

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

**NHTSA Recall # 25V-481**

**Tiffin Recall # TIF-145**

March 26, 2026

### Engine Stall Due to Secondary Alternator Programming

This is a reminder that your motorhome has an open safety recall. If this recall does not apply or has already been completed, please email [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com).

Dear Tiffin Motorhome Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2023, 2024, 2025 and 2026 GH1 Motorhomes, 2026 GH2 Motorhomes, 2024 Convoy Motorhomes, and 2025 GT1 Motorhomes built between July 13, 2023, and July 17, 2025.**

Certain motorhomes do not have the correct programming. In conditions where the charge on the house batteries is low, the secondary alternator can activate while the engine may be in a low idle state which can cause the engine to stall. An engine stall could result in a crash.

Tiffin Motorhomes will install a harness so the secondary alternator controller will be able to verify the engine power. Tiffin will also update the programming on the secondary alternator controller so that it will not be activated to charge the batteries when the engine is idle or in a low-speed state. The programming for the chassis PSM must also be updated at a Mercedes Benz authorized dealership.

**NOTE:** Some Mercedes Benz authorized service centers may be able to complete both the wiring update and the chassis programming **if they choose to do so.**

Please arrange to take your motorhome to a **reputable service center OR dealer of your choice** to have the correction completed. A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. Please allow a total of 2 hours to have the work completed. This work will be completed at no charge to you, the owner.

**NOTE:** The parts needed for repair on Tiffin GH1 Motorhomes depend on if there is a smart shunt installed on your motorhome. If you have a smart shunt installed, please tell the dealer when making the appointment so that the correct parts will be ordered.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or [service@tiffinmotorhomes.com](mailto:service@tiffinmotorhomes.com).

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, Attn: Recalls, 105 2<sup>nd</sup> Street NW, Red Bay AL 35582 or by email to [service@tiffinmotorhomes.com](mailto:service@tiffinmotorhomes.com). Please make sure the invoice lists who paid for the repair, the VIN of the motorhome and the date the repair was completed.

**If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification**, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com).

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

**Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Compliance Department