

# RECALL NOTICE



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Subject: Safety Recall: K270E/K370E Battery Electric Vehicle (BEV) DANA Cradle Harness Connector

## IMPORTANT SAFETY RECALL Interim Notification



Customer Service Department  
Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000

A **PACCAR** COMPANY



U.S. Department of  
Transportation

Issued in Accordance  
With Federal Law



www.nhtsa.gov

IMPORTANT SAFETY RECALL INFORMATION

FIRST-CLASS MAIL  
US POSTAGE  
PAID  
SEATTLE, WA  
PERMIT NO. 2389

May 2, 2025

## **IMPORTANT SAFETY RECALL** **Interim Notification**

This notice applies to your vehicle: VIN: [REDACTED]

**This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.**

Subject: Safety Recall: 25KWD: K270E/K370E Battery Electric Vehicle (BEV) DANA Cradle Harness Connector  
NHTSA: 25V182  
EXPIRATION DATE: NONE



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2024-2025 K270E/K370E Battery Electric Vehicles (BEV) manufactured from 12/19/2022 through 02/08/2024 with a DANA cradle harness. These vehicles may experience intermittent loss of electrical continuity in one or more terminal pins of the C40 connector on the cradle harness, which can occur without warning and can result in a loss of propulsion, which may increase the risk of a crash.

The purpose of this letter is to notify you that Kenworth has initiated a recall campaign to remedy the defect. **At this time, replacement parts and procedures are not yet available.** You will be notified by mail when parts and procedures become available, at which point you may schedule an appointment with a dealer to obtain the repair at no charge to you.

<b><i>The problem is...</i></b>	<b>Intermittent loss of electrical continuity in the C40 connector may result in a loss of propulsion, which may increase the risk of a crash.</b>
<b><i>What your dealer will do...</i></b>	<b>When parts and procedures are available, your dealer will inspect and repair the cradle harness as necessary.</b>
<b><i>What you must do ...</i></b>	<b>There is no action required on your part at this time.</b>

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) with the bulletin number in the subject line  
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department  
or

Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts and procedures become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Kenworth Customer Service



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