



**IMPORTANT SERVICE  
INFORMATION FOR:**

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

# Campaign Service

## BULLETIN

**BULLETIN NUMBER:**  
CB25-E-001

**ISSUE DATE:**  
NOVEMBER 2025

**GROUP:**  
FRAME, SUSPENSION,  
STEERING, WHEELS & TIRES

### IMPORTANT SAFETY RECALL

#### FTR FRONT STABILIZER BAR SAFETY RECALL 25V-719

(Transport Canada 2025-577)

#### AFFECTED VEHICLES

- 2018-2026MY Isuzu FTR Vehicles

#### INFORMATION

**IMPORTANT: This bulletin only applies to FTR models. Check IVIS for vehicle eligibility.**

#### CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2018MY-2026MY FTR vehicles. In the affected vehicles, the front stabilizer bar brackets may break due to excessive stress on the stabilizer bar brackets and mounting studs, which may lead the front stabilizer bar to detach from the vehicle, creating a **potential road hazard and risk to motor vehicle safety**.

#### CORRECTION

Isuzu dealers will remove the front stabilizer bar and stabilizer bar brackets. This service will be performed **free of charge**.

#### VEHICLES INVOLVED

Involved are 2018-2026MY Isuzu FTR vehicles.

**NOTE:** Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Information System (IVIS).

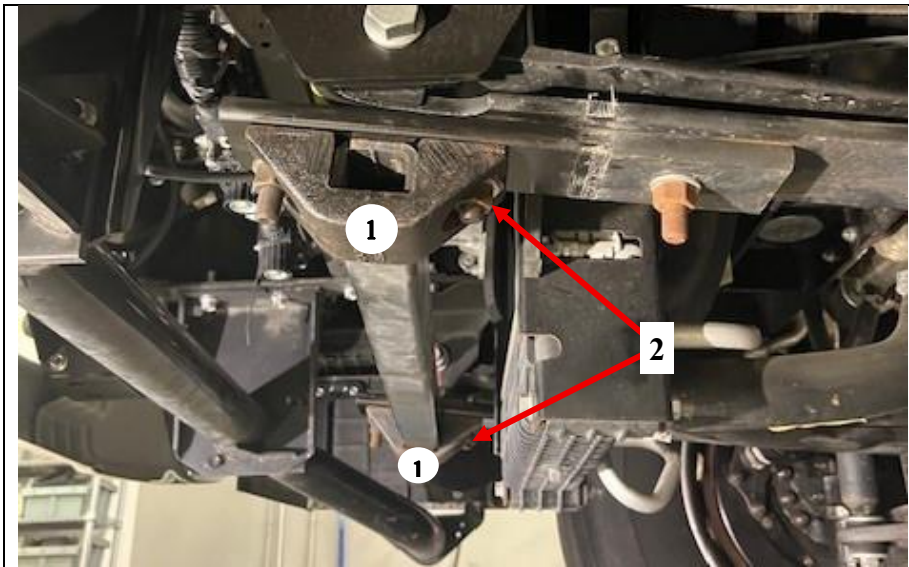
For dealers with involved vehicles, a report of involved vehicles containing the complete vehicle identification number has been or will be provided. Dealers will not have a report available if they have no involved vehicles currently assigned.

## SERVICE PROCEDURE

**IMPORTANT: This bulletin only applies to FTR models. Check IVIS for vehicle eligibility.**

1. Spray a small amount of penetrating oil onto the stabilizer bar bracket mounting studs. This will help reduce possible damage to the mounting studs and nuts during this procedure.
2. Remove the stabilizer bar mount brackets (1) rearward nuts and washers (2). (See Figure 1.)

**NOTE: An 18mm wrench can be used to hold the stud in place if the stud spins when removing the nuts.**



**Figure 1**

3. Support the stabilizer bar (3) and remove the remaining stabilizer bar mount brackets (1) nuts and washers (4). Remove the stabilizer bar and brackets. (See Figure 2.)

