

RECALL NOTICE



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Subject: 25PACF: EMUX Exterior Lighting Not Compliant With FMVSS 108

IMPORTANT SAFETY RECALL Interim Notification



Customer Service Department
Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000

A **PACCAR** COMPANY



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



www.nhtsa.gov

IMPORTANT SAFETY RECALL INFORMATION

FIRST-CLASS MAIL
US POSTAGE
PAID
SEATTLE, WA
PERMIT NO. 2389

August 18, 2025

IMPORTANT SAFETY RECALL **Interim Notification**

This notice applies to your vehicle: VIN: XXXXXXXXXX

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: 25PACF: EMUX Exterior Lighting Not Compliant With FMVSS 108
NHTSA Recall number: 25V436
Expiration Date: None



Dear Kenworth Customer,

Kenworth Truck Company has decided that certain Vehicle Model Year 2023-2026 models L770 / T180 / T280 / T380 / T480 / T680 / T880 / W990 vehicles manufactured between 05/24/2022 and 05/23/2025 equipped with Ethernet Multiplexed Architecture (EMUX) and Vehicle Electronic Control Unit (VECU) part number Q21-1157 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No.108, "Lamps, reflective devices, and associated equipment". Delayed or unsteady illumination of the vehicle's stop lamps, reverse lamps, turn signal lamps, and inadvertent change in headlamp illumination or lift axle position may occur due to the VECU software configuration. This can occur without warning and may increase the risk of a crash. In addition, an unexpected position change of the lift axles may increase the risk of injury.

The purpose of this letter is to notify you that Kenworth has initiated a recall to remedy the defect. At this time, replacement parts and procedures are not yet available. You will be notified by mail when parts and procedures become available, at which point you may schedule an appointment with a dealer to obtain the repair at no charge to you.

<i>The problem is...</i>	Delayed or unsteady illumination of the vehicle's stop lamps, reverse lamps, turn signal lamps and inadvertent change in headlamp illumination or lift axle position.
<i>What your dealer will do...</i>	When parts and procedures are available, dealers will update your vehicle's software and replace parts as necessary.
<i>What you must do ...</i>	No action is required at this time. When parts and procedures are available, contact your Kenworth Dealer to schedule the repair.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to Kenworth.Campaigns@paccar.com so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Kenworth Customer Service

