



Ford Motor Company
Customer Service Division
PO Box 1904
Dearborn, Michigan 48121



771282994538

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JOHN A. SAMPLE
123 SAMPLE ST
SAMPLE CITY, MI 12345-6789

April 2025

***** IMPORTANT SAFETY RECALL *****

Safety Recall Notice 25S18 / NHTSA Recall 25V131

2022 F-150 Ford Truck

This Notice Applies to Your Vehicle, Vehicle Identification Number (VIN): XXXXXXXXXX

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2022-2024 F-150 Lightning vehicles, including the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, it may be possible for an internal short circuit in the high voltage battery to occur after repeated charge and discharge cycles.

What is the risk?

If a short circuit occurs after repeated charge and discharge cycles, there is an increased risk of a vehicle fire.

Owners can reduce this risk by limiting charging of the high voltage battery to 80% state of charge before new battery arrays are installed in your vehicle.

What will Ford and your dealer do?

Parts are not currently available. Ford Motor Company is working to provide parts for this repair. When the remedy becomes available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge. **The remedy is anticipated to be available in late second quarter of 2025.**

What should you do?

When the remedy is available, Ford Motor Company will send a letter to inform you to contact your dealer to schedule a repair.



Ford has not issued instructions to stop driving your vehicle under this safety recall. Until a remedy is available, you should refrain from charging your battery to 100%. It is recommended to charge to 80%. Please use the QR code to the left, the owner's guide graphic below or the website below for instructions on how to set the maximum charge level to 80% for your vehicle. "How do I set a Target Charge for my electric vehicle?"

<https://www.ford.com/support/how-tos/electric-vehicles/ev-range/how-do-i-set-the-maximum-charge-level-for-my-electric-vehicle/>

What should you do? (continued)

CHARGING SETTINGS - VEHICLES WITH: 15 INCH SCREEN



You can schedule charging to take advantage of lower cost electricity rates during off-peak hours if you have signed up for a time of use pricing plan with your utility provider. You can also set a max charge limit for your battery and a departure time and cabin temperature so your vehicle is ready to go when you are.

Scheduled charging can be set up on the touchscreen or in the vehicle app.

To view your **charge settings**:

1. Press **Features** on the touchscreen.
2. Press **Charge Settings** on the touchscreen.

Charging Time Information

When charging, the start and estimated end time displays.

When your vehicle is at a saved charging location and not plugged in, the start and end times display based on known charging infrastructure.

Note: Charging time information is estimated. Certain conditions could result in longer charging times.

One-Time Max Charge Limit

Select to set a one-time max charge limit.

To temporarily adjust the charge level at which charging stops, you can set a one-time max charge limit which only applies to your next charging session. If the vehicle is already plugged in, the one-time max charge limit applies to the current charging session. The one-time max charge limit expires after one charging event. The vehicle then reverts to your saved charging location max charge setting or system default if not at a saved charging location.

Note: If connected to a DC fast charger and charging has stopped, you must unplug and plug back in for a new one-time max charge limit to be applied.

If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1 888-275-9171) or go to [NHTSA.gov](https://www.nhtsa.gov). Reference NHTSA Safety Recall **25V131**.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you no longer own this vehicle?

If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Thank you for your attention to this important matter.

Customer Service Division



Ford Motor Company
División de Servicio al Cliente
PO Box 1904
Dearborn, Michigan 48121



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Abril de 2025

JOHN A. SAMPLE
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***** CAMPAÑA DE SEGURIDAD IMPORTANTE *****

Aviso de Campaña de seguridad 25S18 / Campaña 25V131 de la NHTSA

2022 F-150 Ford Truck

Este aviso se relaciona con su vehículo con el número de identificación del vehículo (VIN):



Este aviso se le envía de acuerdo con la Ley Nacional de Seguridad de Tránsito y Vehículos Motorizados de los EE. UU.

Ford Motor Company ha determinado que existe un defecto relacionado con la seguridad del vehículo en algunos vehículos F-150 Lightning 2022-2024, incluido el suyo, con el VIN que aparece arriba. Lamentamos esta situación y deseamos asegurarle que, con su ayuda, corregiremos el problema. Nuestro compromiso, junto con el de su concesionario, es ofrecerle servicio y apoyo de alto nivel.

¿Cuál es el problema?

En su vehículo, es posible que se produzca un cortocircuito interno en la batería de alto voltaje después de ciclos repetidos de carga y descarga.

¿Qué riesgo existe?

Si se produce un cortocircuito después de ciclos repetidos de carga y descarga, existe un mayor riesgo de incendio del vehículo. Los propietarios pueden reducir este riesgo al limitar la carga de la batería de alto voltaje al 80 % del estado de carga antes de instalar nuevos conjuntos de baterías en su vehículo.

¿Qué medidas adoptarán Ford y su concesionario?

Las piezas actualmente no se encuentran disponibles. Ford Motor Company está trabajando para proporcionar las piezas para esta reparación. Cuando la solución esté disponible, Ford Motor Company le notificará mediante correo para que programe una cita de servicio con su concesionario y así realizar las reparaciones sin costo alguno. **Se prevé que la solución estará disponible a fines del segundo trimestre de 2025.**

¿Qué debe hacer?

Cuando haya una solución disponible, Ford Motor Company le enviará una carta para informarle que se comunice con su concesionario a fin de realizar la reparación.



Para esta campaña de seguridad, Ford no ha emitido instrucciones de no manejar el vehículo. Mientras no haya una solución disponible, debe abstenerse de cargar la batería al 100 %. Se recomienda cargar al 80 %. Utilice el código QR a la izquierda, el gráfico del Manual del propietario o el sitio web a continuación para obtener instrucciones sobre cómo ajustar el nivel de carga máximo de su vehículo en 80 %. "¿Cómo establezco una carga objetivo para mi vehículo eléctrico?"

<https://www.ford.com/support/how-tos/electric-vehicles/ev-range/how-do-i-set-the-maximum-charge-level-for-my-electric-vehicle/>

¿Qué debe hacer?
(continuación)

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Note: If connected to a DC fast charger and charging has stopped, you must unplug and plug back in for a new one-time max charge limit to be applied.

Si aún no tiene un concesionario para realizar el servicio, puede acceder a ford.com/support para conocer las direcciones de los concesionarios, ver mapas y obtener las instrucciones para llegar.

Si continúa con dificultades para reparar su vehículo en un tiempo razonable o sin cargo, le sugerimos que escriba al Administrador, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 o bien que llame sin cargo a la línea directa de seguridad vehicular al 1-888-327-4236 (TTY: 1-888-275-9171) o visite [NHTSA.gov](https://www.nhtsa.gov). Referencia: Campaña de seguridad **25V131** de la NHTSA.

Tenga presente que: La ley federal exige que los arrendadores de vehículos que reciban este aviso de campaña envíen una copia del mismo al arrendatario en un plazo de diez días.

¿Qué pasa si usted
ya no es el
propietario del
vehículo?

Si usted ya no es el propietario del vehículo y tiene la dirección del propietario actual, le solicitamos que le reenvíe esta carta.

Usted recibió este aviso porque las regulaciones del gobierno exigen el envío de notificaciones al propietario conocido más reciente del registro. Nuestros registros se basan principalmente en datos estatales y de propiedad, que indican que usted es el propietario actual del vehículo.

Gracias por su atención en este asunto sumamente importante.

División de Servicio al Cliente