

# IMPORTANT SAFETY RECALL

1\*\*1\*\*1\*\*\*\*\*SINGLE-PIECE 48233  
XXXXXXXXXXXXXXXXXXXX  
JOHN DOE  
12345 YOUR STREET  
HOMETOWN, MI 98765-4321

AFDDFFDTFFFTT (barcode)

<MONTH YEAR>

**This notice applies to your vehicle:** <MODELYEAR> <BRAND> <MODEL><VIN>

**NHTSA:** 25V227

**Audi Recall:** 74HC – Passenger Occupant Detection System (PODS)

## INTERIM SAFETY RECALL NOTICE FOR YOUR VEHICLE

### A recall repair is not yet available

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2022-2023 model year Audi vehicles. Our records show that you are the owner of a vehicle affected by this action.

#### About this recall

A manufacturing error may cause the passenger occupant detection system (PODS) to detect a malfunction and switch off the passenger airbag even though the seat may be occupied. As designed, a warning light in the instrument panel comes on together with an acoustic warning sound and an error message is displayed in the instrument cluster. The airbag indicator light shows "Passenger Airbag OFF". In the event of a crash, there could be an increased risk of injury to the occupant seated in the front passenger seat if the passenger airbag is switched off/not working.

Should a malfunction occur, vehicle occupants will be alerted by illumination of the airbag warning light, an error message displayed in the instrument cluster and by the status of the Passenger Airbag OFF indicator light. Owners with vehicle concerns are advised to contact an authorized Audi dealer to have the vehicle diagnosed.

As a reminder, your vehicle owner's manual contains important information regarding your vehicle's warning lights and messages. We encourage you and anyone who drives your vehicle to review the owner's manual to become familiar with the types of vehicle indicators, warnings and messaging you may see.

#### A recall repair is not yet available.

Right now, your dealer does not have the recall remedy information available to perform the recall work. Audi is working to make the recall remedy available as quickly as possible, and we will send you another letter once repairs can begin. At that time, you will be able to schedule this work with your authorized Audi dealer. The recall work will be performed for you free of charge.

Your safety and that of your passengers is our highest priority. We apologize for any inconvenience this letter may cause.

Sincerely,

Audi Customer Protection



**Audi of America, Inc., 3800 Hamlin Road, Auburn Hills, MI 48326**

If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at [www.audiusa.com](http://www.audiusa.com). If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at [www.audiusa.com](http://www.audiusa.com) and enter your Vehicle Identification Number (VIN).

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or no longer own the vehicle identified in this letter, please let us know so we can update our records.