

**HYUNDAI**  
**Technical Service Bulletin**

GROUP <b>RECALL</b>	NUMBER <b>25-01-088H</b>
DATE <b>DECEMBER 2025</b>	MODEL(S) <b>IONIQ 5 (NEA EV)</b>

**SUBJECT:** FRONT SEAT BELT RETRACTOR MOUNTING BOLTS  
 INSPECTION & REPLACEMENT (RECALL 287)

**\* IMPORTANT**

Vehicle repairs related to safety recalls are critically important and must be performed properly in accordance with TSB procedures. Review this bulletin in its entirety prior to beginning any repair work.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the “Vehicle Information” screen via WebDCS to identify open recalls.

**Description:** Certain IONIQ 5 (NEA EV) vehicles may have an incorrectly installed seat belt retractor on the B-Pillar(s). A loose or unsecured seat belt retractor may not function as designed, increasing the risk of injury during a crash.

This bulletin provides instructions to inspect the driver and front passenger seat belt retractor bolts, install new bolts if required, and tighten to specification.






**Applicable Vehicles (Certain):**

Model Year	Model	Production Dates
2025	IONIQ 5 (NEA EV)	12/12/2024 – 06/12/2025

**NOTICE**

To avoid any potential damage to IONIQ vehicles, this recall can only be performed at IONIQ certified dealers.

**Parts Information:**

Model	Part Name	Part Number	Figure	Remarks
IONIQ 5 (NEA EV)	Bolt-S/Belt Anchor Mtg	19127-07283		Qty: 1 or 2 (Only order if inspection does not pass)
	Clip-Trim Mtg Steel	85839-3X000		Replace if damaged
	Fastener-Dr Trim	82315-2W000		

**NOTE 1:** Dealers will be reimbursed via sublet as noted below for any clips, regardless of replacement or **NOT**.

**Warranty Information:**

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
IONIQ 5 (NEA EV)	51DV44I0	Bolts Inspection, Both Present, and Torque to Spec	0.4 M/H	88810-GI500NNB	B1B	ZZ3
	51DV44R0	Bolts Inspection, 1 Bolt Present/Torque to Spec, and 1 Bolt Not Present, Install/Torque to Spec				
	51DV44R1	Bolts Inspection, 2 Bolts Not Present, Install 2 Bolts, and Torque to Spec				

**NOTE 1:** Submit claim on Claim Entry Screen as “Campaign” type.

**NOTE 2:** If any part(s) not subject to this TSB are found in need of replacement while performing the repair procedure and the affected part(s) are still under warranty, the dealer may submit a separate claim using the same repair order. If the part(s) not subject to this TSB are out of warranty coverage, the dealer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

**NOTE 3:** This TSB includes repair validation photos. Op times include VIN, mileage, and repair validation photo(s) as outlined in the Digital Documentation Policy.

**NOTE 4:** The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

**NOTE 5:** Dealers will be reimbursed \$5.00 in sublet for any clips that may need to be replaced.

**Service Procedure:**

**DIGITAL DOCUMENTATION**



This TSB includes repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

**NOTICE**

Applying the recommended torque to all fasteners is essential to reduce potential issues from occurring after the service procedure.

Use plastic trim tools to prevent damage to interior components during removal.

