



# Service Bulletin

American Honda Motor Co., Inc.

CRF1100 #4  
Revised: January 2026

## SAFETY RECALL

### 2020 ~ 2022, 2024, and 2025 CRF1100 AFRICA TWIN LEFT HANDLE SWITCH HARNESS

(This bulletin has been revised to update the warranty claim templates.)

NEW

#### BACKGROUND

Honda is issuing a **SAFETY RECALL** on **CERTAIN 2020 ~ 2022, 2024, and 2025 CRF1100 Africa Twin** motorcycles to replace the left handlebar switch and its wiring harness. Due to a manufacturing defect, the left handlebar switch harness can become damaged during normal use, potentially resulting in the complete or intermittent loss of horn function and/or the inability to switch the headlight from low beam to high beam.

If the horn does not function, a rider may be unable to warn other drivers of potentially hazardous situations, increasing the risk of a crash or injury. If the ability to switch from low beam to high beam is lost, the rider's visibility of the road, and visibility to other drivers, can be lost/reduced, increasing the risk of a crash or injury.

#### AFFECTED UNITS

As of September 2, 2025, you **MUST NOT SELL ANY NEW or USED 2020 ~ 2022, 2024, and 2025 CRF1100 AFRICA TWIN** motorcycles until it is repaired according to this Service Bulletin.

- To search for applicable recalls on a specific unit, you **MUST** use *Unit Information* on **iN**.
- To manage your affected new inventory, use your dealer *eResponsibility Report* on **iN**.

#### CUSTOMER NOTIFICATION

American Honda notified customers by letter in October 2025, informing them of the safety-related defect and that parts were unavailable at that time. American Honda intends to send a second letter to customers in late January 2026 notifying them that parts are available and advise them to make an appointment with an authorized Honda dealer for repair. A copy of this letter is shown at the end of this bulletin.

#### PARTS INFORMATION

The repair parts must be ordered through the *Controlled Parts Order* process. An affected VIN will be required to order the sets listed below. Click the following link for instructions: [CONTROLLED PARTS ORDER PROCEDURE on page 5](#).

Model	Model Year	Part Name	Part Number	Qty.
CRF1100A (CRF1100L)	2020-2022, 2024, 2025	Set, Winker	06352-MKS-306	1
CRF1100A4 (CRF1100L4)	2020-2022	Set, Turn Signal Switch	06352-MKS-309	1
CRF1100A4 (CRF1100L4)	2024, 2025	Set, Turn Signal Switch	06352-MLN-306	1
CRF1100D (CRF1100LD)	2020-2022, 2024, 2025	Set, Winker & Headlight Switch	06352-MKS-406	1
CRF1100D4 (CRF1100L4D)	2020-2022	Set, Winker	06352-MKS-409	1
CRF1100D4 (CRF1100L4D)	2024-2025	Set, Winker	06352-MLN-308	1

#### DEALER REPAIR RESPONSIBILITY

- Repairs must be performed by a qualified technician.
- Performing this repair exactly as shown in Repair Procedure instructions is critical for the remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this repair was properly performed.

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## WARRANTY CLAIM INFORMATION

After completing this *Service Bulletin* repair, submit one warranty claim per unit with the applicable template number.

**NEW**

MODEL	MODEL YEARS	TEMPLATE	FLAT RATE
CRF1100A (CRF1100L)	2020 ~ 2022, 2024, 2025	KS8A	1.7 hours
CRF1100A4 (CRF1100L4)	2020 ~ 2022	KS8B	
CRF1100A4 (CRF1100L4)	2024, 2025	KS8C	
CRF1100D (CRF1100LD)	2020 ~ 2022, 2024, 2025	KS8D	1.8 hours
CRF1100D4 (CRF1100L4D)	2020 ~ 2022	KS8E	
CRF1100D4 (CRF1100L4D)	2024 ~ 2025	KS8F	

**NOTES:**

All warranty template claims will reimburse freight. To ensure your dealership receives the freight credit, follow these steps.

1. Make sure 'YES' is selected from the *Freight Involved* drop down window.
2. Make sure to include the *Part Order Reference Number*.
3. Include the freight *Amount* associated with the listed *Part Order Reference Number*.

The *Part Order Reference Number* can be found on your *Parts Order Statement* on *iN*.

## DEALER SUPPORT

### TECHNICAL QUESTIONS

If you have any technical questions relating to this repair procedure, please contact:

Motorcycle TechLine Online:

***iN > Service > TechLine > TechLine Connect***

### WARRANTY QUESTIONS

If you have any warranty administration questions relating to warranty claim templates, and claim filing procedures, please contact:

Motorcycle Warranty Online:

***iN > Service > Warranty & HondaCare > Warranty Connect Filing***

Or call (800) 421-1900, option 7

## RECALL REPAIR IDENTIFICATION

Before you begin the repair procedure, verify that the unit has not already been repaired by searching *Unit Information* on *iN*.

