



# SAFETY RECALL

## CAMPAIGN BULLETIN

### Engine Bearing Voluntary Safety Recall Campaign

Campaign ID: R25D1  
Date: November 21, 2025

**Attention: Dealer Principal, Sales, Service & Parts Managers**

**IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign’s remedy action is performed.**

**REVISION 1**  
**Please discard earlier versions of this bulletin.**

**The announcement from November 14, 2025, has been revised to include the following:**

- Remedy procedure is now available for all model year 2021-2023 Rogue vehicles identified under campaign ID R25D1.
- “Policies and Procedures” section is added for clarification.

Affected Models/Years:	Affected Population:	New Dealer Inventory:	SERVICE COMM Activation date:
2021-2023 Rogue (T33)	345,300	NA	November 14, 2025

**\*\*\*\*\* Campaign Summary \*\*\*\*\***

Nissan is committed to the safety and security of our customers and passengers. Nissan has previously notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2021-2023 Nissan Rogue vehicles identified in Service Comm and DBS National Service History.

**Condition:**

Nissan has identified potential manufacturing defects affecting engine bearings in certain 3-cylinder 1.5L Variable Compression Turbo (VC-Turbo) engines. Such defects can lead to engine damage and in some cases, complete engine failure.

Bearing degradation typically occurs progressively rather than suddenly. As a result, potentially affected vehicles often exhibit multiple early warning signs, including unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster. Should the engine fail while the vehicle is in motion, it may result in a loss of motive power, increasing the risk of a crash. In certain rare cases, a bearing failure may cause a breach in the engine block, allowing hot oil to be discharged, increasing the risk of an engine fire.

**Remedy:**

All model year 2021-2023 Nissan Rogue vehicles previously listed under campaign ID R25A8 will now appear in Service Comm and National Service History under campaign ID R25D1. Nissan is launching the remedy for these vehicles. Dealers will reprogram the Engine Control Module (ECM) and conduct a test drive. If the inspection determines an engine replacement is necessary, dealers will replace the engine.

**\*\*\*\* What Dealers Should Do\*\*\*\***

1. Verify if vehicles are identified by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **R25D1**.
2. Dealers should not sell, lease, trade, rent or loan any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied. See Policies and Procedures section for more information.
3. Dealers should use the appropriate campaign bulletin to remedy any vehicles subject to this campaign.
4. Once remedied, dealers should submit the claim using the claims coding provided and release the vehicle.

**\*\*\*\* Release Schedule \*\*\*\***

<b>Parts &amp; Repair</b>	<b>Campaign ID R25D1: 2021-2023 Rogue Vehicles:</b> <ul style="list-style-type: none"><li>• <b>NTB25-055</b></li><li>• Replacement engines for this recall have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled.</li></ul>
<b>Owner Notification</b>	Nissan sent interim notification letters to owners of all potentially affected vehicles in August 2025, via U.S. Mail.  Nissan will mail invitation to repair letters in January 2026.

**\*\*\*\* Dealer Responsibility \*\*\*\***

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign which enters the service department for any reason. This includes vehicles purchased from private parties or presented by transient (tourist) owners as well as vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

**NISSAN NORTH AMERICA, INC.**

Total Customer Satisfaction

## Policies and Procedures:

### New Vehicles in Dealer Inventory

New vehicles in dealer inventory subject to a Safety Recall must be remedied before sale, lease or delivery, including dealer-to-dealer trades or sales.

#### **IMPORTANT**

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when notice has been given that the vehicle is subject to a safety recall until the remedy is completed.

### Nissan Certified Pre-owned

The Nissan CPO policy prohibits the certification of any vehicle with an outstanding Recall or Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a Nissan CPO until all applicable Recalls and Service Campaigns have been completed on that vehicle.

### Pre-owned Vehicles in Dealer Inventory

Pre-owned vehicles in dealer inventory subject to a Safety Recall should be remedied before sale, lease, rental, loan or delivery.

#### **IMPORTANT**

Under Title 49, Section 30120 of the United States Code, a "rental company" cannot sell, rent, or lease covered rental vehicles subject to a safety or compliance recall until the remedy is completed. Please consult your legal counsel for legal advice.

State laws may restrict the sale of used vehicles with open safety recalls. Please consult your legal counsel for legal advice.

