SIB 72 10 25

RECALL 25V-717: REPLACE BOTH REAR SAFETY BELTS

2025-11-20

This Service Information Bulletin (Revision 1) replaces SI B72 10 25 **dated November 2025.**

What's New (Specific text highlighted):

- Procedure/Parts – Replace the mounting hardware of the seat back side section on the affected side when removing/installing

☒	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
F74	2 Series Gran Coupe	August 7, 2025 – August 25, 2025
U10	X2 Sports Activity Coupe	August 7, 2025 – September 27, 2025
U11	X1 Sports Activity Vehicle	July 30, 2025 – September 25, 2025

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of October 16, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective October 15, 2025) on certain Model Year 2026 BMW vehicles that were produced between July 30, 2025, and September 27, 2025.

This safety recall involves the rear left and rear right safety belts which may not have been produced by the supplier according to specifications. In a crash, the belt may not provide sufficient restraint capability, which could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

CAUSE

It is possible that the rear left (aka driver's rear) and rear right (aka passenger's rear) safety belts were not manufactured correctly in the affected vehicles.

CORRECTION

Replace both the rear left and rear right safety belts.

PROCEDURE

Important Warning for Working on the High-Voltage (HV) systems on BMW Group vehicles:

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Only properly trained personnel, who passed all applicable HV Technical Training Courses, should perform repairs which require disconnecting, or removal of High Voltage battery components on any Hybrid or Electric Vehicle. Work performed on High Voltage systems by unqualified persons may result in severe injury or damage to the vehicle. Additional safety information is found in Repair Instruction 61 00… "Observe safety instructions when handling electric vehicles".

Prior to disconnecting, or the removal of any HV component, the HV system needs to be disabled and secured (by means of the HV Service Disconnect Switch and lock out) by a properly trained HV technician, who has a minimum HV Qualification level after completing the Technical Training Course "ST2324 High Voltage Drivetrain Systems" which as of 1/2023* includes ST1824 Alternative Drive Part 1.

*** Note: As of January 2023, the HV component portion of the "ST2205 Generation 5 High-voltage class" (except for the High Voltage Battery) has been merged into "ST2324 High Voltage Drivetrain Systems".**

Up to Generation 4 Vehicles once vehicle's HV system is disabled (the "Blitz" - lightning bolt icon is displayed in instrument cluster, see below), a technician without HV Certification may remove a HV component (e.g., EH Heater, EKK Compressor, EME Control Unit, et.), except for the High Voltage Battery.

For Generation 5 Vehicles however, the specific vehicle training is required to diagnose, remove and service any HV component and it is NOT allowed for non HV certified technicians to work on the high voltage system.

High Voltage Battery removal and rework can ONLY be performed by a High-voltage Certified Technician with a HV Battery Certification level corresponding to a specific Electric or Hybrid vehicle, for example:

To repair GEN4 HV battery of G05 PHEV a certification from Technical Training Course "ST2006 – SP44 HV Battery" or equivalent ST1825 – Alternative Drive Part 2 is required (or as of 1/2023 the equivalent "ST 2325 for High Voltage Battery Systems").

And

To repair A GEN5 HV battery the Technical Training Course "ST2205 Generation 5 High-voltage class" is required or as of 1/2023* the equivalent "ST 2325 for High Voltage Battery Systems".

***Note: As of January 2023, the "ST2205 Generation 5 High-voltage stand-alone class" has been merged into "ST2324 for High Voltage Drivetrain Systems" and "ST2325 for High Voltage Battery Systems"**

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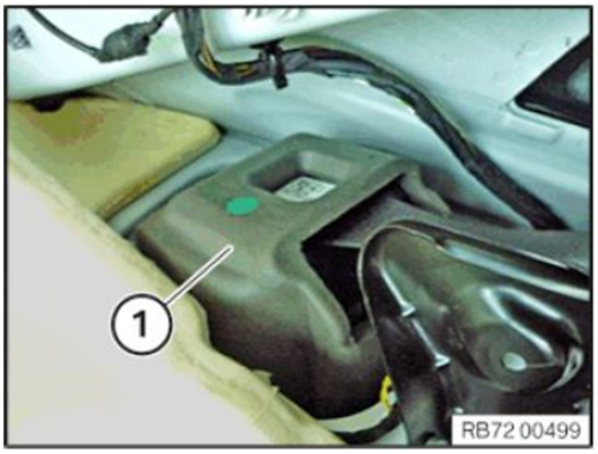


Replace the rear left safety belt (1) in accordance with repair instructions

72 11 380 (Removing and installing/replacing rear left upper seat belt).

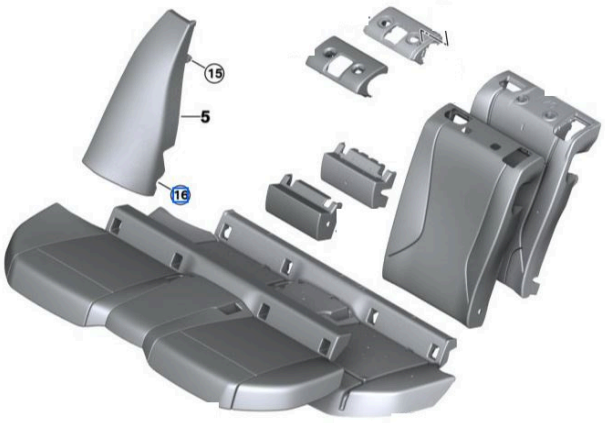
Replace the rear right safety belt (1) in accordance with repair instructions

72 11 381 (Removing and installing/replacing rear right upper seat belt).

