

Keystone RV Company

11/18/25

SAFETY ADVISORY # 25-475

Generator Fuel and Vapor Lines

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may have had the fuel lines for the generator hooked up incorrectly, the fuel feedline and the fuel evaporator line hoses may be reversed. Under certain conditions during operation of the generator fuel can feed into the incorrect side of the carburetor, leading to an increased risk of fire. The following procedure describes how to repair the installation.

Year	Model	Serial Number Range
2024	Voltage - 3850	RZ990175 - RZ990175
2025	Voltage - 3600, 3800, 3850	SZ990103 - SZ990215
2026	Voltage - 3600, 3800, 3850	TZ990000 - TZ990058

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

Parts Required: 1 – KRV # 769009 – Fuel Line – Hose Clamp – 13.8mm
(This part may be ordered in bulk without a VIN)

1 – KRV # 769010 - Fuel Line – Fuel Clamp – 14.5mm
(This part may be ordered in bulk without a VIN)

Tools Required: - Crimp ring pliers

This Safety Advisory requires a Pre-Authorization

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to locate the generator, identify both fuel and vapor hoses coming from the generator. Disconnect the hose connected to the generator fuel line. Insert the fuel line hose coming from the generator into a portable gas can. Run the generator for 5 minutes to ensure it's operational. Reconnect the hoses to proper outgoing fuel/vapor hoses.

REPAIR INSTRUCTIONS

Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels.

Step 2

Turn off all 12-volt battery disconnects and unplug 120-volt shore power to unit.

Step 3

Locate the generator. See Figure 1.

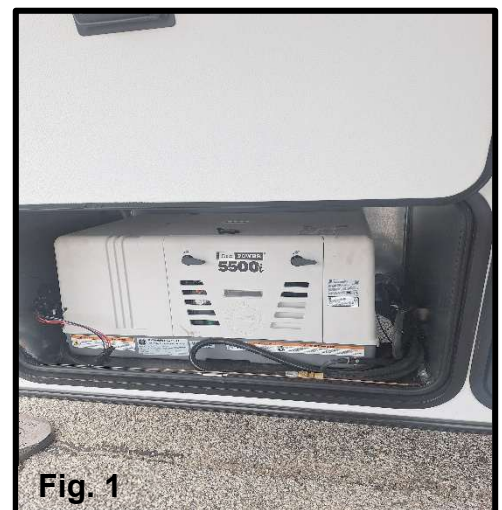
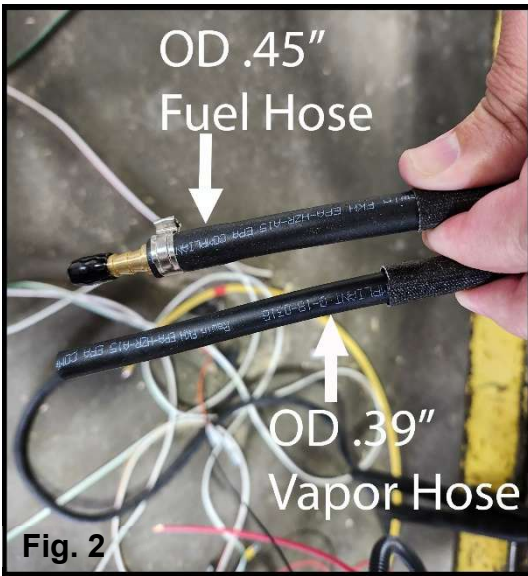


