

Safety Recall

Code: 692K



Subject	Driver & Front Passenger Safety Belt Buckles				
Document History	Date		Summary		
	11/20/2025		Original publication		
Affected Vehicles	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
	USA	2025	2025	Q8	30
	USA	2025	2025	RSQ8	26
	USA	2025	2025	SQ8	5
	CAN	2025	2025	Q8	20
	CAN	2025	2025	RSQ8	3
	CAN	2025	2025	SQ8	5
	<p><i>Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.</i></p> <ul style="list-style-type: none"> ✓ Campaign status must show "open." ✓ If Elsa shows other open action(s), inform your customer so that the work can also be completed at the same time the vehicle is in the workshop for this campaign. 				
Problem Description	A rivet that secures the safety belt buckle to the driver's or front passenger's safety belt stalk may be missing. In a crash, a missing safety belt rivet can cause the safety belt to malfunction, increasing the risk of injury to the occupant.				
Corrective Action	Replace the driver and front passenger safety belt buckles.				
Code Visibility	On or about November 14, 2025, the campaign code was applied to affected vehicles.				
Owner Notification	Owner notification will take place in December 2025. Owner letter examples are included in this bulletin for your reference.				
Additional Information	<p>Please alert everyone in your dealership about this action, including Sales, Service, Parts and Accounting personnel. Contact Warranty if you have any questions.</p> <p>IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</p> <p>USA Dealers - New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle, or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p>Canada Dealers – New Vehicles in Dealer Inventory: Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p>All Dealers - Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p> <p>Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before</u> <u>delivery to consumers</u>.</p>				

Parts Information

Criteria	Quantity	Part Number	P.O.C. Part Description	Ordering Method
01	1	4K8-857-755-R MNB	BUCKLE (right) Confirm part number in ETKA	Reference POC comments individually by part number, or in the POC Campaign List
	1	4K8-857-755-M MNB	BUCKLE (left) Confirm part number in ETKA	

Initial Allocation:

NO

There will be no parts allocation.

NOTE

Your dealer's Estimated Remaining Repairs by campaign can be found in Parts on Command. Click on "View Campaign List" and review the Estimated Remaining Repairs column.

NOTE

Campaign parts should always be ordered as per the parts information in this circular. The ordering system will supersede the part, if applicable.

Claim Entry Instructions

The labor times listed here may differ from the labor operations and labor times listed in ELSA.

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action open on the day of repair to the repair order.

If a customer declines campaign work, refer to the "Customer Declines Campaign/Update Repair" section in the Campaign/Update Policy and Procedures Manual.

Service Number	692K		
Damage Code	0099		
Parts Vendor Code	002		
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90		
Causal Indicator	Mark either BUCKLE* as causal part		
Vehicle Wash/Loaner	Do not claim wash/loaner under this action		
Criteria I.D.	01		
	LABOR		
	Labor Op	Time Units	Description
	6924 02 99	10	Tug test for left and right belt buckle
	7201 20 00	SEE ELSA	2 Front seat remove+reinstall
	6924 19 99	10	Replace left front and right front belt buckles
	0150 00 60	Time stated on diagnostic protocol	GFF/Guided functions <i>(if airbag light is on after repair)</i>
	PARTS		
	Quantity	Part Number	Description
	1.00	4K8857755R MNB	BUCKLE* (right)
	1.00	4K8857755M MNB	BUCKLE* (left)

CRITICAL DOCUMENTATION STEP

STOP!

The results of the tug test must be documented in the SAGA comments section when entering the claim. **Regardless of the test results, both front seat belt buckles are being replaced under this action.**

Customer Letter Example (USA)

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 25V777

Subject: Safety Recall 692K - Driver & Front Passenger Safety Belt Buckles

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2025 model year Audi vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

A rivet that secures the safety belt buckle to the driver's or front passenger's safety belt stalk may be missing. In a crash, a missing safety belt rivet can cause the safety belt to malfunction, increasing the risk of injury to the occupant.

What will we do?

To correct this defect, your authorized Audi dealer will replace the driver and front passenger safety belt buckles. This work will take about two hours to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the work, as well as to accommodate their daily workshop schedule.

What should you do?

Please contact your authorized Audi dealer without delay to schedule this recall work. For your convenience, you can also visit www.audiusa.com and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.

