


RECALL 25V780 / 2025-623 REMEDY INSTRUCTIONS

 FOREST RIVER	Make(s): FOREST RIVER TRANSIT BUS Model(s): MANY Model Year(s): 2025 - 2026	Repair Code: RC-046-00-09-004345 Allotted Time: 1.50 HRS Inspection Code: RC-046-00-05-004344 Allotted Time: .50 HRS
	Concern: Retractor may stay unlocked. An unlocked retractor will not properly secure a wheelchair and may place the passenger at a risk of serious injury or death during emergency maneuvers, or a crash.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Kit Number: Part(s) Return: YES, SEE BELOW

Place vehicle in (P) Park and engage the Parking Brake. Disconnect the vehicles' battery Positive and Negative. Block tires to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

- CERTAIN 2025 – 2026 – CANDIDATE II
- CERTAIN 2025 – 2026 – CHAMPION BUS
- CERTAIN 2025 – 2026 – ELDORADO NATIONAL
- CERTAIN 2025 – 2026 – ELKHART COACH
- CERTAIN 2025 – 2026 – FOREST RIVER VAN
- CERTAIN 2025 – GLAVAL ENTOURAGE
- CERTAIN 2025 – 2026 – GLAVAL UNIVERSAL
- CERTAIN 2025 – 2026 – MOBILITY TRANS SAFETBUS
- CERTAIN 2026 – P/S2
- CERTAIN 2025 – 2026 – SENATOR II
- CERTAIN 2025 – SENATOR II HD
- CERTAIN 2025 – 2026 – STARCRAFT ALLSTAR
- CERTAIN 2025 – 2026 – STARCRAFT ALLSTAR XL
- CERTAIN 2025 – 2026 – STARCRAFT STARLITE

SEE THE ATTACHED INSPECTION AND REMEDY INSTRUCTIONS

CLAIM THE APPROPRIATE CODE;

- INSPECTION
- REMEDY
 - SEE STEPS 3 & 4 FOR INSTRUCTIONS ON PART RETURN;



FIELD SERVICE BULLETIN NHTSA, CAMPAIGN NUMBER 25E063

Service Type: Product Removal and Replacement			Functional: Safety Related Defect		
MODEL(S) QRT-MAX	DESCRIPTION Wheelchair Securement Retractor	PART NUMBER (S) Q8-6209	LOT/SERIAL NUMBER(S) LOT# 58957, LOT ID 0325	DATE 10/16/25	REV B

OVERVIEW

Condition: Retractor may stay unlocked. An unlocked retractor will not properly secure a wheelchair and may place the passenger at a risk of serious injury or death during emergency maneuvers, or a crash.

Correction: Verify Part Number Q8-6209, Lot Number 58957, Lot Identification 0325. Remove and Replace.

Please Report Inspection Results to Q'Strait Customer Service at (800)-987-9987

QRT-MAX, Q8-6209 IDENTIFICATION



QRT MAX
NO KNOBS



PART NUMBER
Q8-6209



LOT NUMBER
58957



LOT IDENTIFICATION
0325

ONLY PROCEED IF THE RETRACTOR MATCHES THE PHOTOS ABOVE

STEP	PROCEDURE	ILLUSTRATION / INSTRUCTIONS
1	<u>Verify Retractor Identification per illustration above</u>	Part Number: Q8-6209 Lot Number: 58957 Lot Identification: 0325
2	<u>While awaiting a Replacement Retractor</u> - You may continue using the retractor given you perform a pre-trip inspection and assure the retractor is fully locked. - This can be accomplished by confirming the locking mechanism is engaged and that the webbing and hook do NOT extract out of the retractor. - Once all four (4) wheelchair tiedown retractors are secured to the floor anchorage and wheelchair frame, you can rock the wheelchair back and forth to assure proper locking and tensioning of the retractors.	
3	<u>Remove from Service. Do Not Use!</u> Cut the webbing near label location. Discard retractor. Return hook and label section to Q'Strait.	<p style="text-align: center; color: red;">RETURN HOOK AND LABEL SECTION TO Q'STRAIT</p>
4	<u>Retractor Replacement</u> Contact Q'Strait Customer Service (800)-987-9987 for a Return Material Authorization (RMA) number for Replacement.	<u>Provide the Following Information</u> ✓ Property Name ✓ Confirm Part Number (Q8-6209), Lot Number (58957), and Lot Identification (0325) ✓ Fitting Type: PLI (-L) or Slide N Click (-SC) ✓ Total Quantity of units