

QUARANTINE – N972 TOUCHSCREEN BLANK ON START UP

VEHICLE QUARANTINE NOTICE – N972 TOUCHSCREEN BLANK ON START UP	
AFFECTED MODELS	23-24MY Defender 23MY Discovery Sport
VOLUME AFFECTED	461 US 7 CAN
REPAIR	Certain vehicles with a 10-inch Touchscreen may experience a blank screen on start-up and throughout the drive cycle. In this condition, vehicles may not meet the performance requirements of Federal Motor Vehicle Safety Standard (FMVSS) 111. Retailers must not sell vehicles in a known non-compliant state.
REPAIR TIME	TBA
CAMPAIGN LAUNCH	Quarantine Notice issued on January 15th, 2024
NOTES	Retailers are required to Quarantine all affected vehicles that are within your control and refrain from releasing the vehicles for vehicle sale. Affected VIN are flagged in the warranty portal immediately and will be shown on BBSS on January 16th, 2024