Additional Information

- If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.
- If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, if you have changed your address or no longer own the vehicle identified in this letter, or if you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.
- If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-888-275-9171); or go to <http://www.safercar.gov>.
- To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection

Customer Letter Example (Canada)

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

Transport Canada Recall: 2025-621

Subject: Safety Recall 692K - Driver & Front Passenger Safety Belt Buckles

Dear Audi Owner,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

A rivet that secures the safety belt buckle to the driver's or front passenger's safety belt stalk may be missing. In a crash, a missing safety belt rivet can cause the safety belt to malfunction, increasing the risk of injury to the occupant.

What will we do?

To correct this defect, your authorized Audi dealer will replace the driver and front passenger safety belt buckles. This work will take about two hours to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the work, as well as to accommodate their daily workshop schedule.

What should you do?

Please contact your authorized Audi dealer without delay to schedule this recall work.

Additional Information

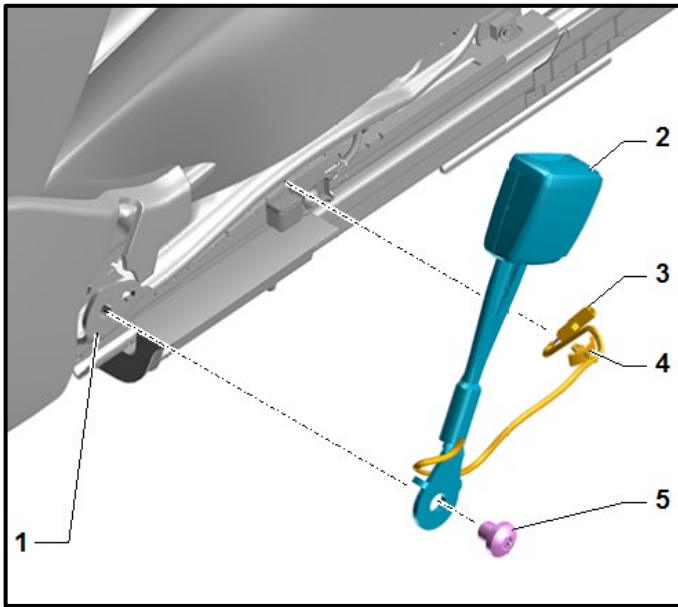
- If you are the lessor and registered owner of the vehicle identified in this letter, you shall forward this letter (and any subsequent notice, if applicable) to the lessee within ten (10) days of receipt.
- If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, if you have changed your address or no longer own the vehicle identified in this letter, or if you should have any questions about this communication, please contact Audi Customer Relations Monday through Friday from 8AM to 8PM EST at 1-800-822-2834 or via our "Contact Audi Canada" page at www.audi.ca.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection

Repair Overview



- Perform seat belt buckle tug test.
- Replace both front seat belt buckles, regardless of test results.

! NOTE

- These repair instructions may differ from the labor operations and labor times listed in ELSA.
- Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.
- This procedure must be read in its entirety prior to performing the repair.
- Due to variations in vehicle equipment and options, the steps/illustrations in this work procedure may not identically match all affected vehicles.
- Diagnosis and repair of pre-existing conditions in the vehicle are not covered under this action.
- When working during extreme temperatures, it is recommended that the vehicle be allowed to acclimate inside the shop to avoid temperature-related component damage/breakage.

Required Tools



Trim Removal Wedge
-3409-
(or equivalent)



Universal Vehicle Protector
-VAS871001-
(or equivalent)



Diagnostic Tester
-VAS6150X/6160X-
(or equivalent)

Repair Instruction

Section A - Check for Previous Repair

Applicable criteria ID(s)	Campaign/Action Status
01 ← 2	Open ← 1

EXAMPLE

Campaign/Action	Start	Designation
→ 3	2015-11-10	W-SERV_ACT -
	2018-12-13	RECALL -
	2017-05-16	A-RECALL -

EXAMPLE

- Enter the VIN in Elsa and proceed to the “Campaign/Action” screen.

TIP

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

CRITICAL REPAIR STEP

 **STOP!** 

All campaigns/actions with a repair available must be performed in order of the Start date <arrow 3>. The oldest should be performed first (unless otherwise noted in the repair instructions).

