

SAFETY RECALL CAMPAIGN 3A09

2025-2026 DR-Z400S/SM/SP (DR-Z4S/SM/SP)

Rear Brake Master Cylinder Cap Screws

Affected Models:

- DR-Z400SM5 (2025 DR-Z4S DualSport)
- DR-Z400SMM5 (2025 DR-Z4SM SuperMoto)
- DR-Z400SM6 (2026 DR-Z4S DualSport)
- DR-Z400SPM6 (2026 DR-Z4S+ DualSport Plus)
- DR-Z400SMPM6 (2026 DR-RZ4SM+ SuperMoto Plus)

Affected Departments: Management, Service, Warranty, Sales, Parts, Accessories

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that certain 2025 and 2026 DR-Z400SMRL (DR-Z4SM) and DR-Z400SRJ (DR-Z4S) motorcycles fail to conform to Federal Motor Vehicle Safety Standard No. 122 "Motorcycle Brake Systems."

STOP DELIVERY OF AFFECTED MOTORCYCLES IMMEDIATELY

DO NOT SELL OR DELIVER an affected motorcycle to a customer until you have completed or verified completion of the repair procedures outlined in this bulletin.

It is a violation of Federal law to sell or deliver any new motorcycle or item of motor vehicle equipment subject to a safety recall campaign under a sale or lease until the defect or non-compliance has been corrected.

In addition, selling an unrepaired affected motorcycle is a direct violation of your Suzuki dealer agreement and may lead to additional sanctions.

What is the Problem?

During the manufacturing process, the rear brake master cylinder reservoir cap screws were not sufficiently tightened to the correct torque specification. If the motorcycle is operated in this condition, the screws may become loose and allow brake fluid to leak from the rear brake master cylinder reservoir. A brake fluid leak from the rear brake master cylinder reservoir can affect the rear brake performance, extending stopping distance and increasing the risk of a crash.

(Continued)

What your dealership will do:

- 1) Verify the unit affected.
- 2) Perform the repair procedure as outlined in this Technical Service Bulletin.
- 3) Submit a warranty claim.

Verify if the motorcycle is affected by the safety recall:

Using the list below, confirm the recall status by checking the vehicle identification number (VIN) against the Vehicle Master in Suzuki Connect to see if the motorcycle is eligible for the campaign inspection and repair procedure.

If you have a question regarding motorcycle eligibility, contact your Suzuki Technical Service & Parts Manager (TSPM) or call Tech-Line at (714) 996-7480.

Model	VIN Range
DR-Z400SM5 (2025 DR-Z4S DualSport)	JS1ER11E4#S7100005 ~ JS1ER11E0#S7101653
DR-Z400SMM5 (2025 DR-Z4SM SuperMoto)	JS1ER12E4#S7100004 ~ JS1ER12E3#S7101547
DR-Z400SM6 (2026 DR-Z4S DualSport)	JS1ER11E2#T7100084
DR-Z400SPM6 (2026 DR-Z4S+ DualSport Plus)	JS1ER11E#T7100018 ~ JS1ER11FX#T7100035
DR-Z400SMPM6 (2026 DR-RZ4SM+ SuperMoto Plus)	JS1ER12E6#T7100085 ~ JS1ER12E6#T7100099

What Suzuki Motor USA, LLC will do:

In mid to late January 2026, Suzuki Motor USA, LLC (Suzuki) will mail notifications to owners of affected motorcycles for whom we have information. The notice instructs the customer to contact a Suzuki dealer to schedule an appointment for the repair.

If you have sold an affected motorcycle to a customer prior to receiving this bulletin, please contact the customer immediately to arrange for the vehicle to be returned to your dealership for this safety recall campaign.

NOTE:

Countermeasure parts are not necessary for this safety recall campaign.

(Continued)

REVISED

Warranty claim processing:

Submit a warranty claim for each recall repair immediately upon completion. This campaign requires you to file a warranty claim using one of the methods below.

The **DR-Z4 Short Form** reimburses you for **0.2 hour labor**.

SHORT FORM	CAMPAIGN 3A09 DR-Z4 REAR BRAKE MASTER CYLINDER Fill in the Suzuki Connect Short Form boxes below as shown
CLAIM INFORMATION:	
CLAIM NUMBER:	XXXXX,X (Dealer enters number)
ENTRY TYPE:	VIN, Model/Frame or Control/Sequence # (Dealer chooses)
REPAIR DATE:	Enter date of repair
MILEAGE:	
CAMPAIGN NUMBER:	3A09

The **DR-Z4 Long Form** reimburses you for **0.2 hour labor**, and additional parts and labor as authorized by Tech-Line or your home TSPM.

