



SERVICE BULLETIN

Vermeer Corporation

Pella, Iowa 50219 USA

FIELD CAMPAIGN SERVICE BULLETIN: SVC2025-106

DATE: 2025 October 7

CAMPAIGN TYPE:

Mandatory-Product Compliance
DEALER INSTALLATION ONLY

CAMPAIGN CATEGORY:

Kit and Bulletin

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		Kit version
	Included	Excluded	
R600T	50001, 50002	None	IK01

Subject:



Rear Impact Guard
Update Kit
(IK004732)

Background:

REAR IMPACT GUARD NOT TESTED TO VERIFY STRENGTH

The rear impact guard on affected machines was not subjected to physical testing to verify that it meets strength requirements set out in U.S. Federal Motor Vehicle Safety Standard No. 223, as updated with effect from July 15, 2024. Calculations, however, indicate that the rear impact guard design does not meet the updated strength requirement set out at S5.2.1(c) of FMVSS 223.

DEATH OR SERIOUS INJURY POSSIBLE

If another vehicle impacts the rear of the reclaimer, the originally installed rear impact guard is unlikely to meet the updated strength requirements of FMVSS 223, made effective on July 15, 2024, for vehicles manufactured after that date. In the event of a collision with the rear of an affected reclaimer, **death or injury is possible.**

Solution:

IMMEDIATE MACHINE MODIFICATION REQUIRED

IK004732 has been created to provide the necessary parts and instructions to update the rear impact guard to a design that has been subjected to physical testing to verify the updated strength requirements of FMVSS 223 are met. **This kit must be installed as soon as possible.**

DEALER PARTICIPATION
REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS

1. **Review report.** Reports will be emailed during the week of October 7, 2025 to dealerships shown in our records which have units in their territory affected by this alert. Please review the report for accuracy, including owner and/or address changes.

If the information contained in the report is NOT correct, please notify the product safety and compliance department on or before October 20, 2025, at:

Telephone: 641-621-7060

Fax: 641-621-8562

Email: productsafety@vermeer.com

2. **Dealership orders kits** by entering the order into EzParts. Each dealership should determine the quantity of kits to order initially depending upon the number of units that may be available for immediate upgrade. **Do not order more kits than needed for immediate installation.**
3. **Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine(s). **Note:** Letters will be sent to the customer(s) on or about **October 21, 2025**. *Also refer to Owner Notification section below.*

If you have any questions concerning the installation of IK004732, please contact the trenchless service department.

REIMBURSEMENT

Kit installation. Upon completion of each kit installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the kit. Labor hours to install: 8 hours.

Travel will be paid up to \$200 (\$1 per mile with a \$200 max round trip) with copy of work order attached for retailed machines not in dealer inventory. If dealer repairs more than one machine at same location on one trip, travel will only be paid on one of the model/VINs.

Note: *Future notices to dealers and owners are dependent upon the receipt of warranty claims.*

OWNER NOTIFICATION

Sample letter: Included at the end of this bulletin is a sample letter which will be sent by Vermeer Corporation directly to the owners on or about October 21, 2025. Owner registrations indicate no translations are required for this campaign. The owner letter will only be available in English.

This owner notification/letter instructs the owner **to contact their local dealership** to arrange for a time to have the kit installed. After receiving IK004732 from the parts distribution center, you must contact your affected customer(s) immediately and schedule a mutually acceptable time to upgrade their machine.

We regret any inconvenience these corrective measures may cause you. The required work is to ensure your machine is in compliance with updated strength requirements of U.S. Federal Motor Vehicle Safety Standard No. 223, as updated with effect from July 15, 2024.