Follow the safety instructions for disconnecting the air bag electrical connectors.

When a microencapsulated screw is reused, it must be coated with screw locking agent Loctite 243.

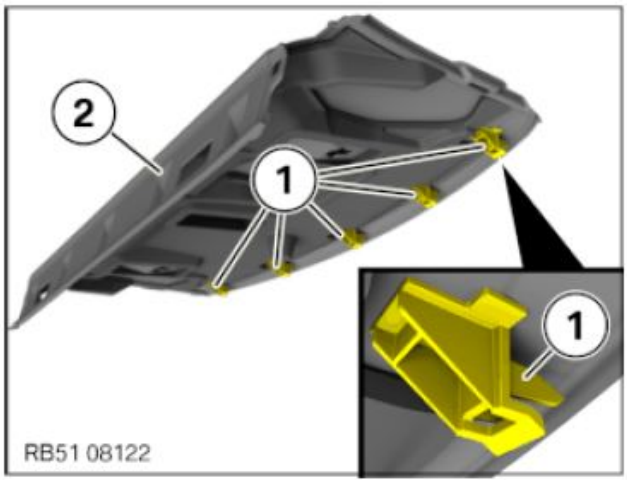
(F74 model shown)



The two retainers holding the seat back side section to the body must be replaced on both sides.

- Top flat head screw 9908719 (15)
- Bottom plastic cap nut 7169847 (16)

(F74 model only)



When installing the rear trim panel (F74 model) check to see if any of the snap-in lugs (1) are damaged.

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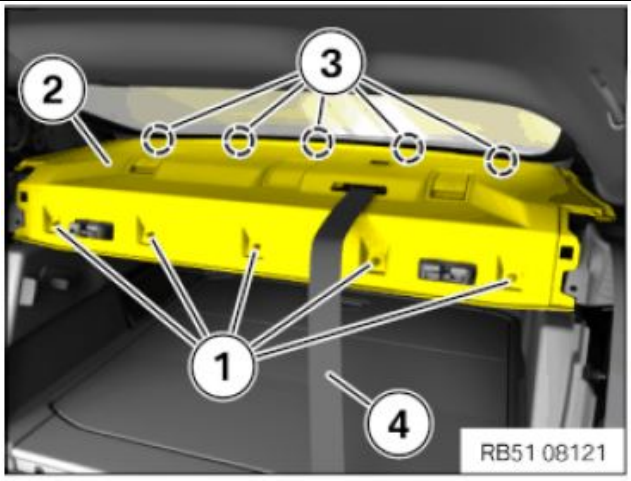
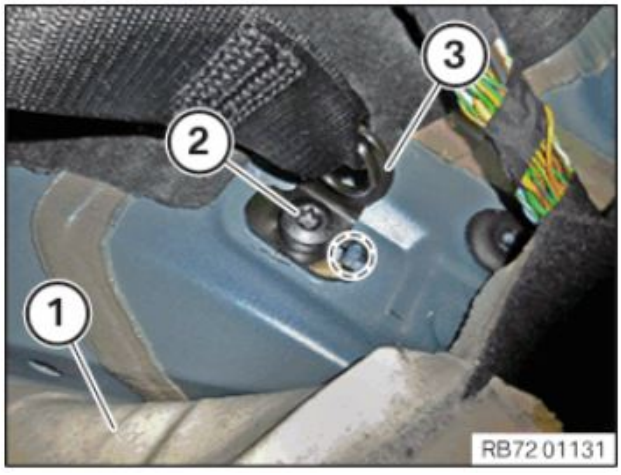
	The note in the Repair instruction for the rear trim panel (2) indicates to replace the trim panel **ONLY IF** THE SNAP-IN LUG(S) ARE BROKEN. Multiple panels in the repair instruction have a note to replace/renew the part **ONLY IF** THE PANEL IS BROKEN. The hold down eyelets in the luggage compartment must be removed for the repair, the accompanying screws must also be reused.
	Replace the Fillister/Oval head screw (1) retaining the rear safety belt to the body (F74 model).
	Replace the Fillister/Oval head screw (2) retaining the rear safety belt to the body (U10/U11 models).

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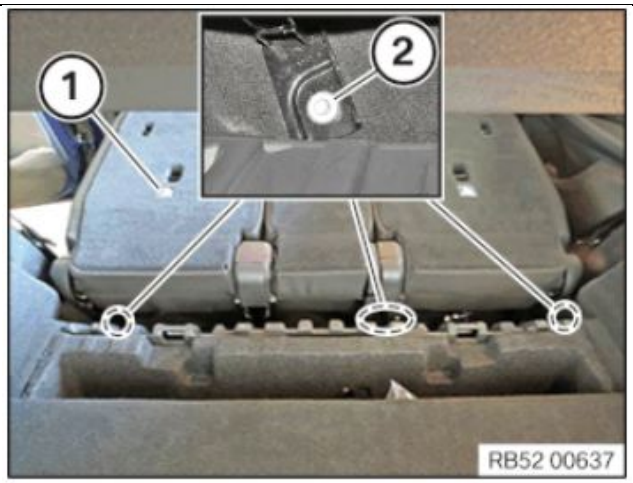