LONG FORM	CAMPAIGN 3A09 DR-Z4 REAR BRAKE MASTER CYLINDER Fill in the Suzuki Connect Long Form boxes as shown below
CLAIM INFORMATION:	
CLAIM NUMBER:	XXXXX,X (Dealer enters number)
ENTRY TYPE:	VIN, Model/Frame or Control/Sequence # (Dealer chooses)
REPAIR DATE:	Enter date of repair
MILEAGE:	Enter mileage at repair date
CAMPAIGN NUMBER:	3A09
LABOR TIME:	As authorized by your TSPM
PARTS INFORMATION:	69600-37K00
ADDITIONAL PARTS:	Additional parts as authorized by your TSPM
AUTHORIZATION:	Only needed if additional parts or labor claimed
FAILURE DESCRIPTION:	
DESCRIPTION OF DEFECT:	
DESCRIPTION OF REPAIR:	Performed service campaign repair per service bulletin

(Repair procedure begins on next page.)

SAFETY RECALL CAMPAIGN 3A09

2025-2026 DR-Z4S/SM/SP

REAR BRAKE MASTER CYLINDER REPAIR PROCEDURE

2025-2026 DR-Z400SRJ/SMRL/SP



General Precautions

- To avoid getting burned, do not touch the engine and exhaust system until they have cooled.
- Before the repair work, wash dirt off from the motorcycle so removed parts are kept free from dust.
- When two or more people work together, pay attention to the safety of each other.
- When working with toxic or flammable materials, confirm the area you work in is well ventilated and that you follow all of the material manufacturer's instructions.

Refer to the applicable service manual for any details not mentioned in these instructions.

Countermeasure Operations (for Retailed & Dealer stock units)

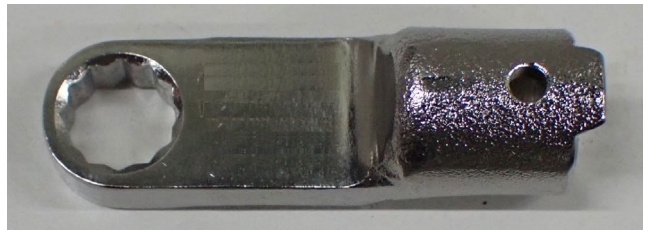
Required Tools

Tool and Lubricant Name	Size, Lubricant Part Number
Spanner Socket *1 or Box-end Socket *2	8mm
Torque wrench or limit wrench	1.5 Nm (0.15 kgf-m, 1.1 lbf-ft)
Brake fluid(If filling is required)	99000-23140-D04 (DOT4 brake fluid)

*1 Sample



*2 Sample



NOTE:

When a spanner socket or a box-end socket as shown in the figure is used, there is a difference between the set value of the torque wrench and the actual torque. Set the torque value based on the effective length of the socket and wrench to be used.

For example:

Effective length of torque wrench: A mm

Effective length of spanner socket or Box-end socket: B mm

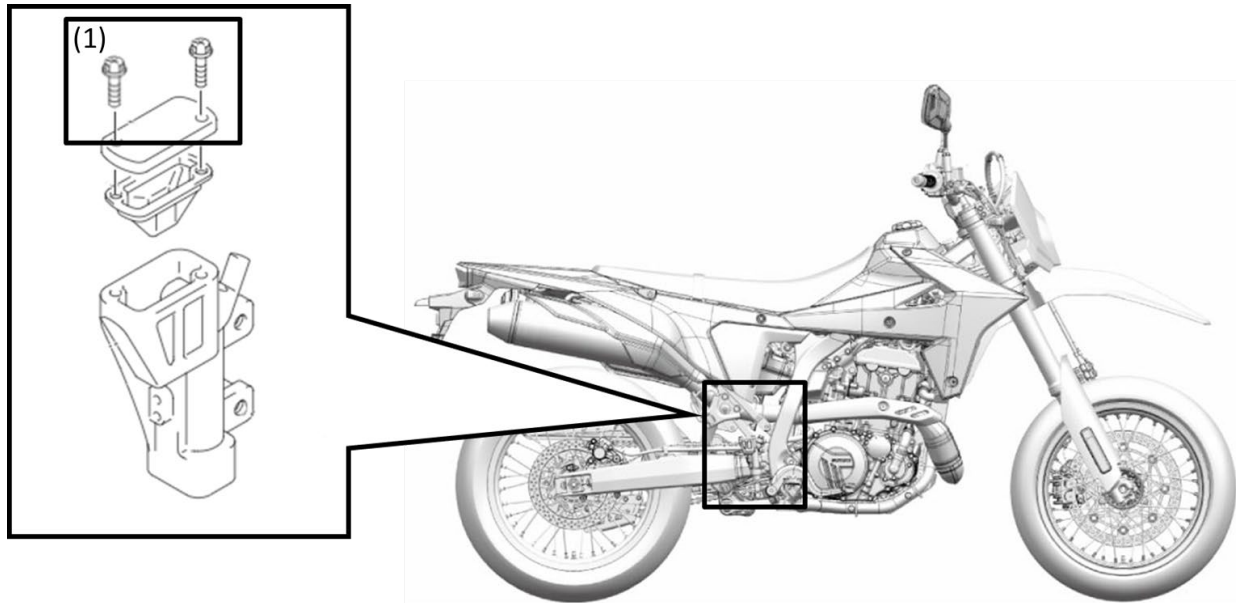
Specified torque: 1.5 Nm (0.15kgf-m, 1.10 lbf-ft)