PRODUCT COMPLIANCE DEPARTMENT

Attachment:
IK004732 Kit Instructions

<p>Completion schedule:</p> <p><input type="checkbox"/> Product Safety Alert: Install immediately</p> <p><input checked="" type="checkbox"/> Product Compliance Alert: Install immediately</p> <p><input type="checkbox"/> 180 days from the date of this bulletin</p> <p><input type="checkbox"/> 1 year from the date of this bulletin</p> <p><input type="checkbox"/> N/A</p>	<p>Reimbursement:</p> <p><input type="checkbox"/> Product Safety Alert</p> <p><input checked="" type="checkbox"/> Product Compliance Alert</p> <p><input checked="" type="checkbox"/> All units listed above</p> <p style="padding-left: 20px;"><input checked="" type="checkbox"/> Parts <input checked="" type="checkbox"/> Labor paid (Labor code: SB25)</p> <p><input type="checkbox"/> No reimbursement</p>
--	---

Internal reference: TREAD Act Code <i>(Choose one or more applicable codes)</i>	<input type="checkbox"/>	--	Not applicable	<input type="checkbox"/>	12	Exterior lighting
	<input type="checkbox"/>	02	Suspension	<input checked="" type="checkbox"/>	16	Structure
	<input type="checkbox"/>	03	Service brake system, hydraulic	<input type="checkbox"/>	17	Latch
	<input type="checkbox"/>	04	Service brake system, air	<input type="checkbox"/>	19	Tires
	<input type="checkbox"/>	05	Parking brake	<input type="checkbox"/>	20	Wheels
	<input type="checkbox"/>	11	Electrical	<input type="checkbox"/>	21	Trailer hitch

Dealer Distribution:

Domestic

International

Both



IMPORTANT SAFETY RECALL
NHTSA SAFETY RECALL NUMBER 25V-557

Product Compliance Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

SAMPLE
OWNER
LETTER

	PRODUCT COMPLIANCE
	First Notice Rear Impact Guard Update Kit (IK004732)

Model:	«Model»
Serial #:	«SerialN»

October 21, 2025

Dear R600T owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

Vermeer has decided that certain model year 2025 R600T reclaimers fail to conform to Federal Motor Vehicle Safety Standard No. 223, "Rear Impact Guards".

According to our records, you currently own a Vermeer R600T reclaimer. The model and serial number are shown at the top center of this letter.

REAR IMPACT GUARD NOT TESTED TO VERIFY STRENGTH

The rear impact guard on affected machines was not subjected to physical testing to verify that it meets strength requirements set out in U.S. Federal Motor Vehicle Safety Standard No. 223, as updated with effect from July 15, 2024. Calculations, however, indicate that the rear impact guard design does not meet the updated strength requirement set out at S5.2.1 (c) of FMVSS 223.

DEATH OR SERIOUS INJURY POSSIBLE

If another vehicle impacts the rear of the reclaimer, the originally installed rear impact guard is unlikely to meet the updated strength requirements of FMVSS 223, made effective on July 15, 2024, for vehicles manufactured after that date. In the event of a collision with the rear of an affected reclaimer, **death or injury is possible**.

IMMEDIATE MACHINE MODIFICATION REQUIRED

IK004732 has been created to provide the necessary parts and instructions to update the rear impact guard to a design that has been subjected to physical testing to verify the updated strength requirements of FMVSS 223 are met. **This kit is available as of October 7, 2025, and must be installed as soon as possible.**

Please contact your authorized independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install IK004732 **at no cost** to you for labor or materials. The installation of this kit is estimated at 8 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer:	«Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY»
Telephone:	«Serv_Dealer_Phone»

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. To request reimbursement, first email productsafety@vermeer.com and request a Reimbursement Request Form. You may submit your receipts along with the completed request for reimbursement by email to productsafety@vermeer.com.

Upon receipt of your submission, the information will be reviewed, and someone from Vermeer or the Vermeer dealership that made the repairs may reach out if they have any questions.

Vermeer will make a reimbursement determination within sixty (60) days from receipt of your complete reimbursement and repair information. If your initial submission is incomplete, Vermeer will advise you within sixty days of that submission of any additional information needed to make a reimbursement determination. If your claim is denied, Vermeer will send you a notice stating the reasons for that determination. Valid claims will be reimbursed once your complete reimbursement and repair information has been verified and recorded in our system.

If you no longer own this unit, please notify the product safety and compliance department at:

Toll-free: 800-829-0051, option 1
Telephone: 641-621-7060
Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is to ensure your machine is in compliance with updated strength requirements of U.S. Federal Motor Vehicle Safety Standard No. 223, as updated with effect from July 15, 2024.

Regards,

PRODUCT COMPLIANCE DEPARTMENT

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer Product Safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.