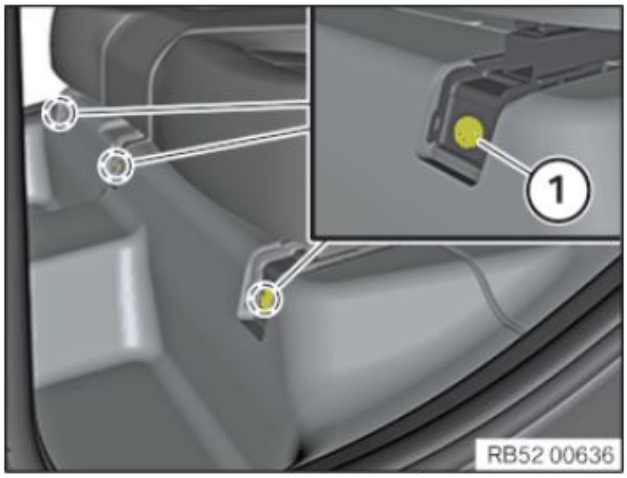

Replace the seven Fillister/Oval head screws retaining the rear seat to the body (U10/U11 models).

PARTS INFORMATION

To determine the part number below that is be installed and used for the claim submission for the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

YOCV Campaign Codes

F74 3104942193

U10 3105041292

U11 3105030281

Part Number	Description	Quantity
72 11 5 A54 A27	Upper seat belt rear left F74	1
72 11 5 A54 A28	Upper seat belt rear right F74	1
72 11 5 B4E 837	Upper seat belt rear left/right U10	2
72 11 5 B4E 823	Upper seat belt rear left/right U11	2[AM1]
AND:		

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07 14 9 148 299	Fillister/Oval head Screw – All models, safety belt to body	2
07 14 7 395 678	Fillister/Oval Head Screw – U10/U11 Only, seat	7
07 11 9 908 719	Flat head screw F74	2
07 14 7 169 847	Plastic cap nut F74	2

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants (in sublet), one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part numbers above that apply.

Repair Code:	**0072860200**	**F74 U10 U11 Replacing rear left and right seat belt**

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Package	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 78 943	Replace rear left and rear right seat belts	As applicable

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Package	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 78 354	Replace rear left and rear right seat belts	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the

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1), unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall's repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

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Supporting Materials
picture_as_pdf B721025 Recall Notice.pdf
picture_as_pdf B721025_25V-717-RearSafetyBelt-BMW-FAQ-(15Oct2025).pdf

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-717: Replace Both Rear Side Safety Belts – B72 10 25

BMW AG is conducting a Voluntary Safety Recall (effective October 15, 2025) on certain Model Year 2026 BMW vehicles that were produced between July 30, 2025, and September 27, 2025.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

CONFIDENTIAL

Safety Recall
25V-717
Rear Safety Belt
Model Year 2026
BMW 2 Series Gran Coupe, X1, X2
10/15/2025

Q1. Which BMW models in the US are potentially affected by this Safety Recall?
Certain Model Year 2026 BMW 2 Series Gran Coupe, X1 and X2 models in the US are potentially affected.

Q2. What is the specific issue?
This safety recall involves the rear (left and/or right) safety belts which may not have been produced by the supplier according to specifications. In a crash, the belt may not provide sufficient restraint capability, which could increase the risk of injury.

Q2a. This sounds familiar. My vehicle was affected by a Front Safety Belt Recall. Can you explain?
Yes. Your vehicle may have been affected by both a Front Safety Belt Recall, and this Rear Safety Belt Recall.

Q3. Why are other models / vehicles not included in this Safety Recall?
Other models have rear safety belts produced by the supplier according to specifications.

Q4. Can I continue to drive my vehicle?
Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?
BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?
Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on "**Manage recall notices and contact information".**

Q7. How will my vehicle be remedied?
Potentially affected vehicles will have the rear safety belts (left and/or right) replaced *for free* which should take about an hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?
Yes. BMW is currently in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with an authorized BMW center. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.

SIB 72 09 25
RECALL 25V-717: REPLACE PASSENGER REAR SAFETY BELT
2025-11-20

This Service Information Bulletin (Revision 1) replaces SI B72 09 25 **dated November 2025.**

What's New (Specific text highlighted):

- Procedure/Parts – Replace the mounting hardware of the seat back side section on the affected side when removing/installing

☒	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
F74	2 Series Gran Coupe	August 7, 2025 – August 25, 2025
U10	X2 Sports Activity Coupe	August 7, 2025 – September 27, 2025
U11	X1 Sports Activity Vehicle	July 30, 2025 – September 25, 2025

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of October 16, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective October 15, 2025) on certain Model Year 2026 BMW vehicles that were produced between July 30, 2025, and September 27, 2025.

This safety recall involves the rear right safety belt which may not have been produced by the supplier according to specifications. In a crash, the belt may not provide sufficient restraint capability, which could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

CAUSE

It is possible that the rear right (aka passenger's rear) safety belt was not manufactured correctly in the affected vehicles.

CORRECTION

Replace the rear right safety belt.