In the above case, the set value is $1.5 \times A \div (A + B)$.

Make the torque wrench and spanner socket or Box-end socket are straight.

Countermeasure

- Tighten the reservoir cap screws (1) on the rear brake master cylinder.
- If there are fluid leaks, clean the affected area, and if the brake fluid level is below the lower limit line, refill the brake fluid to the limit line.



Brake Fluid Precautions

⚠WARNING:

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- This brake system is filled with an ethylene glycol-based DOT 4 brake fluid. Do not use or mix different types of fluid, such as silicone-based or petroleum-based.
 - Do not use any brake fluid taken from old, used or unsealed containers. Never reuse brake fluid left over from the last servicing or which has been stored for a long period of time.
 - When storing brake fluid, seal the container completely and keep it away from children.
 - When replenishing brake fluid, take care not to get dust into the fluid.
 - When washing brake components, use new brake fluid. Never use cleaning solvent.
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NOTICE:

The brake fluid is damaging to painted surfaces, plastics and rubber materials, and do not allow the fluid to spill on the surrounding parts.

If the fluid is spilled, flush it with water immediately.

Repair Procedure

- 1) Place the motorcycle on a level surface.
- 2) Check the rear brake master cylinder reservoir cap for brake fluid leaks. If leaks are found, clean the affected area with a damp shop towel, including the master cylinder and surrounding components.

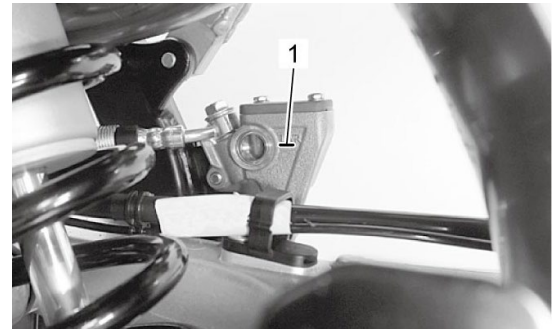


- 3) Check the brake fluid level by observing the lower limit lines (1) on the rear brake fluid reservoirs.

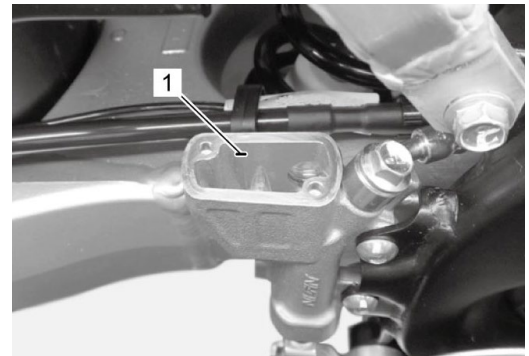
Under the lower limit line:

Go to step 4) to replenishment of brake fluid.

If the fluid level is above the lower limit line, go to Step 7) to tighten the screws.



- 4) Remove the rear brake reservoir cap and diaphragm.
- 5) Fill the rear brake reservoir with new brake fluid up to the top of the projection (1).



Material	SUZUKI recommended product or Specification	
Brake fluid	ECSTAR BRAKE FLUID DOT4 (0.5L)	P/No.: 99000-23140-D040

⚠WARNING:

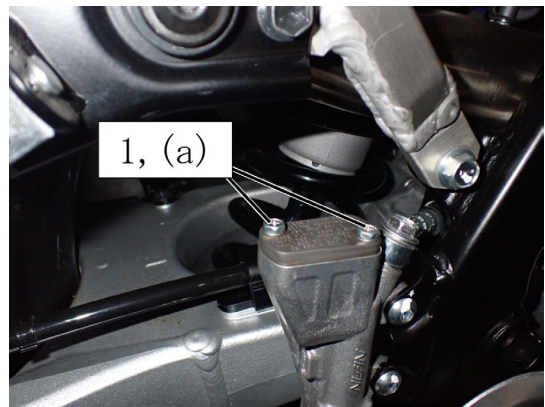
Do not use any brake fluid taken from old, used or unsealed containers. Never reuse brake fluid left over from the last servicing or which has been stored for a long period of time.

