



Hyundai Motor America  
P.O. Box 2704  
Huntington Beach, CA 92647

NHTSA Recall Number: 25V-893

Hyundai Recall Number: 290

[MM/DD/YYYY]

## IMPORTANT SAFETY RECALL

### Trailer Wiring Harness Accessory

#### This is an important Safety Recall.

- We are currently preparing the remedy. **We will notify you when the remedy is available.**
- Due to fire risk owners are advised to park their vehicles outside and away from structures until the recall remedy is completed.
- To stay up-to-date about this safety recall or for more information, you can call or visit:

**1-855-371-9460** or [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)

This notice applies to your [Model Year] Hyundai Tucson vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain **2022 – 2024 model year Tucson** vehicles equipped with an Original Equipment Manufacturer trailer wiring harness. Hyundai is initiating Safety Recall 290 to address a condition involving the **Trailer Wiring Harness Accessory**. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently developing a safety recall remedy which, when available, will be performed at **NO CHARGE** to you. **We will send you another notification when the remedy is available.**

#### What is the problem?

Water may enter the trailer wiring harness accessory module, which can cause the trailer lights or vehicle stop lights to be inoperative. An electrical short within the module may occur, which can lead to overheating, melting, or ignition. Inoperative stop lights increase the risk of a crash, while an electrical short increases the risk of a vehicle fire.

#### What should you do in the interim?

**Hyundai recommends that vehicles equipped with the affected trailer wiring harness accessory be parked outside and away from structures until the recall remedy is completed.**

We appreciate your patience. Hyundai is currently developing a safety recall remedy to replace the **Trailer Wiring Harness Accessory**. This procedure will be performed at **NO CHARGE** to you. You will receive a second notification letter when the remedy is available. In the interim, if you experience intermittent or inoperative illumination of parking, turn signal, or stop lamps on your vehicle or trailer, you should seek service at your Hyundai dealer as soon as possible. If you have further questions regarding this recall notice, you can reach out to Hyundai Motor America by calling 1-855-371-9460.

#### Additional information

**If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.**

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.NHTSA.gov](http://www.NHTSA.gov).

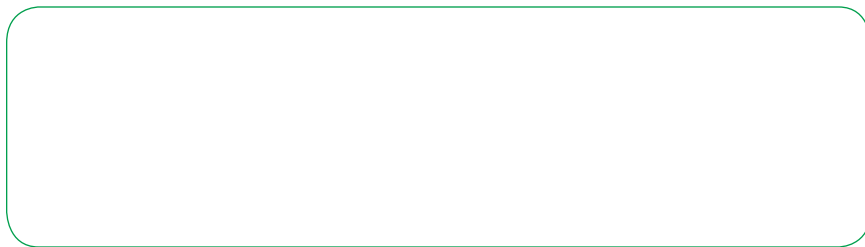
Your safety is our priority. Please follow the safety recommendations in this letter. You will be notified by mail when the recall remedy is available. We apologize for any inconvenience and appreciate your prompt attention to this matter.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **No longer own this vehicle?**

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.