

# Polestar

## SAFETY RECALL NOTICE

POLESTAR AUTOMOTIVE USA  
PO Box 3431, Highland Park, MI 48203

PRESORT  
FIRST-CLASS  
U.S. POSTAGE  
**PAID**  
POLESTAR  
AUTOMOTIVE



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LPS3D3KA6ML666666 RP106920251112 600066-01-EN\_1

Volvo A. Owner  
13245 Main St.  
Any City, US 12345-6789



### IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance  
with Federal Law



NHTSA RECALL 25V-615

November 28, 2025

### IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE, VIN: LPS3D3KA6ML666666

**NHTSA Recall No. 25V-615**

Dear Polestar Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### The reason for Recall RP1069:

Polestar Performance AB has decided that model year 2021 to model year 2025 Polestar 2 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 111, "Rear Visibility."

Please note that this recall replaces previous NHTSA recalls 24V477 and 25V280. Vehicles previously repaired under those recalls will need to have the new remedy performed. We anticipate having the remedy available by the first or second quarter of 2026, and you will be notified when the remedy will be available.

Failure to display the rear-view camera image will reduce the driver's visibility in a backing event, increasing the risk of a crash.

#### What should you do now?

When the remedy is available, you will receive a new notification letter, and you may perform the update remotely via Over-the-Air or, if you prefer, you may contact your authorized Service Point to schedule an appointment for this recall repair to be completed. This procedure can take up to (1) one hour to complete, however due to service scheduling your Service Point may require your vehicle for a longer period.

If you no longer own the vehicle described in this letter, please help us to update our records by sending us the updated owner information. Please refer to our contact information in this letter.

If you had previously paid for this repair to be performed, prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy for the problem associated with this recall. For more information, please refer to the Polestar Customer Support information in this letter and reference recall action RP1069.

**Please contact:**

If you have any questions, please contact Polestar Customer Support:

777 MacArthur Blvd.  
Mahwah, NJ 07430

Or by phone at 1-800-806-2504, Monday – Friday, 9:00 am to 7:00 pm. You may also contact us by going to: <https://www.polestar.com/us/support/contact/>

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge, and within a reasonable period of time you may contact the NHTSA Administrator at:

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.  
Washington, DC 20590

Or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171). You may also go to their website, <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

To learn more about Polestar safety recalls, visit us at:  
<https://www.polestar.com/us/recall-information/>

Thank you for being a member of the Polestar family. We hope you will appreciate our efforts to continually provide you with updated information of importance to your safety and the quality of your Polestar 2 vehicle.

Sincerely,



Steve DeGrazio  
Head of Quality