PROCEDURE

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Important Warning for Working on the High-Voltage (HV) systems on BMW Group vehicles:

Only properly trained personnel, who passed all applicable HV Technical Training Courses, should perform repairs which require disconnecting, or removal of High Voltage battery components on any Hybrid or Electric Vehicle. Work performed on High Voltage systems by unqualified persons may result in severe injury or damage to the vehicle. Additional safety information is found in Repair Instruction 61 00… "Observe safety instructions when handling electric vehicles".

Prior to disconnecting, or the removal of any HV component, the HV system needs to be disabled and secured (by means of the HV Service Disconnect Switch and lock out) by a properly trained HV technician, who has a minimum HV Qualification level after completing the Technical Training Course "ST2324 High Voltage Drivetrain Systems" which as of 1/2023* includes ST1824 Alternative Drive Part 1.

*** Note: As of January 2023, the HV component portion of the "ST2205 Generation 5 High-voltage class" (except for the High Voltage Battery) has been merged into "ST2324 High Voltage Drivetrain Systems".**

Up to Generation 4 Vehicles once vehicle's HV system is disabled (the "Blitz" - lightning bolt icon is displayed in instrument cluster, see below), a technician without HV Certification may remove a HV component (e.g., EH Heater, EKK Compressor, EME Control Unit, et.), except for the High Voltage Battery.

For Generation 5 Vehicles however, the specific vehicle training is required to diagnose, remove and service any HV component and it is NOT allowed for non HV certified technicians to work on the high voltage system.

High Voltage Battery removal and rework can ONLY be performed by a High-voltage Certified Technician with a HV Battery Certification level corresponding to a specific Electric or Hybrid vehicle, for example:

To repair GEN4 HV battery of G05 PHEV a certification from Technical Training Course "ST2006 – SP44 HV Battery" or equivalent ST1825 – Alternative Drive Part 2 is required (or as of 1/2023 the equivalent "ST 2325 for High Voltage Battery Systems").

And

To repair A GEN5 HV battery the Technical Training Course "ST2205 Generation 5 High-voltage class" is required or as of 1/2023* the equivalent "ST 2325 for High Voltage Battery Systems".

***Note: As of January 2023, the "ST2205 Generation 5 High-voltage stand-alone class" has been merged into "ST2324 for High Voltage Drivetrain Systems" and "ST2325 for High Voltage Battery Systems"**

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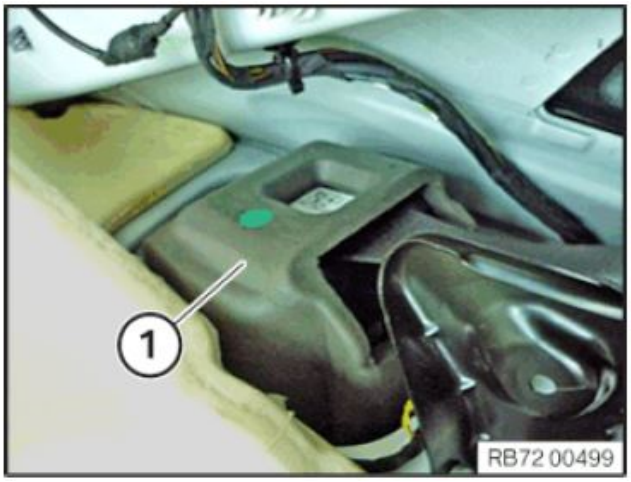
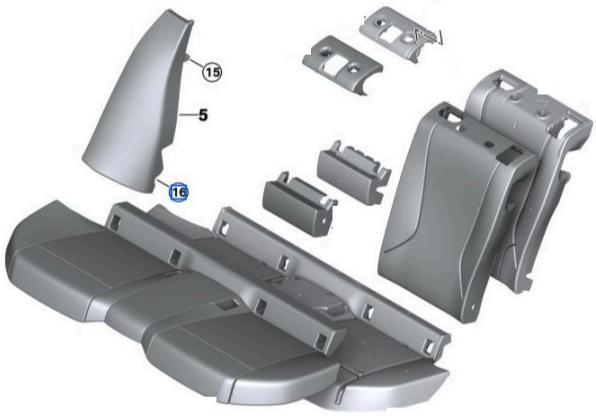


Replace the rear right safety belt (1) in accordance with repair instructions **72 11 381** (Removing and installing/replacing rear right upper seat belt).

Follow the safety instructions for disconnecting the air bag electrical connectors.

When a microencapsulated screw is reused, it must be coated with screw locking agent Loctite 243.

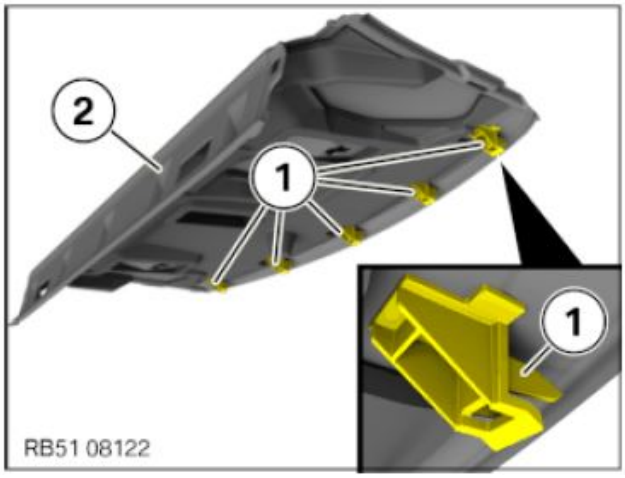
(F74 model shown)



The two retainers holding the seat back side section to the body must be replaced.