Proceed to Section B

Section B – Tug Test Procedure

CRITICAL REPAIR STEP

 **STOP!** 

The results of the tug test must be documented in the SAGA comments section when entering the claim.
Regardless of the test results, both front seat belt buckles are being replaced under this action.



NOTE

The test in this section must be performed for the driver and passenger front seats prior to replacing the seat belt buckles.

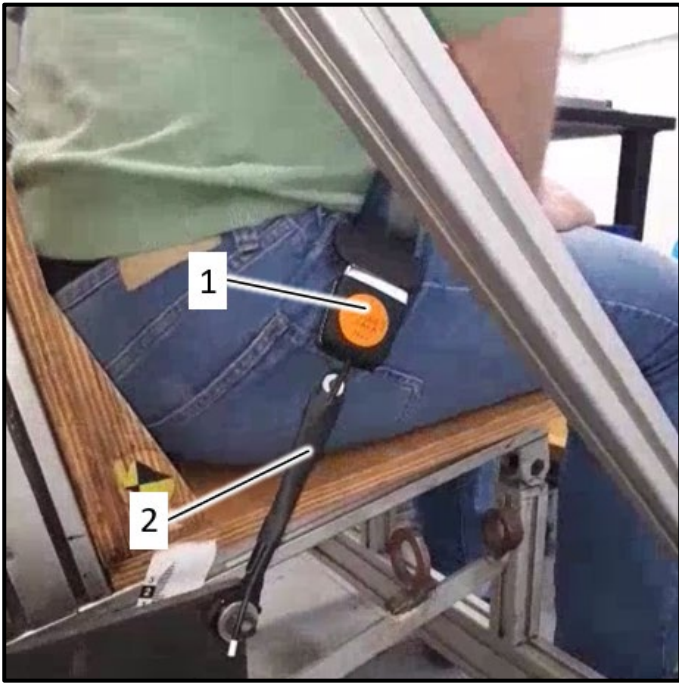
- While sitting in the front seat, put the seat belt on and ensure that it is fully buckled.
- Quickly pull on the seat belt in the direction indicated <arrow> to engage the seat belt reel locking mechanism.
- Keep steady pressure applied to the belt so that the locking mechanism stays engaged.



NOTE

The test steps below are to be performed with the seat belt locking mechanism engaged.

- Lean forward several times in the direction indicated <arrow> to apply pressure to the buckle <1>.
- Slightly lift your hips upwards and away from the buckle <1> to apply pressure to the assembly.



- Take note if the buckle <1> has separated from the tether <2>.
- Repeat the test on the other seat.

⚠ CRITICAL DOCUMENTATION STEP

STOP! STOP!

Document the test results for each front seat belt buckle on the repair order.

The test results must be entered in the SAGA claim comments.

Proceed to Section C

! NOTE

To download a video of the test procedure, select the hyperlink in the “Action” column under the “Campaigns/Actions” section in Elsa2Go.



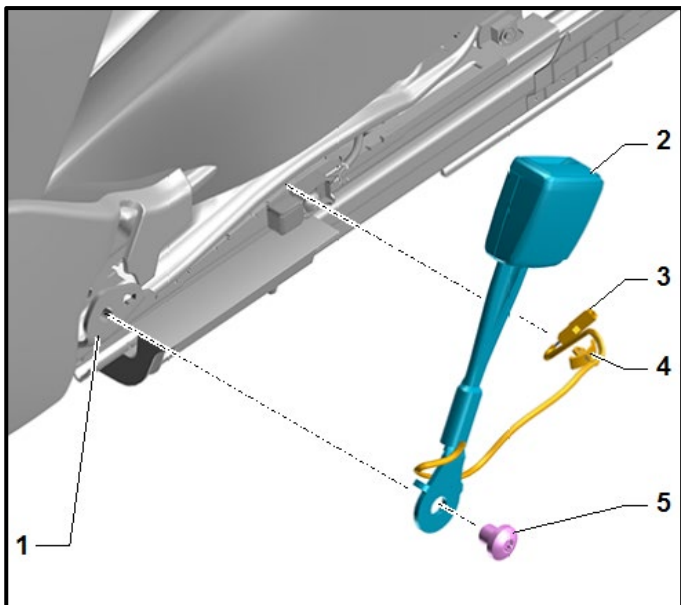
Section C – Replace Seat Belt Buckles

⚠ WARNING

Risk of injury. Refer to “Warning and Safety Precautions”, found in **Appendix A** at the end of this document.