Fig. 1

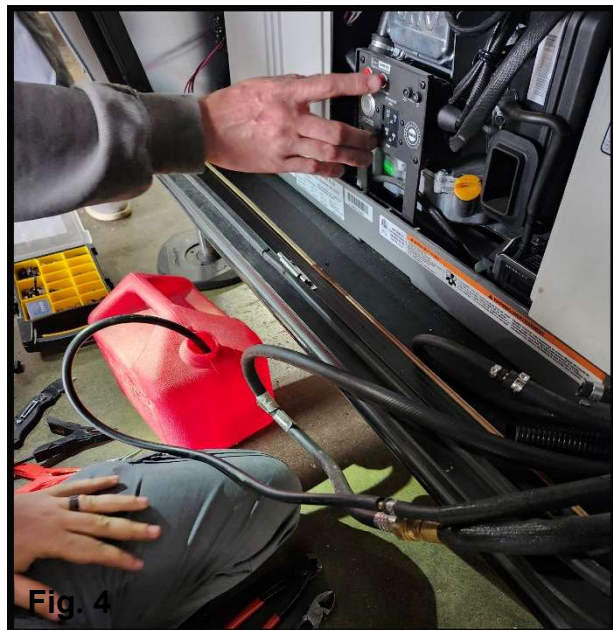


Step 4

Identify the fuel and vapor hoses coming from the generator (With braided hose sleeves). See Figure. 2 (Hoses from generator).

Step 5

Disconnect the hose that is connected to the generator fuel line (OD.45"). Insert the fuel line hose coming from the generator into a portable gas can. Run the generator for 5 minutes to ensure it's operational. See Figures 3 & 4.



Step 6

Identify the 1/4" fuel and 5/16" vapor hoses by pulling back the black flexible split loom revealing printed hose size. See Figures 5 & 6.



Fig. 5

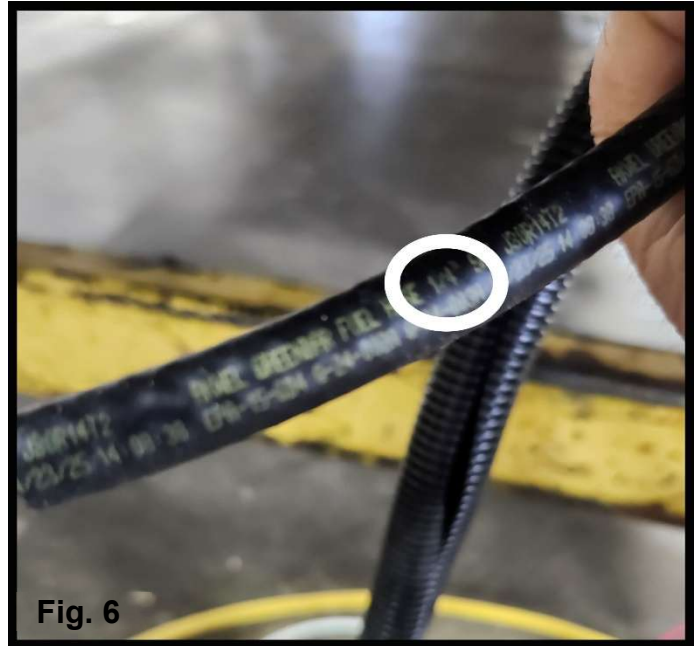


Fig. 6

Step 7

Connect the OD .45" fuel hose (with braided hose sleeve) from generator to the 1/4" fuel hose (with black split loom) leading to the fuel tank using a 13.8mm crimp ring (KRV # 769009) and crimp ring pliers. See Figure 7.