\* = Required

Template Warranty Claim

Template Number\*

Basic Claim information (required for all claim types)

Claim No.\*  Repair Order Number\*

VIN\*  Repair Order Date (open)\*

Mileage\*  Work Completed Date\*

Sublet Involved?  NO  YES

Freight Involved?  NO  YES Freight Information

Part Order Reference Number\*  Amount\*

## REPAIR PROCEDURE

Replace the left handle switch using the corresponding replacement switch set shown in the Parts Information section for each affected unit.

Because of the extensive repair procedure steps for replacing the left handle switch, complete repair instructions are not provided in this service bulletin. Refer to the appropriate service manual for the affected unit, and use the outline of steps below as a general procedure to remove the left handle switch and install the new replacement parts.

### Removal

1. Pillion Seat (Ch. 2)
2. Main Seat (Ch. 2)
3. Rear Side Inner Cover (Ch. 2)
4. Rear Seat Under Cover (Ch. 2)
5. Tank Front Cover (Ch. 2)
6. Middle Cowl (Ch. 2)
7. Tank Side Cover (Ch. 2)\*
8. Windscreen (Ch. 2)\*
9. Front Center Cowl (Ch. 2)\*
10. Inner Panel Cover (Ch. 2)\*
11. Front Side Cowl (Ch. 2)\*
12. Front Lower Cover (Ch. 2)\*
13. Right Middle Cowl (Ch. 2)\*
14. Left Middle Cowl (Ch. 2)\*\*
15. Front Tank Cover (Ch. 2)\*\*
16. Inner Cover (Ch. 2)
17. Left Knuckle Guard: Loosen the handlebar weight bolt and mirror holder bolts, then rotate the left knuckle guard up so it is vertical.  
Re-installation: Return the knuckle guard to its original position and tighten the handlebar weight bolt.  
**TORQUE:** 55 N·m (5.6 kgf·m, 41 lbf·ft)
18. Air cleaner housing (Ch. 7)
19. Horn (Ch. 22)
20. Relieve fuel pressure (Ch. 7)
21. Fuel tank lines (Ch. 7)
22. Fuel tank (Ch. 7)
23. Left Handlebar Switch (Ch. 22)

\*CRF1100A (CRF1100L) • CRF1100D (CRF1100LD) only

\*\*CRF1100A4 (CRF1100L4) • CRF1100D4 (CRF1100L4D) only

### Inspection

Check all functions of the new switch to ensure all functions operate correctly.

### Installation

Reverse order of removal



TEXT OF CUSTOMER LETTER



American Honda Motor Co., Inc.  
4900 Marconi Dr.  
Alpharetta, GA 30005-8847  
Phone (866) 784-1870

NHTSA Recall Number: 25V-583  
Honda Campaign Number: KS8  
Service Bulletin Number: MTB 55379

**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle: XXXXXXXXXXXXXXXXXXXX

January 2026

Dear FIRSTNAME LASTNAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Honda has decided that certain 2020-2022 and 2024-2025 model year CRF1100 Africa Twin motorcycles fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamp, Reflective Devices and Associated Equipment". In November 2025, a notice was mailed to inform you about this defect and that replacement parts needed to perform the repair were not available. **This notice is being sent to inform you that these parts are now available, and you can bring your motorcycle in for a free repair.**

**Why my vehicle is under recall:** As stated in the initial notice, oxide can build up in the left handlebar switch harness, resulting in loss of the ability to sound the horn and/or switch the headlight from low beam to high beam. A non-functioning horn reduces the rider's ability to warn others, and the inability to use the high beam can reduce the ability to see sufficiently far down the road— both of which increase the risk of a crash or injury.

**What Honda will do:** Your Honda Powersports dealer will replace the left handlebar switch assembly with an improved part, for **FREE**. Honda estimates that the repair will take approximately 2 hours to complete. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your motorcycle available for a longer period of time.

**What we need you to do:**

Please call any authorized Honda Powersports dealer and schedule an appointment to have your motorcycle repaired, for **FREE**.

If you are not the only rider of this motorcycle, please advise all other riders and passengers of this important information.