- Top flat head screw 9908719 (15)
- Bottom plastic cap nut 7169847 (16)

(F74 model only)



When installing the rear trim panel (F74 model) check to see if any of the snap-in lugs (1) are damaged.

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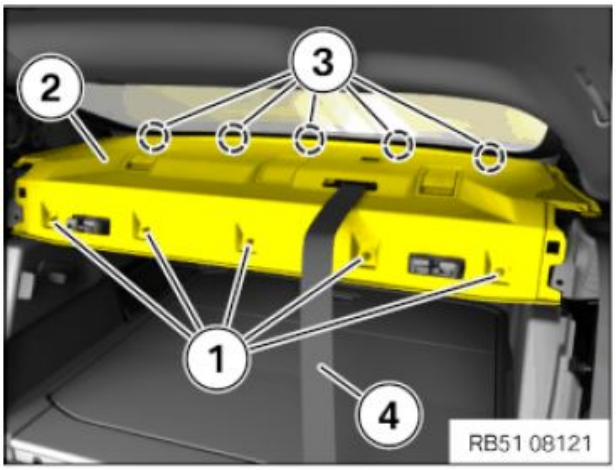
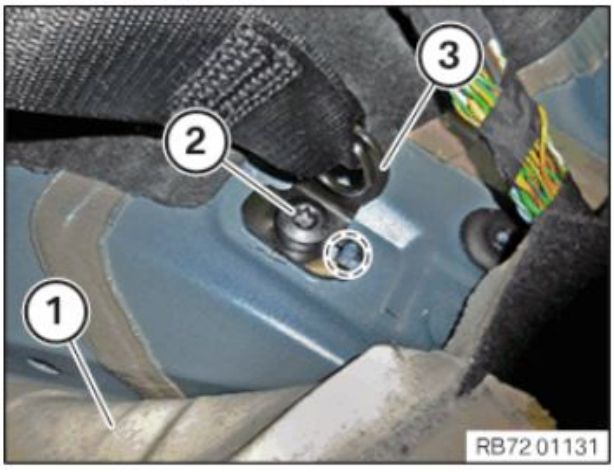


The note in the Repair instruction for the rear trim panel (2) indicates to replace the trim panel **ONLY IF** THE SNAP-IN LUG(S) ARE BROKEN.

Multiple panels in the repair instruction have a note to replace/renew the part **ONLY IF** THE PANEL IS BROKEN.

The hold down eyelets in the luggage compartment must be removed for the repair, the accompanying screws must also be reused.

Replace the Fillister/Oval head screw (1) retaining the rear safety belt to the body (F74 model).



Replace the Fillister/Oval head screw (2) retaining the rear safety belt to the body (U10/U11 models).

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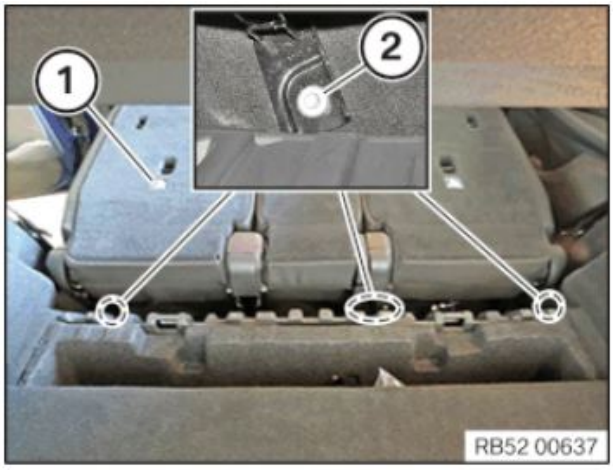
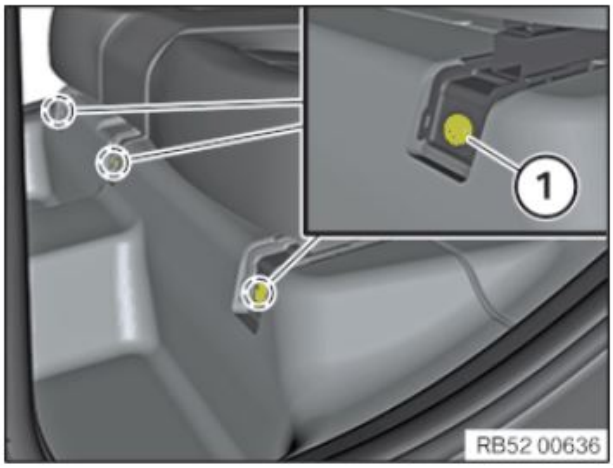


Replace the seven Fillister/Oval head screws retaining the rear seat to the body (U10/U11 models).