1. Adjust the driver and front passenger seats to the front-most position.

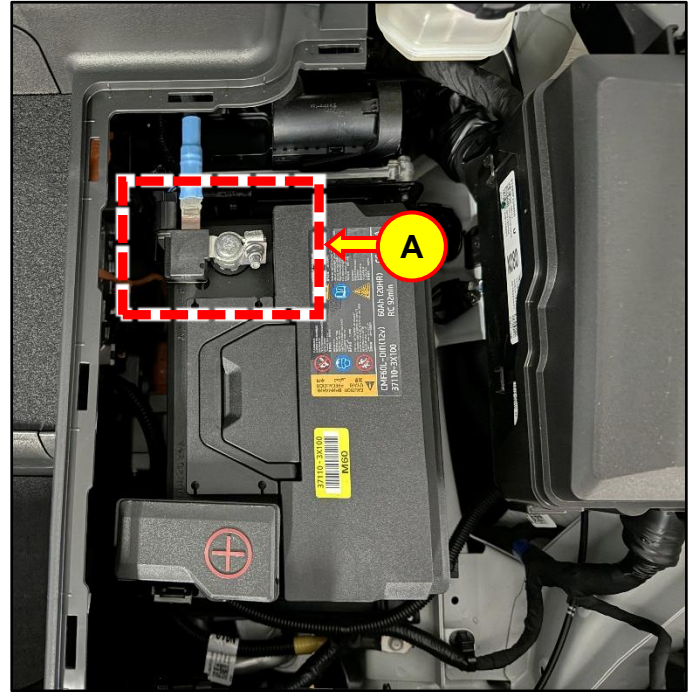


2. Disconnect the negative (-) terminal (A) of the auxiliary 12V battery.

**CAUTION**

After disconnecting the negative (-) battery terminal, wait **3 minutes** for the system to fully discharge.

This prevents accidental activation of the airbag or seat belt locking system.



3. Lift the indicated section of the body side weather strip (B) from the driver side front door opening.

**NOTICE**

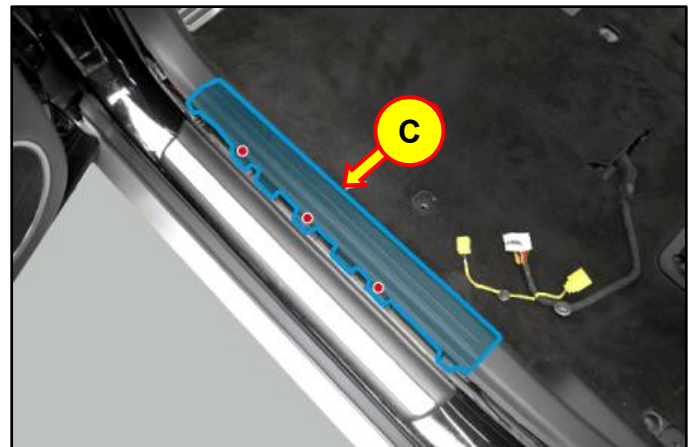
Do **NOT** remove the entire weather strip from the door opening.



4. Remove the driver side front door scuff trim (C).

**Information**

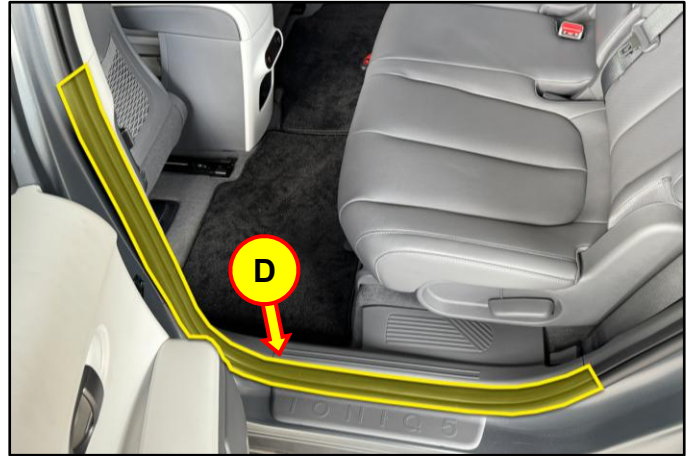
Replace any damaged or broken clips (P/N: **85839-3X000**).



5. Lift the indicated section of the body side weather strip (D) from the driver side rear door opening.

**NOTICE**

Do **NOT** remove the entire weather strip from the door opening.



6. Remove the driver side rear door scuff trim (E).

**i Information**

Replace any damaged or broken clips (P/N: **85839-3X000**).



7. Remove the center pillar trim lower assembly (F).

**i Information**

To aid in removal, start by popping out the top clip and continue working down the trim piece.