- Check recall information for your motorcycle by accessing the Honda recall lookup tool at <https://powersports.honda.com/recalls> and entering your Vehicle Identification Number (VIN).
- If you have questions or concerns, we encourage you to:
  - visit <https://powersports.honda.com/recalls>; or
  - contact your local Honda Powersports dealer; or
  - send Customer Relations a message via <https://powersports.honda.com/contact-us>; or
  - call American Honda's Powersports Customer Relations at 1-866-784-1870 Monday through Friday, 8:30 a.m. to 4:30 p.m., Pacific Time.

If you paid out of pocket to have these specific recall repairs performed on your vehicle, you may be eligible for reimbursement; please contact American Honda's Powersports Customer Relations at 1-866-784-1870 to determine potential eligibility and for instructions on how to request reimbursement.

If you no longer own this vehicle or if any of the information is not correct, please complete and return the enclosed prepaid Information Change Card as soon as possible. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171) or go to <http://www.safercar.gov>.

We sincerely apologize for any inconvenience this recall may cause, but please be assured that your safety is our first concern.

Sincerely,

American Honda Motor Co., Inc.

**CONTROLLED PARTS ORDER PROCEDURE**

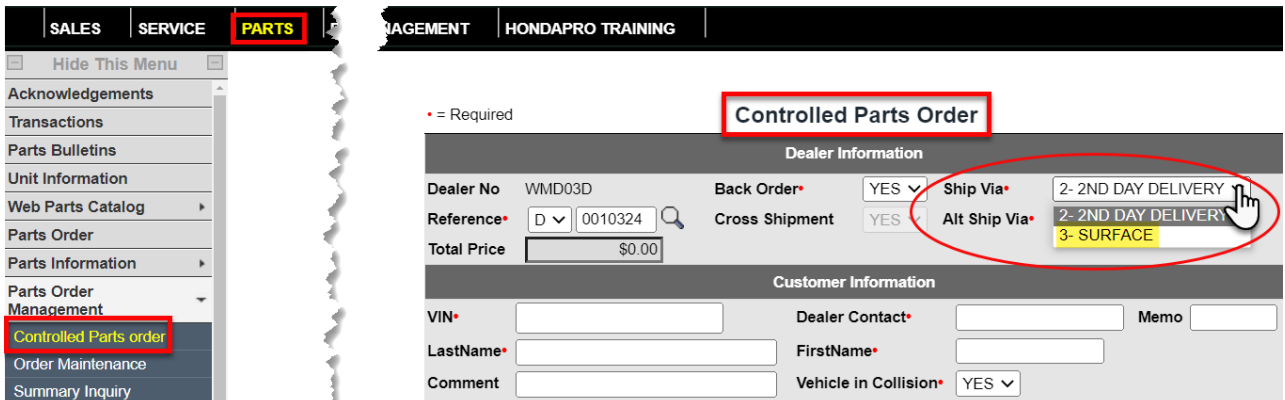
To order parts through the Controlled Parts Order process, follow the steps below:

1. From the *iN* home page go to:

**Parts > Parts Order Management > Controlled Parts Order**

Select the desired shipping method from the **Ship Via** drop down list.

**NOTE:** The default *Ship Via* is 2ND DAY DELIVERY, which will incur additional freight charges to the dealer. Normal freight charges apply if the order does not meet the pre-paid freight minimum.



2. Enter the required information: *VIN*, *Dealer Contact*, *Customer Name*, *Part Number* and *Quantity* (you may order only one (1) part per part number).
3. Set *Vehicle in Collision* and *Specification Label Request* to *NO*.
4. Click Submit.

• = Required

**Controlled Parts Order**

Dealer Information					
Dealer No	<input type="text"/>	Back Order*	YES ▾	Ship Via*	3- SURFACE ▾
Reference*	D ▾ <input type="text"/>	Cross Shipment	YES ▾	Alt Ship Via*	3- SURFACE ▾
Total Price	<input type="text"/>				
Customer Information					
VIN*	<input type="text" value="3H1JK07"/>	Dealer Contact*	<input type="text"/>	Memo	KP1
LastName*	<input type="text"/>	FirstName*	<input type="text"/>		
Comment	<input type="text" value="KP1 CAMPAIGN"/>		Vehicle in Collision*	NO ▾	
Specification Label Request*		NO ▾			
<input type="button" value="Submit"/> <input type="button" value="Save"/> <input type="button" value="Confirm"/>		Search by		PART NUMBER ▾	<input type="text"/>
<input type="button" value="Search"/>					
It.	Part*	Qty*	Description	Unit Price	
1	<input type="text" value="44830-KTE-D12"/>	<input type="text" value="1"/>	<input type="text" value="CABLE COMP, SPDMT"/>	<input type="text"/>	<input type="button" value="Delete"/>
2	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="button" value="Delete"/>