



SAFETY RECALL BULLETIN

NHTSA RECALL 25V045

AUTOCAR, LLC ACTT-2501

July 2025

ATTENTION:

Service Managers / Parts Managers.

SUBJECT:

Autocar has decided that certain, 2023-2025 model year E-ACTT (Xspotter) chassis were manufactured with a software error that may allow the vehicle to stall and roll away on an incline, increasing the risk of a crash.

SAFETY RECALL INFORMATION:

The reprogramming necessary to correct this condition can only be performed by Autocar personnel. This document contains information regarding the claim coding and contact information.

VEHICLES AFFECTED:

Certain E-ACTT (Xspotter) chassis manufactured between February 21, 2022, and December 2, 2024, with non-sequential serial numbers in the range of 239062 through 251969. To determine if a vehicle is affected by this Recall, log in to the Solutions Warranty Portal at autocar.service-now.com/ CSM. From the home page enter the last six digits of the VIN into the search field, select the full VIN from the results and the VIN profile will be displayed. Scroll to the bottom of the page and select Recalls/Service Programs tab and all applicable campaigns will be displayed, look for the Autocar Recall number above.

SERVICE RESPONSIBILITY:

Service sites must perform this recall on affected vehicles at no charge to the owner regardless of vehicle mileage, age or ownership. If a vehicle affected by this recall is taken into or is currently in your vehicle inventory, or at your center for service, you must perform this recall before the vehicle is sold or released to the owner.

REQUIRED PARTS:

There are no parts associated with this Safety Recall.

To Arrange Reprogramming:

Contact Autocar at autocartruck.com, click the green diamond and request service assistance or call Autocar Service team at 888-218-3611.

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CLAIMS FOR REIMBURSEMENT:

Submit a claim for reimbursement in accordance with Autocar's Warranty Administration Manual with the following claim coding information.

CLAIM CODING INFORMATION:

Labor Operation Code Number	Time Allowance SRT	Description
9.41.9	.50 HR	E-ACTT Roll Away Reprogramming