



IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

**AUTOCAR, LLC SAFETY RECALL ACTT-2501
NHTSA RECALL NO. 25V045**

March 2025

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that certain, 2023-2025 model year E-ACTT (Xspotter) chassis were manufactured with a software error that may allow the vehicle to stall and roll away on an incline. These chassis were manufactured between February 21, 2022, and December 2, 2024, with non-sequential serial numbers in the range of 239062 through 251969. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

MODELS Autocar Xspotter (E-ACTT) MY 2023-2025
AFFECTED:

COMPONENTS A software error may allow the vehicle to stall and roll back on an incline.
AFFECTED:

SAFETY DEFECTS If the vehicle stalls and rolls back on an incline it could increase the risk of a crash.
AND POTENTIAL
RISKS:

REPAIR The repair and process are currently being developed.
REQUIRED:

TIME REQUIRED The labor time to repair your vehicle will be determined once the process and potential
FOR THE REPAIR: components have been identified.

WHAT YOU This is the first of two notices you will receive regarding this subject. This letter is to
SHOULD DO: inform you of an upcoming recall to correct the issue noted above. The parts required for the repair are being procured and we expect to have components available within the next 120 days. You may continue to operate your vehicle. The second notice will inform you when the final remedy is available. When you receive the second notice, please contact your local authorized Autocar service site or email warranty@autocartruck.com. If you have questions or concerns regarding this notification, please contact Autocar technical support at 888-218-3611.



PRIOR REPAIRS: If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

OWNER RECALL RESPONSE CARD: The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE: If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Departments
551 S. Washington St.
Hagerstown, Indiana 47346
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC

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