



Indian Motorcycle I-25-01 Safety Recall FAQ Heavyweight Fuel Pump Replacment

Version: R01 (February 26, 2025)

Are special tools needed for the repair?

Fuel siphon and a clean gasoline storage tank.

What do I do with the fuel that is removed? Is Indian Motorcycle covering the cost of new fuel?

Drain fuel into a clean fuel safe storage container and then put back in the motorcycle upon repair completion. Indian Motorcycle is **NOT** covering the cost of new fuel.

Why are all motorcycles NOT affected?

A select group of fuel pumps were not built to specification. Those fuel pumps were installed on group of VINs.

Why does the USA, Canada and International have different model lists?

Different affected models were shipped to different countries. The model list reflects what affected models are in that country.

Can a dealer allow demos on vehicles that haven't had I-25-01 performed?

While this is not a STOP RIDE, it is **STRONGLY** recommended that dealers complete the repair prior to operating an affected vehicle.

How does a dealer warranty register a unit that a customer has paid for and taken delivery of PRIOR to the STOP SALE announcement?

The warranty registration capability is disabled for all units affected by the stop sale. If the unit has not been paid for, or if the unit has not yet been delivered to the customer, you should retrieve or hold the unit until repairs have been completed.

In the event that a warranty registration must be completed, please submit an Ask Polaris case using Sales Question > Wholegoods Question and include the following:

- Completed PCDX Customer Information and Customer Delivery form
- Sales invoices: Paper & DMS
- Copies of form of payment document or payment check
- Copies of purchaser's identification
- Copies of the state registration forms unless the registration was VERY recent, and this has not yet been obtained
- The promo selection for the unit (Program Number, Rebate Amount, Promotional Financing, etc.)
- Salesperson's First Name and Last Name and My Polaris Rewards Username to award points or spiffs.

* Warranty Registrations that are received and processed by Indian Motorcycle more than three (3) days after the date of the retail delivery of the unit to the customer will not qualify for any financial incentives and may be assessed a \$300 late fee.