

Urgent Safety Recall Notice

Your 2023 JEEP GRAND CHEROKEE LAREDO 4X4 is under recall for 2nd Row Headrest.

To schedule your recall repair contact your dealership or the FCA US Recall Team at 1-800-853-1403.

Recall notice issued to:



Vehicle information:



2023 JEEP GRAND CHEROKEE LAREDO 4X4

Recall information: 20C/NHTSA 25V-472

Visit recalls.mopar.com for more information or call the FCA US Recall Team at 1-800-853-1403

Details of the Recall

The 2nd row head restraints on your vehicle may contain an internal locking mechanism which can prevent the headrest from locking upright. A head restraint that does not lock may increase the risk of injury to seat occupants in certain types of crashes

FCA US LLC will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect and, if necessary, replace each head restraint. The estimated repair time is 20 to 60 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service.