



SAFETY RECALL

CAMPAIGN BULLETIN

Fuel Pump Voluntary Safety Recall Campaign

Campaign ID: PMA56
Date: December 2, 2025

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign’s remedy action is performed.

REVISION 1 Please discard earlier versions of this bulletin.

The announcement from October 10, 2025, has been revised to include the following:

- Remedy procedure is now available for all vehicles potentially affected by campaign ID PMA56.
- “Policies and Procedures” section is added for clarification.

Affected Models/Years:	Affected Population:	New Dealer Inventory:	SERVICE COMM Activation date:
2013-2021 NV200 Van (M20)	142,813	NA	October 10, 2025
2014-2017 & 2019 NV200 Taxi (M30)	3,410		
2015-2018 Chevrolet City Express	27,078	See GM dealer communication	

***** Campaign Summary *****

Nissan is committed to the safety and security of our customers and passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2013-2021 Nissan NV200 Van and model year 2014-2017 & 2019 Nissan NV200 Taxi vehicles identified in Service Comm and DBS National Service History, and model year 2015-2018 Chevrolet City Express.

Condition:

The Fuel Tank Temperature (FTT) sensor harness internal to the fuel pump in affected vehicles may have been routed incorrectly, causing contact with the fuel pump connector. Over time, this contact may wear away the protective coating and potentially cause an electrical short, resulting in a blown fuel pump fuse.

A blown fuel pump fuse can interrupt fuel delivery to the engine, potentially causing a loss of motive power (LOMP), preventing the vehicle from restarting and increasing the risk of a crash. In some cases, a malfunction indicator light (MIL) may illuminate in the instrument cluster when a voltage irregularity is detected by the fuel tank temperature sensor because of the short circuit.

Remedy:

Dealers will inspect the vehicle for any Fuel Tank Temperature (FTT) Diagnostic Trouble Codes (DTCs). If FTT DTCs are detected, the dealer will replace the fuel level sender and reroute the associated wiring per

the associated campaign bulletin. If no FTT DTCs are present, the dealer will only reroute the wiring as specified in the campaign bulletin.

****** What Dealers Should Do******

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **PMA56**
2. Dealers should not sell, lease, trade, rent or loan any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied. See Policies and Procedures section for more information.
3. Dealers should use the appropriate campaign bulletin to remedy any vehicles subject to this campaign.
4. Once remedied, dealers should submit the claim using the claims coding provided and release the vehicle.

****** Release Schedule ******

Parts	Refer to campaign bulletin NTB25-056 to determine the parts required if the inspection indicates fuel sender unit replacement is necessary. Parts are on restriction and can be ordered via DBS.
Repair	<ul style="list-style-type: none"> • NTB25-056
Owner Notification	Nissan will begin sending notifications to Nissan owners of all potentially affected vehicles in December 2025 , via U.S. Mail. Chevrolet City Express owners will be notified separately by General Motors with instructions for their owners.

****** Dealer Responsibility ******

It is the dealer’s responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign which enters the service department for any reason. This includes vehicles purchased from private parties or presented by transient (tourist) owners as well as vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.
Total Customer Satisfaction

Policies and Procedures:

New Vehicles in Dealer Inventory

New vehicles in dealer inventory subject to a Safety Recall must be remedied before sale, lease or delivery, including dealer-to-dealer trades or sales.

IMPORTANT

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when notice has been given that the vehicle is subject to a safety recall until the remedy is completed.

Nissan Certified Pre-owned

The Nissan CPO policy prohibits the certification of any vehicle with an outstanding Recall or Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a Nissan CPO until all applicable Recalls and Service Campaigns have been completed on that vehicle.

Pre-owned Vehicles in Dealer Inventory

Pre-owned vehicles in dealer inventory subject to a Safety Recall should be remedied before sale, lease, rental, loan or delivery.

IMPORTANT

Under Title 49, Section 30120 of the United States Code, a "rental company" cannot sell, rent, or lease covered rental vehicles subject to a safety or compliance recall until the remedy is completed. Please consult your legal counsel for legal advice.

State laws may restrict the sale of used vehicles with open safety recalls. Please consult your legal counsel for legal advice.

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. The Fuel Tank Temperature (FTT) sensor harness internal to the fuel pump in affected vehicles may have been routed incorrectly, causing contact with the fuel pump connector. Over time, this contact may wear away the protective coating and potentially cause an electrical short, resulting in a blown fuel pump fuse.

Q. What is the possible effect of the condition?

A. A blown fuel pump fuse can interrupt fuel delivery to the engine, potentially causing a loss of motive power (LOMP), preventing the vehicle from restarting and increasing the risk of a crash. In some cases, a malfunction indicator light (MIL) may illuminate in the instrument cluster when a voltage irregularity is detected by the fuel tank temperature sensor because of the short circuit.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will inspect the vehicle for any Fuel Tank Temperature (FTT) Diagnostic Trouble Codes (DTCs). If FTT DTCs are detected, the dealer will replace the fuel level sender and reroute the associated wiring per the associated campaign bulletin. If no FTT DTCs are present, the dealer will only reroute the wiring as specified in the campaign bulletin.

Q. How long will the corrective action take?

A. This service, which is conducted at no charge to you for parts and labor, could take up to two (2.0) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin notifying owners of potentially affected vehicles in December 2025 via First-Class U.S. Mail. Chevrolet City Express owners will be notified separately by General Motors with instructions for their owners.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, Nissan owners will receive an Owner Notification letter from Nissan, which will instruct owners to bring their vehicles to a Nissan dealer to have their vehicles inspected as soon as possible.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Are parts readily available?

A. Yes. Parts are on restriction and can be ordered via DBS.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-777-9999 option 1 if additional expense is required. Please refer to WBP19-017 for additional information on application of rental reimbursement.		

Q. Is there any charge for the repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer will be able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A.

<u>Model</u>	<u>Dates of Manufacture</u>
MY 2013 – 2021 Nissan NV200 Van	January 25, 2013 to June 11, 2021
MY 2014 – 2017 & 2019 Nissan NV200 Taxi	May 29, 2013 to June 10, 2019
MY 2015 – 2018 Chevrolet City Express	March 6, 2018 to September 22, 2024

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:

Date	Announcement	Purpose
October 10, 2025	Original Document	New campaign announcement
December 1, 2025	REVISION 1	Remedy available