**i Information**

Replace any damaged or broken clips (P/N: **82315-2W000**).



8. Confirm whether the driver's seat belt retractor mounting bolt (G) is present:

- **PRESENT:** Proceed to **Step 10** to confirm the retractor bolt is properly torqued.
- **NOT PRESENT:** Proceed to the next step to install the retractor bolt.

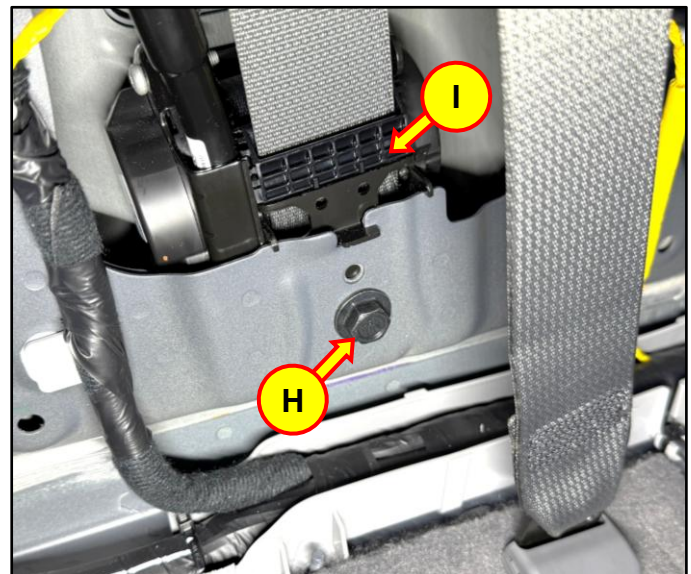


9. If the bolt is **NOT** present, install the new driver's seat belt retractor mounting bolt (H).

- P/N: 19127-07283

***i* Information**

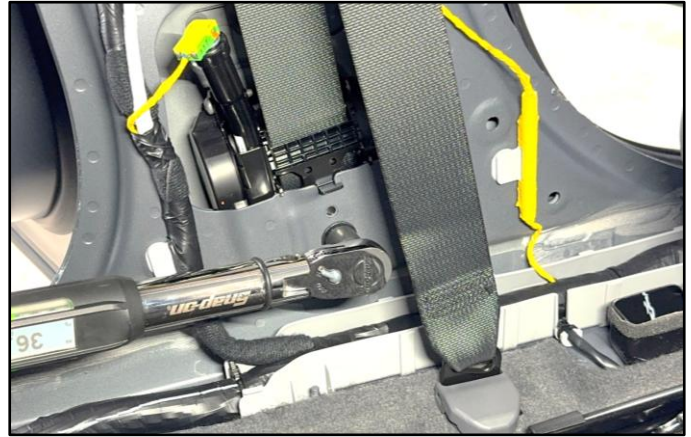
Ensure the seat belt retractor (I) is in its correct position on the body before installing the mounting bolt.



10. Torque the driver's seat belt retractor mounting bolt and mark with a paint pen.

**Tightening Torque:**

lb-ft	36
N.m	49



- 11.

**DIGITAL DOCUMENTATION**



Using the STUI camera function, take a photo of the driver's seat belt retractor mounting bolt installed.

Upload the photo to STUI.

**NOTE:** If the STUI camera function is **NOT** used, write the last 6 digits of the VIN and date of repair on a piece of paper to include in the photo.



12. Repeat **steps 3-11** for the front passenger side seat belt retractor.

**i Information**

Ensure the Digital Documentation photo in **step 11** is captured for the front passenger seat belt retractor bolt.

A total of **2** Digital Documentation photos will be submitted: 1 for the driver's seat belt retractor bolt and 1 for the front passenger seat belt retractor bolt.

13. Reinstall all parts in the reverse order of the removal process.
14. Reconnect the negative (–) terminal of the auxiliary 12V battery.
15. Adjust the driver and front passenger seats to their original positions.
16. The service procedure is now complete.