PARTS INFORMATION

To determine the part number below that is be installed and used for the claim submission for the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

YOCV Campaign Codes
F74 3105027723
U11 3104948202

Part Number	Description	Quantity
72 11 5 A54 A28	Upper seat belt rear right F74	1
72 11 5 B4E 823	Upper seat belt rear right U11	1
AND:		
07 14 9 148 299	Fillister/Oval head Screw – All models, safety belt to body	1
07 14 7 395 678	Fillister/Oval Head Screw – U10/U11 Only, seat	7
07 11 9 908 719	Flat head screw F74	1
07 14 7 169 847	Plastic cap nut F74	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants (in sublet), one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package

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Repair Code:	**0072850200**	**F74 U10 U11 Replacing rear right seat belt**

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Package	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 78 942	Replacing the rear right seat belt	As applicable

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Package	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 78 353	Replacing the rear right seat belt	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician's RO notes, and in the claim comments (For example: B72 09 25 Replace seat belt WP 1), unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall's repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

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- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

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Supporting Materials
picture_as_pdf B720925_25V-717-RearSafetyBelt-BMW-FAQ-(15Oct2025).pdf
picture_as_pdf B720925 Recall Notice.pdf

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-717: Replace Rear Passenger Side Safety Belt – B72 09 25

BMW AG is conducting a Voluntary Safety Recall (effective October 15, 2025) on certain Model Year 2026 BMW vehicles that were produced between July 30, 2025, and September 27, 2025.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

CONFIDENTIAL

Safety Recall
25V-717
Rear Safety Belt
Model Year 2026
BMW 2 Series Gran Coupe, X1, X2
10/15/2025

Q1. Which BMW models in the US are potentially affected by this Safety Recall?
Certain Model Year 2026 BMW 2 Series Gran Coupe, X1 and X2 models in the US are potentially affected.

Q2. What is the specific issue?
This safety recall involves the rear (left and/or right) safety belts which may not have been produced by the supplier according to specifications. In a crash, the belt may not provide sufficient restraint capability, which could increase the risk of injury.

Q2a. This sounds familiar. My vehicle was affected by a Front Safety Belt Recall. Can you explain?
Yes. Your vehicle may have been affected by both a Front Safety Belt Recall, and this Rear Safety Belt Recall.

Q3. Why are other models / vehicles not included in this Safety Recall?
Other models have rear safety belts produced by the supplier according to specifications.

Q4. Can I continue to drive my vehicle?
Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?
BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?
Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on "**Manage recall notices and contact information".**

Q7. How will my vehicle be remedied?
Potentially affected vehicles will have the rear safety belts (left and/or right) replaced *for free* which should take about an hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?
Yes. BMW is currently in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with an authorized BMW center. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.

SIB 72 08 25

RECALL 25V-717: REPLACE DRIVER REAR SAFETY BELT

2025-11-21

This Service Information Bulletin (Revision 2) replaces SI B72 08 25 **dated November 2025.**

What's New (Specific text highlighted):

- Procedure/Parts – Replace the mounting hardware of the seat back side section on the affected side when removing/installing

☒	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
F74	2 Series Gran Coupe	August 7, 2025 – August 25, 2025
U10	X2 Sports ActivityCoupe	August 7, 2025 – September 27, 2025
U11	X1 Sports Activity Vehicle	July 30, 2025 – September 25, 2025

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of October 16, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective October 15, 2025) on certain Model Year 2026 BMW vehicles that were produced between July 30, 2025, and September 27, 2025.

This safety recall involves the rear left safety belt which may not have been produced by the supplier according to specifications. In a crash, the belt may not provide sufficient restraint capability, which could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

CAUSE

It is possible that the rear left (aka driver's rear) safety belt was not manufactured correctly in the affected vehicles.

CORRECTION

Replace the rear left safety belt.

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PROCEDURE

Important Warning for Working on the High-Voltage (HV) systems on BMW Group vehicles:

Only properly trained personnel, who passed all applicable HV Technical Training Courses, should perform repairs which require disconnecting, or removal of High Voltage battery components on any Hybrid or Electric Vehicle. Work performed on High Voltage systems by unqualified persons may result in severe injury or damage to the vehicle. Additional safety information is found in Repair Instruction 61 00… "Observe safety instructions when handling electric vehicles".

Prior to disconnecting, or the removal of any HV component, the HV system needs to be disabled and secured (by means of the HV Service Disconnect Switch and lock out) by a properly trained HV technician, who has a minimum HV Qualification level after completing the Technical Training Course "ST2324 High Voltage Drivetrain Systems" which as of 1/2023* includes ST1824 Alternative Drive Part 1.

*** Note: As of January 2023, the HV component portion of the "ST2205 Generation 5 High-voltage class" (except for the High Voltage Battery) has been merged into "ST2324 High Voltage Drivetrain Systems".**

Up to Generation 4 Vehicles once vehicle's HV system is disabled (the "Blitz" - lightning bolt icon is displayed in instrument cluster, see below), a technician without HV Certification may remove a HV component (e.g., EH Heater, EKK Compressor, EME Control Unit, et.), except for the High Voltage Battery.

For Generation 5 Vehicles however, the specific vehicle training is required to diagnose, remove and service any HV component and it is NOT allowed for non HV certified technicians to work on the high voltage system.

High Voltage Battery removal and rework can ONLY be performed by a High-voltage Certified Technician with a HV Battery Certification level corresponding to a specific Electric or Hybrid vehicle, for example:

To repair GEN4 HV battery of G05 PHEV a certification from Technical Training Course "ST2006 – SP44 HV Battery" or equivalent ST1825 – Alternative Drive Part 2 is required (or as of 1/2023 the equivalent "ST 2325 for High Voltage Battery Systems").

