

25S40 Electronic Communication to Customers on April 11, 2025



Good afternoon,

RE: VIN XXXXXXXXXXXXXXXXX

I am following up from my call to you on behalf of Ford Motor Company related to Safety Recall Program 25S40.

This is a proactive notice from Ford Motor Company. Ford has issued a safety recall for your Bronco vehicle. We are contacting you because we are instructing owners not to drive their vehicle. There is a potential manufacturing concern with the front upper control arm ball joint on your vehicle that could result in partial loss of directional control while driving.

For your safety, we would like you to schedule a service visit as soon as possible at your preferred Ford dealership to have your vehicle towed in for inspection and repairs, if necessary. Ford will also provide you with a rental vehicle until the repair is completed.

We apologize for this situation and thank you for trusting us by purchasing a Ford Bronco.

Sincerely,

Ford Representative