



Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, Georgia 30354
1-800-PORSCHE

IMPORTANT SAFETY RECALL (Interim Notice)

[Redacted]

URGENT SAFETY RECALL
This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.

May 21, 2025

This notice applies to your vehicle:

[Redacted]

**Certain 2022 and 2023 Model Year Porsche Taycan Vehicles
Porsche Recall ASA2 / NHTSA ID 25V-221**

Dear Ms. [Redacted]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain specific 2022 and 2023 model year Porsche Taycan vehicles.

What is the issue?

Porsche recently determined that, due to a manufacturing error, the front passenger seat occupant detection system may malfunction and deactivate the front passenger airbag when it should be enabled. If this occurs, it could increase a risk of injury to the passenger seat occupant in the event of a crash.

What will Porsche do?

To remedy this issue, your Porsche Center will replace the front passenger seat cushion **at no charge to you**. The remedy will take approximately one day to complete, but it may be necessary to make your vehicle available to your Porsche Center for a longer period of time. Your Porsche Center will arrange for alternate transportation if necessary.

What should you do?
The full remedy is not yet available for this Recall. Porsche will contact you again once the remedy becomes available.
Until the remedy is carried out, if a red air bag warning lamp is illuminated, Porsche advises you to bring your vehicle to your Porsche Center immediately and have any front seat passengers move to the rear seat.
To find your nearest authorized Porsche dealer, visit:
<https://www.porsche.com/usa/dealersearch/>

This is an Important Safety Recall.
This recall will be carried out **at no expense to you**. If you have previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact customer support as instructed below.



What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

If you require any assistance or have any questions, please call 1-800-PORSCHE or email customersupport@porsche.com.

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or online <https://www.nhtsa.gov/>; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.