



Hyundai Motor America  
P.O. Box 2704  
Huntington Beach, CA 92647

NHTSA Recall Number: 25V-607  
Hyundai Recall Number: 283  
(MM/DD/YYYY)

## IMPORTANT SAFETY RECALL

### Seat Belt Buckle Assemblies

#### **This is an important Safety Recall.**

- We are currently preparing the remedy. **We will notify you when the remedy is available.**
- To stay up-to-date about this safety recall or for more information, you can call or visit:  
**1-855-371-9460** or [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)

This notice applies to your [Model Year] Hyundai Palisade vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2020 – 2025 model year Palisade vehicles. Hyundai is initiating Safety Recall 283 to address a condition involving the **Seat Belt Buckle Assemblies**. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently developing a safety recall remedy which, when available, will be performed at **NO CHARGE** to you. **We will send you another notification when the remedy is available.**

#### **What is the problem?**

Due to a supplier error, the seat belt buckle assemblies in the front row and second row outer seating positions may fail to latch properly. A seat belt that fails to latch properly can increase the risk of injury to occupant(s) during a crash.

#### **What should you do in the interim?**

**Passengers are advised to buckle seat belts in a quick and direct motion, pulling on the belt to confirm the seat belt is fully secured, until the recall remedy is performed. If the belt does not remain secured OR if the seat belt(s) are unable to be fastened completely, contact your Hyundai dealer to have the vehicle inspected immediately.**

*Note: Any previous seat belt buckle inspections/replacements performed at the dealers are not a substitute for the final remedy of this recall.*

We appreciate your patience. Hyundai is currently developing a safety recall remedy to inspect and, if necessary, replace the seat belt buckle(s) free of charge. You will receive a second notification letter when the remedy is available. If you have further questions regarding this recall notice, you can reach out to Hyundai Motor America by calling 1-855-371-9460.

#### **Additional information**

**If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.**

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.NHTSA.gov](http://www.NHTSA.gov).

Your safety is our priority. Please follow the safety recommendations in this letter. You will be notified by mail when the recall remedy is available. We apologize for any inconvenience and appreciate your prompt attention to this matter.

Hyundai Motor America

## How to Confirm Proper Latching of the Seat Belt Buckle

Owners can continue driving these vehicles, however:

1. All occupants are advised to fasten the seat belt firmly into the buckle with quick and direct motion.



2. An audible “click” occurs when the seat belt tab locks into the buckle. Make sure the seat belt is not twisted.



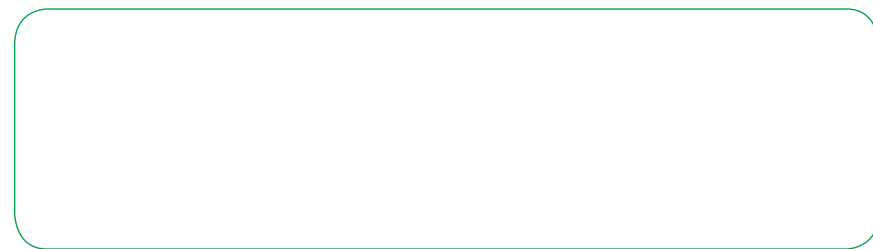
3. Once buckled, pull up on the belt to confirm the seat belt is fully secured.

**If the belt does not remain secured OR if the seat belt(s) are unable to be fastened completely, contact your Hyundai dealer to have the vehicle inspected immediately.**



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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for a reimbursement. To submit for reimbursement:

1. Visit [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Click this icon in the top right of the webpage: 
3. Click "Contact Us"
4. Click the "Campaign Reimbursement" tile and follow the onscreen directions to submit.

You can also call to obtain additional information at **1-855-371-9460**.

### No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.