

With regard to challenges in waking the cameras up from standby mode:

In December, 2024, Porsche started to investigate the issue, after receiving first customer complaints. By January 13, 2025, the number of complaints had increased, and it was decided to conduct an analysis of a complaint vehicle at the supplier Continental. The details of the field cases and vehicle inspection at Continental were compiled and evaluated in February and March.

Throughout the entire investigation process, Porsche was not aware of any injuries attributable to the subject issue.

On April 02, 2025, Porsche determined that challenges in waking the cameras up from standby mode represent a non-compliance in the affected vehicle population and decided to recall the affected vehicles.

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With regard to a possible lack of plasma cleaning that may result in an insufficient bonding of the camera housing and thereof in moisture ingress in reversing cameras:

In October, 2024, a complaint was received from a dealer in Europe. The affected camera was inspected at the supplier's facility and a leak was confirmed. Adhesive detachment was noted, with suspected plasma cleaning issues due to mishandling during production. In late October technical investigation indicated that, in the worst case, several rearview cameras could be affected, with traceability only possible for specific batches. In November, it was reported that a significantly higher number of parts than originally expected were potentially impacted by a faulty production process deviation, with traceability limited to certain specific batches and the identification of the clean point continued. In November, Porsche's Product Safety and Compliance process was initiated, focusing on all potentially affected markets, alongside a technical analysis of the likelihood of occurrence and affected parts.

From late January to mid-March 2025, root cause analyses were carried out alongside an investigation of the impact on performance, and an investigation of the clean points in production. Throughout the entire investigation process, Porsche was not aware of any injuries attributable to the subject issue.

On April 02, 2025, Porsche determined that a possible lack of plasma cleaning that could lead to moisture ingress in certain reversing cameras could cause sufficient distortion of the reverse camera images to present an unreasonable risk in the affected vehicle population and decided to recall the affected vehicles.