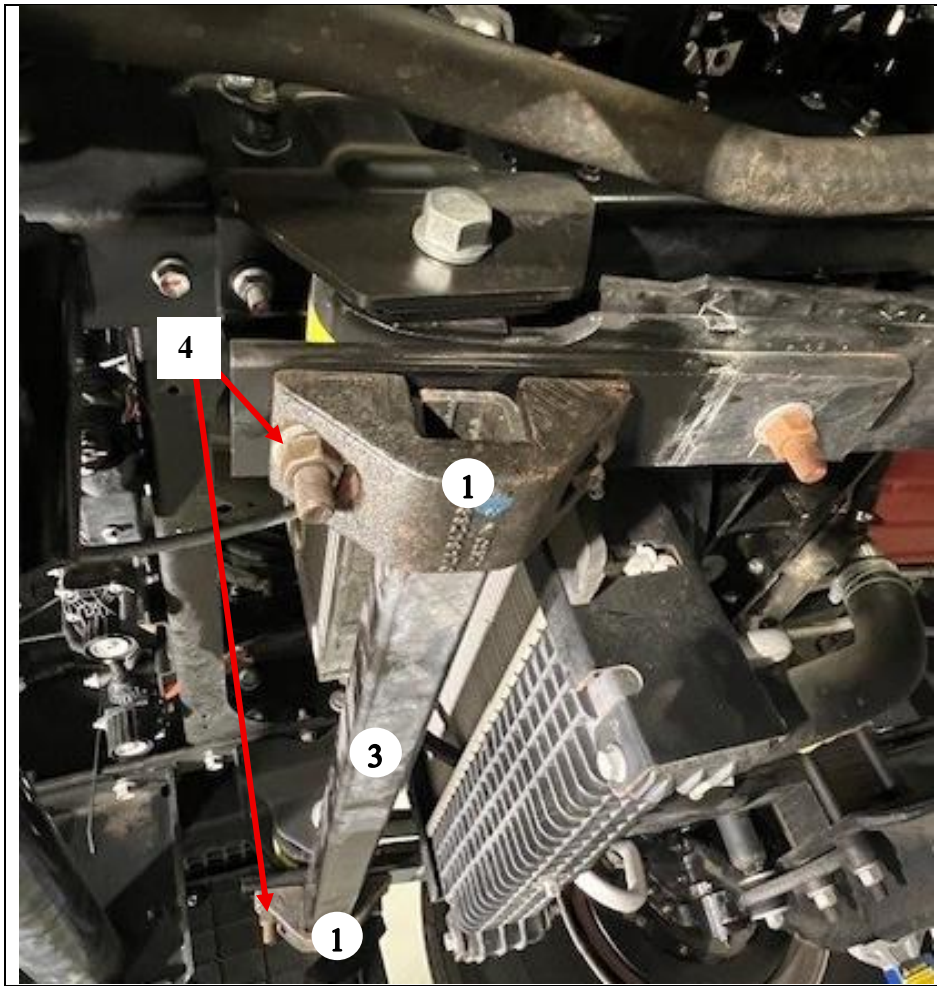


Figure 2

4. Clean the mounting studs to remove any debris and excess penetrating oil applied in Step 1.
5. Reinstall the original washers and nuts on each of the four stabilizer bar bracket studs and hand tighten. (See Figure 3.)

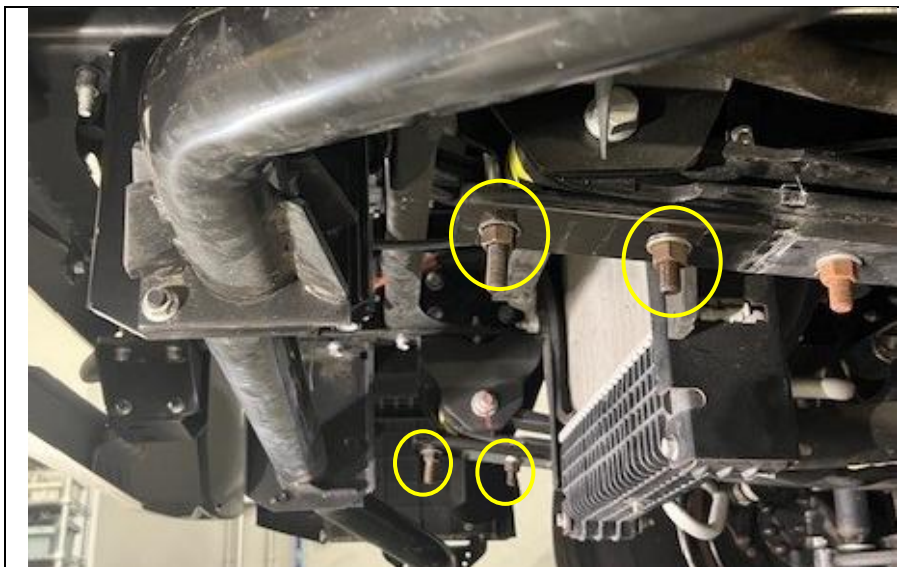


Figure 3

**NOTE: An 18mm wrench can be used to hold the stud in place if the stud spins when removing the nuts.**

6. Tighten all four nuts (forward and rearward) and torque to 230 N•m (170 lb ft).
7. Proceed to **Applying the Campaign Label**.

**APPLYING THE CAMPAIGN LABEL**

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8. Using a ball-point pen, fill in a campaign label (Part No. 2-90028-700-0) with Campaign Number 25V-719 (US) or 2025-577 (Canada), Isuzu dealer code, and repair date.
9. Affix the campaign label onto the driver's side B-pillar.



**CAMPAIGN CLAIM INFORMATION**

Refer to the Isuzu ICS Claims Processing Manual for details on Campaign Claim Submission. Submit only **one claim as indicated below**.

**NOTE: Failure to submit campaign claims in a timely manner may result in delayed payment. Accepted/Paid claims will change campaign status to “Closed” in IVIS. Submit claims as quickly as possible in order to close the campaign and ensure payment.**

Labor Operation Code	Description	Labor Time
V2506T	FTR Front Stabilizer Removal Safety Recall	0.6

*\*Includes 0.1 hours for administrative allowance.*

**DEALER RESPONSIBILITY**

All vehicles in dealers' possession and subject to this safety recall must be held and repaired per the service procedure of this campaign bulletin before customers take possession of these vehicles.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Program follow-up cards should not be used for this purpose, since the customer may not have yet received the notification letter.

In summary, whenever a vehicle subject to this safety recall enters your vehicle inventory, or is in your dealership, you must take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

**OWNER NOTIFICATION**

Sample recall letters that will be sent to owners of affected vehicles already retailed in the United States and Canada will be added in a future bulletin revision.