- 6) Install the diaphragm and rear brake reservoir cap.
- 7) Tighten the rear brake reservoir cap screws (1) to the specified torque.

Tightening torque

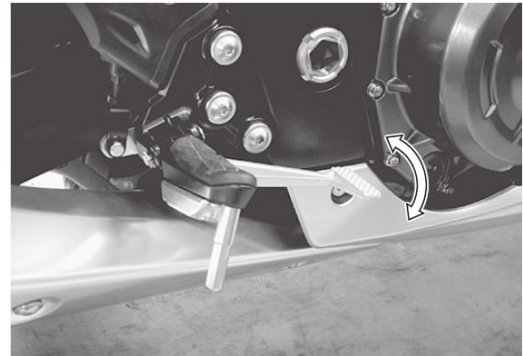
Rear brake reservoir cap screw (a):

1.5 Nm (0.15 kgf-m, 1.10 lbf-ft)



Final Check

- 1) Confirm you did not accidentally leave a shop towel on the components you cleaned earlier.
- 2) If the brake pedal feels soft when pressing down on it, inspect it to see if there is air in the system. If the brake action is not firm, check the brake fluid and bleed the system of air.
- 3) Test-ride the motorcycle on a dry road surface and operate the rear brake to confirm it functions normally. Also check for any unusual noises from the braking system.



IMPORTANT SAFETY RECALL

This Notice Applies to Your Suzuki DR-Z4S/SM/SP Motorcycle
(VIN)

[Date TBD]

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that certain 2025 and 2026 DR-Z400SMRL (DR-Z4SM) and DR-Z400SRJ (DR-Z4S) motorcycles fail to conform to Federal Motor Vehicle Safety Standard No. 122 "Motorcycle Brake Systems."

What is the Problem?

During the manufacturing process, the rear brake master cylinder reservoir cap screws were not sufficiently tightened to the correct torque specification. If the motorcycle is operated in this condition, the screws may become loose and allow brake fluid to leak from the rear brake master cylinder reservoir. A brake fluid leak from the rear brake master cylinder reservoir can affect the rear brake performance, extending stopping distance and increasing the risk of a crash.

WARNING

Operating your motorcycle without having the recall service performed may increase the risk of a crash.

If you must ride your motorcycle before this safety recall service has been completed, be aware that the stopping distance may be extended during normal operation, increasing the risk of a crash.

What is Suzuki doing to solve the problem?

Suzuki will inspect and tighten the rear brake master cylinder reservoir cap screws to the correct torque specification, and replenish the brake fluid, if necessary, free of charge.

It is not necessary to replace any parts on your motorcycle, and this safety repair will be performed by a Suzuki Dealer at no cost to you for parts and labor.

What should you do:

To expedite the recall repair, please contact your Suzuki dealer and set an appointment.

While the actual repair takes about 15 minutes, please allow at least 30 minutes for the dealer to process the paperwork when bring your motorcycle to the dealership.

What to do if you receive this notice in error:

This notice was mailed to you according to the latest information that is available to us. If you no longer own the motorcycle described in this notice, please complete, and return the attached Change of Address/Ownership card to Suzuki Motor USA, LLC and forward this recall information to the current owner (if known). If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

Customer reimbursement for repairs before this Safety Recall Notification:

If your motorcycle is included in this recall and you have paid for repairs to address the defect that led to this recall, you may be eligible for full or partial reimbursement.

Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable.
- Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed.
- Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat-rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- Reimbursement claims may also be excluded when the claimant does not submit adequate documentation. This includes a proof of ownership, a repair order, and proof of payment for the repair.

Who to contact if you experience problems:

Your Suzuki dealer can provide you the fastest response to your questions or concerns about this safety recall campaign. If you have any difficulty with this recall campaign, you may contact Suzuki's U.S. Customer Service Department for assistance at (714) 572-1490 during the hours of 7:30 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling.

If you need to locate your nearest Suzuki dealer, please visit www.suzukicycles.com, click on OWNERS, scroll to the bottom of the page to the RESOURCES list and select [Find a Dealer](#). On the Find a Dealer page enter your zip code and select Submit.

If you believe that Suzuki has failed to provide the safety recall campaign service without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153) or go to www.nhtsa.gov.

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

We sincerely regret any inconvenience this Important Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with your Suzuki Hayabusa motorcycle.

Sincerely,

Suzuki Motor USA, LLC