



RETAILER BULLETIN

16 - April - 2026			BULLETIN NO: 262704.033			DEPT: CUSTOMER SERVICE						
AUDIENCE:	DEALER PRINCIPAL	X	SALES MGR		SALES GUIDES		SERVICE MGR	X	TECHS		PARTS STAFF	X
	GENERAL MANAGER		BUSINESS MGR		OFFICE MGR		SERVICE ADVISORS	X	PARTS MGR	X	WARRANTY	X
SUBJECT: Parts Allocation -D027 Range Rover (L405) Front Suspension Knuckle Crack												

JLR North America, LLC has identified that on certain 2015 model year to 2017 model year Range Rover vehicles, a front suspension upper knuckle joint could develop a crack. In extreme cases where a crack has developed, this may lead to detachment of the upper suspension arm, which under extreme avoidance maneuver use conditions may compromise the vehicle’s controllability and increase the risk of a crash.

Parts required: Based on inspection, not all parts will be required for every repair

Part #	Description
28602123505 2/ vehicle	Bracket
28LR146341 1/ vehicle	Front Knuckle – Right
28LR146343 1/ vehicle	Front Knuckle – Left
28KYG000230 2/ vehicle	Front Knuckle Bolt
28FY110056 2/ vehicle	Front Knuckle Nut – M10
28LR034221 4/ vehicle	Front Knuckle Nut – M16
28LR024151 2/ vehicle	Hub Nut
28LR033274 4/ vehicle	Caliper Bolt
28LR026275 2/ vehicle	Tie-rod Nut

**Parts Managers / Professionals:**

- Recall D027 expands the existing population of vehicles requiring inspection and repair
- Recall D027 requires an inspection to verify if a higher or lower lever repair is needed.
- Acknowledging the expanded population, a small quantity of incremental part Orders have been placed for each retailer to provide appropriate initial quantities of parts related to this Recall.
- Additional quantities of parts for future repairs can be ordered as required on an as-needed basis.

**INITIAL ALLOCATION OF PARTS WILL BE SHIPPED AUTOMATICALLY TO YOUR LOCATION**

**\*Note: There is no need to call Customer Service to secure the release of parts, they will be shipped automatically.**

For more information, please contact David Woods, [dwoods4@jaguarlandrover.com](mailto:dwoods4@jaguarlandrover.com), or the JLR Parts Technical Team at [JLRPARTSTECH@jaguarlandrover.com](mailto:JLRPARTSTECH@jaguarlandrover.com).

**QUESTIONS ABOUT THIS BULLETIN? PLEASE CONTACT:**

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