



SAFETY RECALL

CAMPAIGN BULLETIN

Engine Bearing Voluntary Safety Recall Campaign

Campaign ID: R25A8, R25A9, R25B1

Date: November 21, 2025

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

REVISION 6
Please discard earlier versions of this bulletin.

The announcement from November 14, 2025, has been revised to include the following:

- Nissan is now resuming the inspection and repair activities for all model year 2021-2024 Rogue vehicles and all model year 2019-2020 Altima vehicles.
- All model year 2021-2023 Rogue vehicles affected by campaign ID R25A8 will now be listed under campaign ID R25D1 in Service Comm and National Service History, and campaign ID R25A8 will be closed.
- Information on the inspection and repair activities for MY2021-2023 Rogue is being provided under a separate dealer announcement for campaign ID R25D1.
- All affected model year 2024 Rogue vehicles will remain under campaign ID R25A9.

R25B1

Affected Models/Years:	Affected Population:	New Dealer Inventory:	SERVICE COMM Activation date:
2019-2020 Altima (L34)	5,685	NA	July 15, 2025

R25A9

Affected Models/Years:	Affected Population:	New Dealer Inventory:	SERVICE COMM Activation date:
2024 Rogue (T33)	3,254	15	July 15, 2025

******* Campaign Summary *******

Nissan is committed to the safety and security of our customers and passengers. Nissan has previously notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2019-2020 Nissan Altima and 2021-2024 Nissan Rogue vehicles identified in Service Comm and DBS National Service History.

Condition:

Nissan has identified potential manufacturing defects affecting engine bearings in certain 3-cylinder 1.5L or 4-cylinder 2.0L Variable Compression Turbo (VC-Turbo) engines. Such defects can lead to engine damage and in some cases, complete engine failure.

Bearing degradation typically occurs progressively rather than suddenly. As a result, potentially affected vehicles often exhibit multiple early warning signs, including unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster. Should the engine fail while the vehicle is in motion, it may result in a loss of motive power, increasing the risk of a crash. In certain rare cases, a bearing failure may cause a breach in the engine block, allowing hot oil to be discharged, increasing the risk of an engine fire.

Remedy:

For MY2024 ROGUE:

Dealers will reprogram the Engine Control Module (ECM) and conduct a test drive. If the inspection determines an engine replacement is necessary, dealers will replace the engine.

For MY2019 thru MY2020 ALTIMA:

Dealers will inspect the engine oil pan for the presence of specific metal debris. In cases where specific debris is confirmed, the engine will be replaced.

****** What Dealers Should Do******

1. Verify if vehicles are identified by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **R25A9, R25B1.**
2. Dealers should not sell, lease, trade, rent or loan any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied. See Policies and Procedures section.
3. Dealers should use the appropriate campaign bulletin to remedy any Altima vehicles subject to campaign ID R25B1 and any model year 2024 Rogue vehicles subject to campaign ID R25A9. All model year 2021-2023 Rogue vehicles are now identified under campaign ID R25D1 and campaign ID R25A8 will be closed. Information for campaign ID R25D1 is provided under a separate dealer announcement.
4. Once remedied, dealers should submit the claim using the claims coding provided and release the vehicle.

****** Release Schedule ******

Parts & Repair	<p>Campaign ID R25B1 – Altima Vehicles:</p> <ul style="list-style-type: none"> • NTB25-034 (Altima) • Replacement engines for this recall have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled. <p>Campaign ID R25A9 – MY2024 Rogue Vehicles:</p> <ul style="list-style-type: none"> • NTB25-054 (MY2024 Rogue only) • Replacement engines for this recall have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the
---------------------------	--

Owner Notification	<p>SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled.</p> <p>Campaign ID R25A8 – MY2021-2023 Rogue Vehicles:</p> <ul style="list-style-type: none"> All model year 2021-2023 Nissan Rogue vehicles previously identified by campaign ID R25A8 are now identified by R25D1, and R25A8 is closed.
Owner Notification	<p>Nissan sent interim notification letters to owners of all potentially affected vehicles in August 2025, via U.S. Mail.</p> <p>Owners of potentially affected vehicles identified by campaign ID R25B1 equipped with the KR20 engine (Altima) were mailed an invite to repair letter on November 12, 2025. Owners of potentially affected vehicles identified by campaign ID R25A9 equipped with the KR15 engine (MY24 Rogue) will receive an invite to repair letter in January 2026.</p>

******* Dealer Responsibility *******

It is the dealer’s responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign which enters the service department for any reason. This includes vehicles purchased from private parties or presented by transient (tourist) owners as well as vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Policies and Procedures:

New Vehicles in Dealer Inventory
 New vehicles in dealer inventory subject to a Safety Recall must be remedied before sale, lease or delivery, including dealer-to-dealer trades or sales.

IMPORTANT

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when notice has been given that the vehicle is subject to a safety recall until the remedy is completed.

Nissan Certified Pre-owned

The Nissan CPO policy prohibits the certification of any vehicle with an outstanding Recall or Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a Nissan CPO until all applicable Recalls and Service Campaigns have been completed on that vehicle.

Pre-owned Vehicles in Dealer Inventory

Pre-owned vehicles in dealer inventory subject to a Safety Recall should be remedied before sale, lease, rental, loan or delivery.

IMPORTANT

Under Title 49, Section 30120 of the United States Code, a “rental company” cannot sell, rent, or lease covered rental vehicles subject to a safety or compliance recall until the remedy is completed. Please consult your legal counsel for legal advice.

