

# Safety Recall 25KWA: T180/T280/T380/T480 Orscheln Throttle Pedal

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## Number

25KWA / 25V014 / 2025-018

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## Supplier

Orscheln

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## Description

Safety Recall 25KWA: T180/T280/T380/T480 Orscheln Throttle Pedal

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## Date

1/29/2025

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## What's New

### Safety Recall

#### Parts and procedures are now available.

All affected chassis must have a date inspection performed on the throttle pedal assembly. Pedal assemblies that fall within the suspect date range must be replaced. See procedures for more information.

Certain vehicles may have an oversized magnet carrier in the throttle pedal assembly. The magnet carrier acts as the pivot for the throttle pedal. An oversized magnet carrier may cause the throttle pedal to stick.

If the throttle pedal fails to return to idle, or sticks, it may increase the risk of a crash.

Drivers may feel sticking or that the pedal doesn't return to idle once released. Pressing the service brake will overcome a stuck throttle pedal and allow the vehicle to stop.

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## Introduction

### Safety Recall

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as the pivot for the throttle pedal. An oversized magnet carrier may cause the throttle pedal to stick.

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## Situation

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610 (556 US and 54 CAN) Vehicle Model Year 2023-2024 T180 / T280 / T380 / T480 chassis built from 8/18/2022 through 5/8/2023.

## Resolution

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### Safety Recall

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **25KWA** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the **25KWA** campaign code prior to performing this repair.
4. Follow the procedures to inspect and, if necessary, replace the throttle pedal assembly.
5. Include a picture of the date code with the warranty claim. See Inspection procedures for details.



#### **NOTE**

If date code is **08/12/22 through 12/14/22**, the pedal must be replaced.

If the date code is not legible, consider the pedal bad and replace it.

## Federal Law

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It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or

noncompliance has been corrected.

## Warranty

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### Warranty

There is no time or mileage limit for this recall. Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- **0.3 hours** labor to inspect throttle pedal assembly for suspect date. Use Quick Claim Code **25KWAA for chassis that DO NOT require replacement.**
- **0.4 hours** labor to inspect and replace throttle pedal assembly. Use Quick Claim Code **25KWAB for chassis that REQUIRE replacement.**
- **A picture of the Date Code must be included with the Warranty Claim. See inspection procedures for details.**
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed

first.

- File the claim within 14 days in accordance with Warranty Policy [CA009](#).

Take off parts disposition: Destroy take-off parts 30 days after claim is paid

| <b>PRWS CLAIM CODING</b> |             |                      |   |
|--------------------------|-------------|----------------------|---|
| Campaign Code:           | 25KWA       | Campaign Type        | Safety Recall   |
| Claim Category:          | Truck       | Repair Type          | Proactive   |
| Customer Concern Code    | 128         | Causal Code          | 11  |
| Corrective Action Code   | 03          | Responsibility Code: | CampSupp  |
| Failure Location         | 044-007-047 | Causal Part          | D21-6033-500  |
| Supplier Code            | 12257AA     | SRT Code             | <b>B25-09A</b><br>0.3 hrs<br>Bulletin<br>25KWA -<br>Inspect<br>throttle<br>pedal only<br>per bulletin<br>procedure<br><br><b>B25-09B</b><br>0.4 hrs<br>Bulletin<br>25KWA -<br>Inspect<br>throttle<br>pedal date<br>and replace<br>pedal per |

|  |  |  |                       |
|--|--|--|-----------------------|
|  |  |  | bulletin<br>procedure |
|--|--|--|-----------------------|

## Procedure

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**Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.**

**Read all steps before beginning.**

**Ensure that DAVIE4 is updated to the latest version before connecting to any vehicle for diagnostics or software updates.**

Follow the procedures in the [25KWA Inspect & Replace Procedure](#) to inspect the throttle pedal and, if

necessary, replace the throttle pedal assembly.



**NOTE**

If date code is **08/12/22 through 12/14/22**, the pedal must be replaced.

If the date code is not legible, consider the pedal bad and replace it.

## Parts

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Parts are available from PACCAR Parts.

| Quantity  | Part Number  | Description    |
|-----------|--------------|----------------|
| 1         | D21-6033-500 | Throttle Pedal |
| <b>OR</b> |              |                |
| 1         | D21-6033-600 | Throttle Pedal |

## Links

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[Chassis List](#)

[US Customer Letter](#)

[Canada Customer Letter](#)

[25KWA Inspect & Replace Procedure](#)

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Authored by: JB3

## Revision History

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03/27/2025: Converted Interim Recall into Final. Parts and procedures now available.