

# Urgent Safety Recall Notice

Your 2022 RAM 1500 PROMASTER C/V LR 136 WB is under recall for Rearview Camera Inoperative.

To schedule your recall repair contact your dealership or the FCA US Recall Team at **1-800-853-1403**.

Recall notice issued to:

[REDACTED]

Vehicle information:

VIN

[REDACTED]

2022 RAM 1500 PROMASTER C/V LR 136 WB

Recall information: 40C/NHTSA 25V-330

Visit [recalls.mopar.com](https://recalls.mopar.com) for more information or call the FCA US Recall Team at **1-800-853-1403**

## Details of the Recall

The Security Gateway Module (SGW) on your vehicle may prevent some communication between vehicle modules, which may result in the rearview image not displaying in a backing event. The vehicle operator may notice that the rearview image is not displayed if attempting to reference the image while backing. A rearview camera image that does not display reduces the driver's visibility of what is behind the vehicle and if not heeded, increases the risk of a crash.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will reprogram the SGW with corrected software. The estimated repair time is 20 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience.

## How do I schedule my **FREE** repair?

- ◆ Simply contact your Chrysler, Dodge, Jeep®, RAM dealer right away to schedule a service appointment.

*We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.*

Customer Assistance/Field Operations  
FCA US LLC Team

[1-800-853-1403](tel:1-800-853-1403)  
[recalls.mopar.com](http://recalls.mopar.com)