State laws may restrict the sale of used vehicles with open safety recalls. Please consult your legal counsel for legal advice.

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. Nissan has identified instances of bearing failures in certain vehicles equipped with the 3-cylinder 1.5L or 4-cylinder 2.0L Variable Compression Turbo (VC-Turbo) engines. These issues may be attributed to a potential manufacturing defect affecting specific engine bearings—namely the main, A-, C-, and L-link bearings—or associated engine components. Such defects can lead to engine damage and, in some cases, complete engine failure.

Q. What is the possible effect of the condition?

A. Bearing degradation typically occurs progressively rather than suddenly. As a result, potentially affected vehicles often exhibit multiple early warning signs, including unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster. Should the engine fail while the vehicle is in motion, it may result in a loss of motive power (LOMP), thereby increasing the risk of a crash. In certain rare cases,

a bearing failure may cause a breach in the engine block, allowing hot oil to be discharged, increasing the risk of an engine fire.

Q. What will be the corrective action for this voluntary recall campaign?

- A. For customers with the 4-cylinder 2.0L VC-Turbo engine (Altima), your Nissan dealer will inspect the engine oil pan for the presence of specific metal debris. In cases where specific debris is confirmed, the engine will be replaced.

For customers with the 3-cylinder 1.5L VC-Turbo engine (Rogue), your Nissan dealer will reprogram the Engine Control Module (ECM) and conduct a test drive. If the inspection determines an engine replacement is necessary, your Nissan dealer will proceed with replacing the engine.

Q. How long will the corrective action take?

- A. For Altima owners with the 4-cylinder 2.0L VC-Turbo engine, dealers will inspect the engine oil pan for the presence of specific metal debris. This inspection should take less than one (1.0) hour to complete. If no debris is detected, dealers will replace the engine oil. This service should take less than one (1.0) hour to complete. Where specific debris is detected and confirmed, dealers will be instructed to replace the engine. This replacement may take up to fifteen (15) hours to complete. However, for each service your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

For Rogue owners with the 3-cylinder 1.5L VC-Turbo engine, dealers will reprogram the Engine Control Module (ECM) and conduct a test drive. This inspection should take less than one (1.0) hour to complete. Where the inspection determines an engine replacement is necessary, your Nissan dealer will proceed with replacing the engine. This may take up to fifteen (15) hours to complete. However, for each service, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

- A. Nissan sent interim notification letters to owners of all potentially affected vehicles in August 2025, via U.S. Mail. Owners of potentially affected vehicles identified by campaign ID R25B1 equipped with the KR20 engine (Altima) were mailed an invite to repair letter on November 12, 2025. Owners of potentially affected vehicles identified by campaign ID R25A9 equipped with the KR15 engine (MY24 Rogue) will receive an invite to repair letter in January 2026.

Q. Is my vehicle safe to drive?

- A. Owners of potentially affected vehicles who receive an Owner Notification letter from Nissan are encouraged to schedule an appointment to have their vehicles inspected, and, if necessary, repaired as soon as possible upon notification.

If you notice unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), or warning messages displayed in the instrument cluster, please contact your Nissan dealer to arrange an appointment for diagnosis.

Q. Is there anything owners can do to mitigate this condition?

A. No, however, prior to engine failure drivers will receive multiple forms of audible and visible warnings, including abnormal noise from the engine compartment, rough running, illumination of the malfunction indicator lights and warning messages in the instrument cluster. If any of these symptoms occur, Nissan advises owners to contact their nearest Nissan dealer to have their vehicle diagnosed.

Q. Are parts readily available?

A. Yes. Replacement engines for these recalls have been placed on restriction and must be ordered via DBS. Each order requires VCAN approval from the WCC prior to release. To ensure proper processing, the VCAN approval number must be entered in the SVC Dealer Comments section of the order. Orders submitted without the required VCAN approval number will be cancelled.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$260
Contact the Warranty Call Center at 1-800-777-9999 option 1 if additional expense is required. Please refer to WBP23-013 for additional information on application of rental reimbursement.		

Q. Is there any charge for the repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer will be able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. Once the remedy is completed, it will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2019–2020 Nissan Altima vehicles manufactured from May 25, 2018 to December 11, 2019 and certain model year 2021–2024 Nissan Rogue vehicles manufactured from March 12, 2021 to August 1, 2024.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. Yes, certain model year 2019–2022 INFINITI QX50 vehicles manufactured from October 6, 2017, to January 10, 2022, and certain model year 2022 INFINITI QX55 vehicles manufactured from February 10, 2021, to January 10, 2022. Certain model year 2021–2023 Rogue vehicles manufactured from April 12, 2021, to December 26, 2023.

Revision History:

Date	Announcement	Purpose
July 15, 2025	Original Document	New campaign announcement
July 29, 2025	REVISION 1	Updates to NTB25-034 and parts ordering process
August 15, 2025	REVISION 2	Inspection and repair suspended
November 6, 2025	REVISION 3	Inspection and repair activities resume for R25B1
November 8, 2025	REVISION 4	Inspection and repair activities resume for R25A9 (MY2024 Rogue)
November 14, 2025	REVISION 5	Moved certain model year 2021–2023 Rogue vehicles from campaign ID R25A8 to R25D1.
November 21, 2025	REVISION 6	Launching inspection and repair activities for all vehicles.