



PREVOST

SAFETY RECALL

SR25-311

DATE :	November 2025	SECTION :	23 ACCESSORIES
SUBJECT:	WALL MOUNTED RETRACTABLE SHOULDER BELT REINSTALLATION		

First Release

mm-jj-yyyy

APPLICATION

NOTICE TO SERVICE CENTERS

*Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of PreVost website.*

Model	VIN
X3-45 Commuter Model Year: 2025	

This Safety Recall does not necessarily apply to all the above-mentioned vehicles. Some vehicles may also have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

DESCRIPTION

On vehicles affected by this recall, ensure the wall-mounted retractable shoulder belt is properly reinstalled to guarantee correct operation.

MATERIAL

Order the following parts:

Part No.	Description	Qty
506001	TAPE AD1 PE CC BK 1/8"X3/4"X60'	3.5 inches
500897	WASHER FL N500 .438X1X.083	AR

Other parts that may be required:

Part No.	Description	Qty
680038	LOCTITE 243 50 ML.	AR

NOTE

Material can be obtained through regular channels.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

SHOULDER BELT RE-INSTALLATION

1. Loosen the shoulder belt and remove the bolt.



2. Remove the nylon washer and discard.



3. Remove scotch grip on the bolt. Use a wire brush to help. Clean the finishing surface.



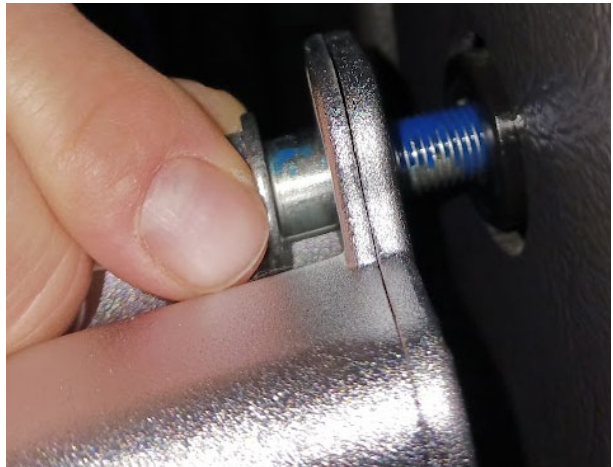
4. When the bolt is clean, put blue loctite 680038 on it.



5. Cut a length 3.5inches of tape 506001
6. Put a the protection tape 506001 on the back of the belt.



7. Torque the bolt with a **17mm** socket. The torque needs to be with set at **27lbs-ft**.



8. **Note :** If the belt touches the finishing surface of the post and is tight. The use of 1 or 2 500897 washers can be necessary. It will shift the shoulder away from the finishing surface.



9. Test the belt. It needs to rotate freely.



PARTS DISPOSITION

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you the parts and half an hour (0.5) of labor upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at www.prevestcar.com (under service \ warranty section).

- Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR25-311".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at prevost.warranty@volvo.com or by fax at 418-831-9301.

OTHER

VBC Bulletin	N/A
Fail Code	23.00
Defect Code	09
Syst.Cond	R
Causal Part	867950

Access all our Service Bulletins on <http://techpub.prevestcar.com/en/> or scan the QR-Code with your smart phone.

E-mail us at prevost.techpub@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.



