



A **PACCAR** COMPANY

Customer Service Department
Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



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IMPORTANT SAFETY RECALL
Interim Notification



RECALL NOTICE

Subject: Safety Recall 25KWA: T180/T280/T380/T480 Orscheln Throttle Pedal

February 21, 2025

IMPORTANT SAFETY RECALL
Interim Notification

This notice applies to your vehicle: VIN: [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 25KWA: T180/T280/T380/T480 Orscheln Throttle Pedal
NHTSA Recall number 25V014



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect, which relates to motor vehicle safety, exists in certain Vehicle Model Years 2023-2024 T180/T280/T380/T480 chassis manufactured from 8/18/2022 through 5/8/2023.

Certain vehicles may have an oversized magnet carrier in the throttle pedal assembly. The magnet carrier acts as the pivot for the throttle pedal. An oversized magnet carrier may cause the throttle pedal to stick. If the throttle pedal fails to return to idle, or sticks, it may increase the risk of a crash.

The driver may feel sticking or observe that the pedal doesn't return to idle once released. Pressing the service brake will overcome a stuck throttle pedal and allow the vehicle to stop.

The purpose of this letter is to notify you that Kenworth has initiated a recall in cooperation with Orscheln to remedy the defect. **At this time, replacement parts and procedures are not yet available.** You will be notified by mail when parts and procedures become available. You may schedule an appointment with a dealer at that time to obtain the repair at no charge to you.

<i>The problem is...</i>	The problem is... Certain throttle pedal assemblies may stick or not return to idle upon release.
<i>What your dealer will do...</i>	Dealers will inspect and replace throttle pedal assemblies as necessary
<i>What you must do ...</i>	When parts are available, contact your Kenworth Dealer to schedule an appointment for repair

If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to Kenworth.Campaigns@paccar.com so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Kenworth Customer Service