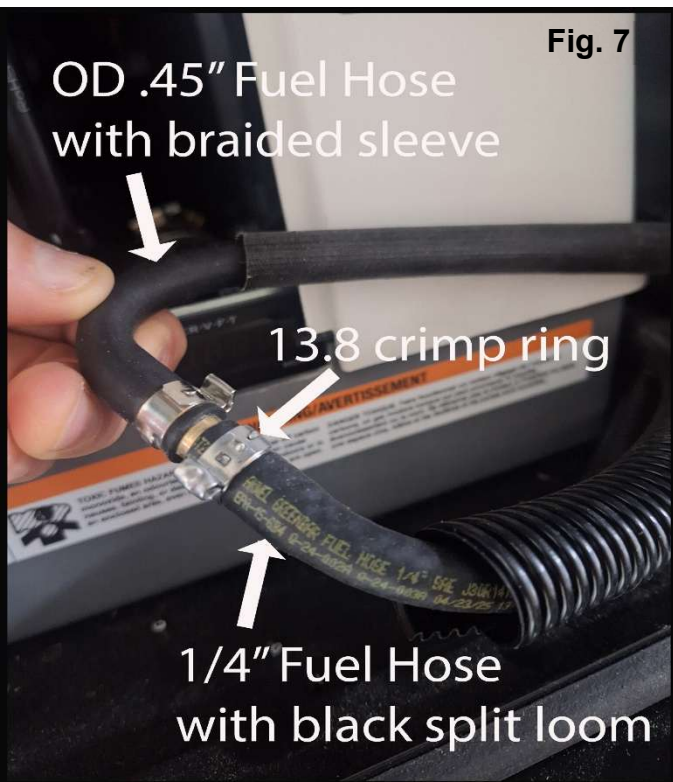
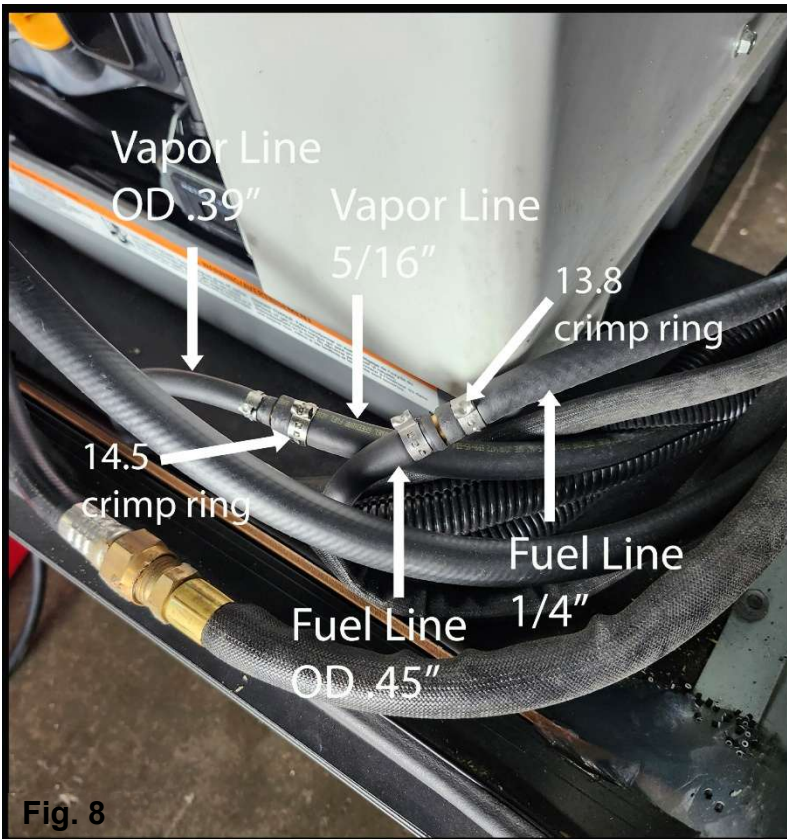


Fig. 7

**Step 8**

If not already connected, connect the OD .39" vapor hose (with braided hose sleeve) from generator to the 5/16" vapor hose (with black split loom) using a 14.5mm crimp ring (KRV # 769010) and crimp ring pliers. This completes the repair.

See Figure 8.

WARRANTY REIMBURSEMENT INSPECTION ONLY

Submit a claim on Key Express using **Flat Rate Code # 7147542L**

In the Complaint section note: Safety Advisory # 25-475

In the Cause section note: Inspect generator hoses for correct installation.

In the Correction section note: Inspect hoses and run generator, runs as designed.

The amount of time authorized for this repair is **0.5 hour**.

REPAIR

Submit a Pre-Authorization request then claim on Key Express using **Flat Rate Code # 7147542A**

In the Complaint section note: Safety Advisory # 25-475

In the Cause section note: Generator fuel tank and vapor hoses were reversed.

In the Correction section note: Switch generator fuel tank and vapor hoses to correct location.

The amount of time authorized for this repair is **1.0 hour**.

PARTS DISPOSITION

Not required

Please call Keystone RV Customer Service at **(866) 273-1452** if you have any questions.