## Frequently Asked Questions (FAQ):

**Q. Is this a safety recall?**

A. Yes.

**Q. Is this a Stop Sale?**

A. Yes.

**Q. What is the reason for the recall?**

A. Nissan has identified instances of bearing failures in certain vehicles equipped with the 3-cylinder 1.5L Variable Compression Turbo (VC-Turbo) engine. These issues may be attributed to a potential manufacturing defect affecting specific engine bearings—namely the main, A-, C-, and L-link bearings—or associated engine components. Such defects can lead to engine damage and, in some cases, complete engine failure.

**Q. What is the possible effect of the condition?**

A. Bearing degradation typically occurs progressively rather than suddenly. As a result, potentially affected vehicles often exhibit multiple early warning signs, including unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster. Should the engine fail while the vehicle is in motion, it may result in a loss of motive power (LOMP), thereby increasing the risk of a crash. In certain rare cases, a bearing failure may cause a breach in the engine block, allowing hot oil to be discharged, increasing the risk of an engine fire.

**Q. What will be the corrective action for this voluntary recall campaign?**

A. Nissan is launching the inspection and repair activities for all model year 2021-2023 Nissan Rogue vehicles previously listed under campaign ID R25A8 and now appear in Service Comm and National Service History under campaign ID R25D1.

For customers with the 3-cylinder 1.5L VC-Turbo engine in potentially affected model year 2021-2023 Nissan Rogue vehicles, your Nissan dealer will reprogram the Engine Control Module (ECM) and conduct a test drive. If the inspection determines an engine replacement is necessary, your Nissan dealer will proceed with replacing the engine.

**Q. How long will the corrective action take?**

A. For model year 2021-2023 Rogue vehicles with the 3-cylinder 1.5L VC-Turbo engine, dealers will reprogram the Engine Control Module (ECM) and conduct a test drive. This inspection should take less than one (1.0) hour to complete. Where the inspection determines an engine replacement is necessary, your Nissan dealer will proceed with replacing the engine. This may take up to fifteen (15) hours to complete. However, for each service, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

**Q. When will vehicle owners be notified?**

A. Nissan sent interim notification letters to owners of all potentially affected vehicles in August 2025, via U.S. Mail. Nissan will send a letter asking you to bring your vehicle to a Nissan dealer for the inspection, and if necessary, repair, in January 2026.

**Q. Is my vehicle safe to drive?**

A. Owners of potentially affected vehicles who receive an Owner Notification letter from Nissan are encouraged to schedule an appointment to have their vehicles inspected, and, if necessary, repaired as soon as possible upon notification.

If you notice unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), or warning messages displayed in the instrument cluster, please contact your Nissan dealer to arrange an appointment for diagnosis.

**Q. Is there anything owners can do to mitigate this condition?**

A. No, however, prior to engine failure drivers will receive multiple forms of audible and visible warnings, including abnormal noise from the engine compartment, rough running, illumination of the malfunction indicator lights and warning messages in the instrument cluster. If any of these symptoms occur, Nissan advises owners to contact their nearest Nissan dealer to have their vehicle diagnosed.

**Q. Are parts readily available?**

A. Yes. Replacement engines for these recalls have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled.

**Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?**

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$260
Contact the Warranty Call Center at 1-800-777-9999 option 1 if additional expense is required. Please refer to WBP23-013 for additional information on application of rental reimbursement.		

**Q. Is there any charge for the repair?**

A. No, the remedy will be performed for the customer free of charge for parts and labor.

**Q. Will I have to take my vehicle back to the selling dealer to have the service performed?**

A. No, any authorized Nissan dealer will be able to perform the recall campaign.

**Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?**

A. Once the remedy is completed, it will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

**Q. What model year vehicles are involved?**

A. Certain model year 2021-2024 Nissan Rogue vehicles manufactured from March 12, 2021, to August 1, 2024.

**Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?**

A. Yes, certain model year 2019-2020 Nissan Altima vehicles manufactured from May 25, 2018, to December 11, 2019, certain model year 2019-2022 INFINITI QX50 vehicles manufactured from October 6, 2017, to January 10, 2022, and certain model year 2022 INFINITI QX55 vehicles manufactured from February 10, 2021, to January 10, 2022.

**Revision History:**

<b>Date</b>	<b>Announcement</b>	<b>Purpose</b>
November 14, 2025	Original Document	New campaign announcement
November 21, 2025	REVISION 1	Launching inspection and repair activities for all vehicles.