

February 13, 2025

## NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Indiana, Inc. ["TMMI"]  
4000 Tulip Tree Drive, Princeton, IN 47670-4000

Affiliated U.S. Sales Company:

Toyota Motor North America ["TMNA"]  
6565 Headquarters Drive, Plano, TX 75024

Manufacturer of the 3<sup>rd</sup> Row Seat Assembly:

Toyota Boshoku Indiana  
1698 S 100 W  
Princeton, IN 47670  
Phone: 1-812-491-9100

Country of Origin: USA

2. Identification of Involved Vehicles and Affected Components:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Sienna Hybrid	2021 – 2025	TMMI	October 13, 2020 through January 27, 2025

Applicability	Part Number	Part Name	Component Description
MY2021 – 2025 Toyota / Sienna Hybrid	71273-08030	Panel, rear No.2 Seatback, RH	RH Seat Back Assembly
	71274-08030	Panel, Rear No.2 Seatback, LH	LH Seat Back Assembly

- Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.
- (2) This issue only affects vehicles equipped with third-row seat assemblies that may have certain bolts not torqued to specification at a specific manufacturing facility of a specific supplier during a specific production period as described in Section 5 below.

3. Total Number of Vehicles Involved:

Total: 167,802

4. Percentage of Vehicles Estimated to Actually Experience Noncompliance:

Toyota is unable to estimate the percentage of the involved vehicles to actually contain the noncompliance described in Section 5. However, as the NHTSA manufacturer portal requires an integer value be entered, Toyota has entered the value “1” in response to this question in the portal. For the purpose of this report, “1” means “unknown”.

5. Description of Noncompliance:

The subject vehicles are equipped with split 60/40 third-row seat assemblies, in which the seat backs of both assemblies are bolted to recliner plates on each side. These bolts in some of the vehicles may not have been torqued to specification at a specific manufacturing facility of a specific supplier. If the bolts are not torqued to specification, the subject vehicles may not meet the requirements of FMVSS No. 202a paragraph S4.2.7, No. 207 paragraphs S4.2a-b/S4.2d/S4.3.2.1, and No. 225 paragraph S6.3. In certain crashes if an occupant is seated in the third row, a seat back with low torqued bolts may not perform as intended, leading to an increased risk of injury.

6. Test Results and Other Information:

In December 2024, during a routine inspection of vehicles at a specific production facility, a Toyota team member found a seat back to recliner plate had low bolt torque on the third-row seat assembly. An investigation at the seat supplier found that a bolt torque check could be intermittently bypassed.

Assessments were then made concerning the potential effects on third-row seat assemblies if they contained low torqued bolts. On February 6, 2025, it was determined that some seat assemblies may not meet certain requirements of FMVSS No. 202a, paragraph S4.2.7; No. 207, paragraph S4.2a-b/S4.2d/S4.3.2.1; and No. 225, paragraph S6.3.

7. Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified to return their vehicles to a Toyota dealer. The dealers will tighten these bolts on the third-row seat assemblies to proper specification, free of charge.

Reimbursement Plan for pre-notification remedies

The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Toyota's General Reimbursement Plan.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by April 14, 2025. A copy of the draft owner notification letter(s) will be submitted as soon as available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers will be sent by February 13, 2025. Copies of dealer communications will be submitted as they are issued.

10. Manufacturer's Campaign Number:

25TA05