And

To repair A GEN5 HV battery the Technical Training Course "ST2205 Generation 5 High-voltage class" is required or as of 1/2023* the equivalent "ST 2325 for High Voltage Battery Systems".

***Note: As of January 2023, the "ST2205 Generation 5 High-voltage stand-alone class" has been merged into "ST2324 for High Voltage Drivetrain Systems" and "ST2325 for High Voltage Battery Systems"**

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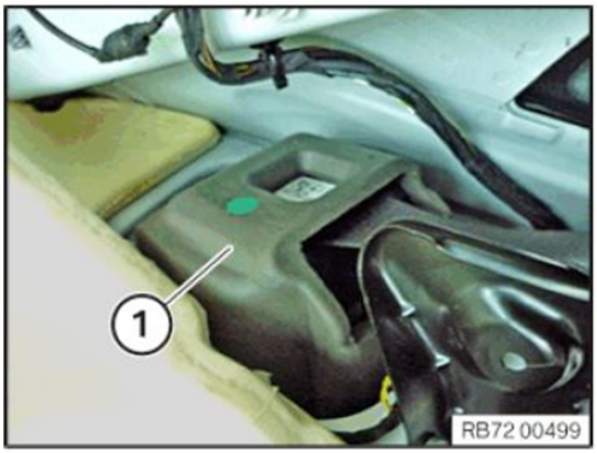
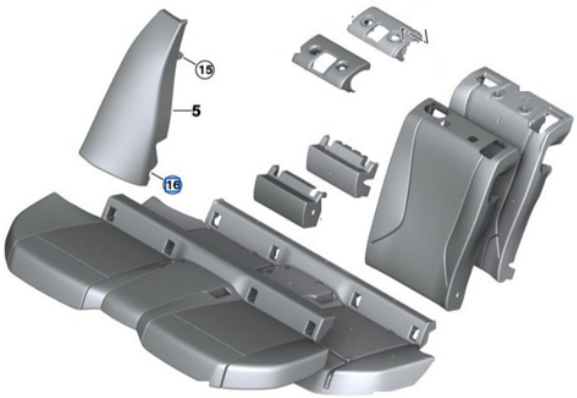


Replace the rear left safety belt (1) in accordance with repair instructions **72 11 380** (Removing and installing/replacing rear left upper seat belt).

Follow the safety instructions for disconnecting the air bag electrical connectors.

When a microencapsulated screw is reused, it must be coated with screw locking agent Loctite 243.

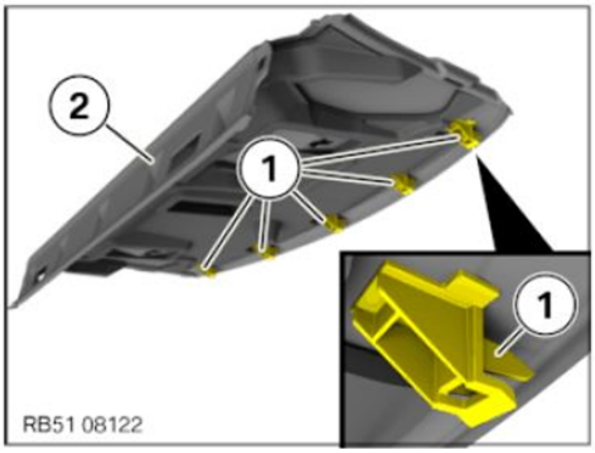
(F74 model shown)



The two retainers holding the seat back side section to the body must be replaced.

- Top flat head screw 9908719 (15)
- Bottom plastic cap nut 7169847 (16)

(F74 model only)



When installing the rear trim panel (F74 model) check to see if any of the snap-in lugs (1) are damaged.

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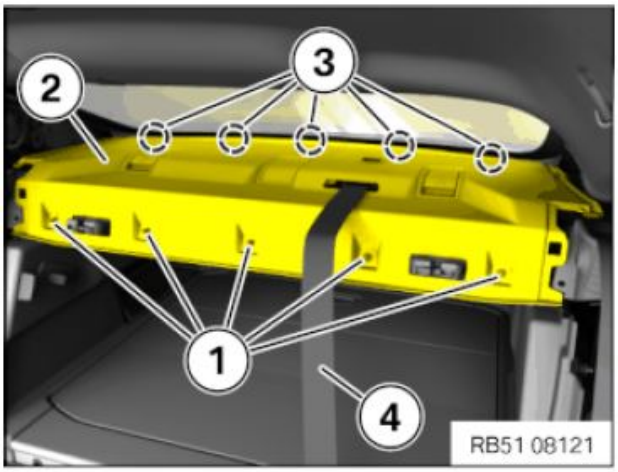
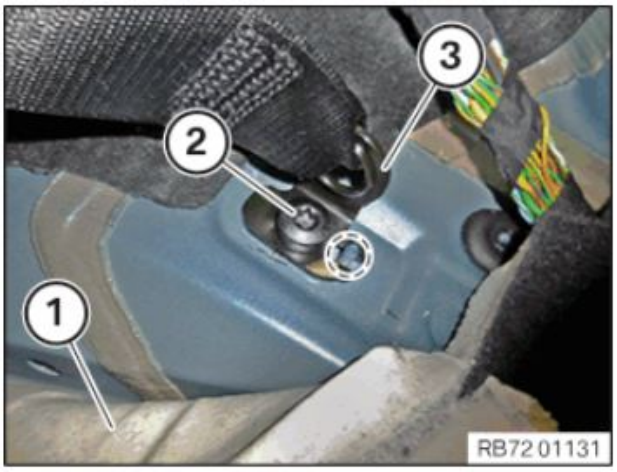


The note in the Repair instruction for the rear trim panel (2) indicates to replace the trim panel **ONLY IF** THE SNAP-IN LUG(S) ARE BROKEN.