IMPORTANT!

All seat belt buckles removed during this action must be returned as they will be called back. Do not dispose of the removed components unless instructed to do so.



- Replace both front seat belt buckles per the ELSA repair manual:
 - *Repair manual > Body > Body Interior > 69 Passenger Protection, Airbags, Seat Belts > Seat Belts > Front Seat Belt Latch, Removing and Installing.*

Part Number	Part Description
4K8-857-755-R MNB	Seat belt buckle (right)
4K8-857-755-M MNB	Seat belt buckle (left)

- If the airbag light illuminates after the repair:
 - Scan the vehicle using ODIS.
 - Clear any faults generated by the repair.
 - Submit the GFF log to paperless when exiting the session.

Proceed to Section D

Section D – Campaign Completion Stamp

I certify that this campaign
has been performed in strict
accordance with the applicable
Audi repair procedure.

SAGA Code: _____
Technician: _____
Date: _____

Item#: AUD4927ENG

-OR-

Je certifie que cette
campagne de rappel a été
exécutée suivant les strictes
directives de réparation
d'Audi

Code de SAGA: _____
Technicien: _____
Date: _____

Item # AUD4927FRE

- Once the campaign has been completed, the technician should stamp the repair order.
- Stamps are available for ordering through the Compliance Label Ordering Portal.
- **Proceed to Section E**

Section E - Parts Return/Disposal

IMPORTANT!

All seat belt buckles removed during this action must be returned as they will be called back. Do not dispose of the removed components unless instructed to do so.

Properly store (retain) removed parts in accordance with all state/province and local requirements, unless otherwise indicated and/or requested through the Warranty Parts Portal (WPP) for U.S. and the Part Destruction and Core Disposition Report for Canada.

WARNING

General Safety Precautions when Working with Pyrotechnic Components:

- Pyrotechnic components always contain propellant that generates a gas during combustion. In some components, there is also a supply of pressurized gas to ensure this gas is generated
- This pressurized gas is stored under high pressure in a compressed gas container. Pyrotechnic components are triggered by electrical/mechanical igniters.
- Only trained personnel should perform testing, assembly and servicing work. Airbags do not have a replacement interval.
- Never check with test lamps, voltmeter or ohmmeters.
- Only check pyrotechnic components when they are installed in the vehicle using vehicle diagnosis, testing and information systems approved by the manufacturer.
- When working on pyrotechnic components and the airbag control module, disconnect the battery ground strap while the ignition is switched on. Then cover the negative terminal.
- Wait 10 seconds after disconnecting the battery.
- The ignition must be SWITCHED ON when connecting the battery. There should not be anyone inside the vehicle when doing this.
- Exception: vehicles with batteries in the passenger compartment. In this case, stay outside the range of the airbags and seat belts.
- Wash your hands after touching ignited pyrotechnic components from the restraint system.
- Do not open or repair pyrotechnic components. Use only new components to reduce the risk of injury.
- Do not install pyrotechnic components that have fallen onto a hard surface or show signs of damage.
- Discharge static electricity before handling pyrotechnic components, for example before disconnecting the electrical connector. This can be done by touching grounded metal objects such as the door striker pin.
- Install pyrotechnic components immediately after removing them from their transport packaging. If you must stop working, store the pyrotechnic component in its original transport packaging.
- Do not leave pyrotechnic components lying in the open unattended.
- Do not treat pyrotechnic components with grease, cleaning solutions or similar products.
- Do not expose pyrotechnic components to temperatures above 100 °C, even for brief periods of time.
- People in the immediate vicinity of the workplace must be protected from possible noise and projectiles.
- Pyrotechnic components can trigger unintentionally.
- In the event of deployment:
 - Single-stage inflators: allow airbag to cool down completely. Wait at least 10 minutes before handling.
 - Two-stage inflators: wait for second airbag ignition. Allow airbag to cool down completely. Wait at least 10 minutes before handling.