

FCA US LLC Chronology
17-19MY Jeep Cherokee 2 Speed Power Transfer Unit ("PTU") Snap Ring Failure
Submitted on January 16, 2025

- On June 4, 2020, the FCA US LLC ("FCA US") determined, through the Vehicle Regulations Committee ("VRC"), to conduct FCA US Recall ID W47 (National Highway Traffic Safety Administration ("NHTSA") Recall ID 20V-343) of some 2014-2017 MY Jeep Cherokee vehicles for potential PTU input spline failures.
- In March 2023, FCA US Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation regarding 2016-2017 MY Jeep Cherokee vehicles for potential PTU input spline failures.
- On April 20, 2023, FCA US determined, through the VRC, to conduct FCA US Recall ID 45A (NHTSA Recall ID 23V-302) of some additional 2016-2017 MY Jeep Cherokee vehicles for potential PTU input spline failures.
- On December 12, 2023, Transport Canada ("TC") sent an information request regarding 2014 -2019 Jeep Cherokee PTU which FCA Canada Inc. ("FCA Canada") responded to on January 22, 2024.
- On January 22, 2024, TC Investigator notified FCA Canada of defect complaint 2024-0193. Part returned and analyzed by FCA US.
- On April 23, 2024, NHTSA sent a Pre-Investigation Request regarding Loss of Motive Power ("LOMP") and FCA US Recall IDs W47 and 45A recall scope of 2016-2019 Jeep Cherokee PTU, which FCA US responded to on May 24, 2024.
- In addition to inquiries from NHTSA and TC, FCA US has responded to several inquiries from safety agencies in other countries.
- On June 25, 2024, FCA US TSRC opened an investigation into some 2017-2019 MY Jeep Cherokee vehicles for potential PTU failures.
- Between June and December 2024, FCA US TSRC conducted an analysis of failure patterns associated with two-speed PTU replacements.
- Between Aug 16, 2024, and January 8, 2025, FCA US has been reviewing with NHTSA its investigation status regularly at monthly touchpoint meetings and biweekly small circle meetings.
- As of December 11, 2024, FCA US is aware of 14 customer assistance records, 1064 warranty claims, 43 field reports, and 55 other service records potentially relating to this issue for all markets with dates of receipt ranging from May 10, 2017, to April 17, 2024.
- As of December 11, 2024, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On January 9, 2025, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected units.