Multiple panels in the repair instruction have a note to replace/renew the part **ONLY IF** THE PANEL IS BROKEN.

The hold down eyelets in the luggage compartment must be removed for the repair, and the accompanying screws must also be reused.

Replace the Fillister/Oval head screw (1) retaining the rear safety belt to the body (F74 model).



Replace the Fillister/Oval head screw (2) retaining the rear safety belt to the body (U10/U11 models).

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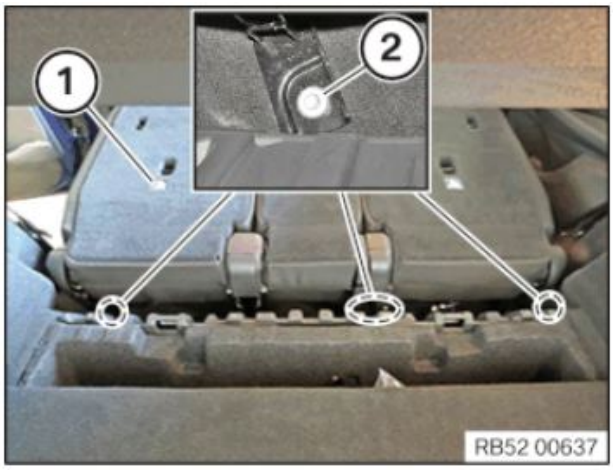
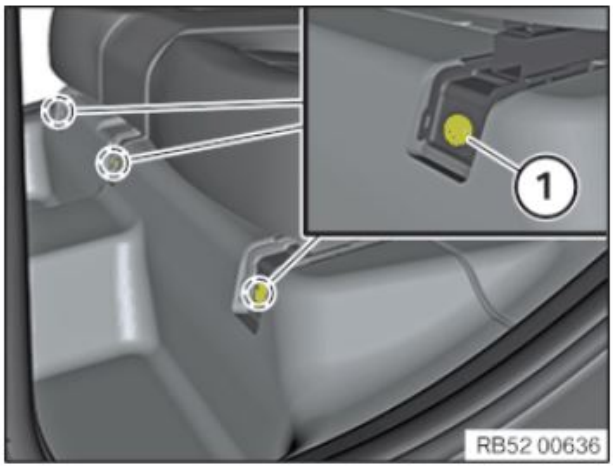


Replace the seven Fillister/Oval head screws retaining the rear seat to the body (U10/U11 models).



PARTS INFORMATION

To determine the part number below that is be installed and used for the claim submission for the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

YOCV Campaign Codes
F74 3105029772
U10 3104992626
U11 3104942192

Part Number	Description	Quantity
72 11 5 A54 A27	Upper seat belt rear left F74	1
72 11 5 B4E 837	Upper seat belt rear left U10	1
72 11 5 B4E 823	Upper seat belt rear left U11	1
AND:		
07 14 9 148 299	Fillister/Oval head Screw – All models, safety belt to body	1
07 14 7 395 678	Fillister/Oval Head Screw – U10/U11 Only, seat	7
07 11 9 908 719	Flat head screw F74	1
07 14 7 169 847	Plastic cap nut F74	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants (in sublet), one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

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CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part numbers above that apply.

Repair Code:	**0072840200**	**F74 U10 U11 Replacing rear left seat belt**

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Package	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 78 938	Replacing the rear left seat belt	As applicable

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Package	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 78 352	Replacing the rear left seat belt	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician's RO notes, and in the claim comments (For example: B72 08 25 Replace seat belt WP 1), unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall's repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

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Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

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Supporting Materials
picture_as_pdf B720825_25V-717-RearSafetyBelt-BMW-FAQ-(15Oct2025).pdf
picture_as_pdf B720825 Recall Notice.pdf

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-717: Replace Rear Drive Side Safety Belt – B72 08 25

BMW AG is conducting a Voluntary Safety Recall (effective October 15, 2025) on certain Model Year 2026 BMW vehicles that were produced between July 30, 2025, and September 27, 2025.

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Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

CONFIDENTIAL

Safety Recall
25V-717
Rear Safety Belt
Model Year 2026
BMW 2 Series Gran Coupe, X1, X2
10/15/2025

Q1. Which BMW models in the US are potentially affected by this Safety Recall?
Certain Model Year 2026 BMW 2 Series Gran Coupe, X1 and X2 models in the US are potentially affected.

Q2. What is the specific issue?
This safety recall involves the rear (left and/or right) safety belts which may not have been produced by the supplier according to specifications. In a crash, the belt may not provide sufficient restraint capability, which could increase the risk of injury.

Q2a. This sounds familiar. My vehicle was affected by a Front Safety Belt Recall. Can you explain?
Yes. Your vehicle may have been affected by both a Front Safety Belt Recall, and this Rear Safety Belt Recall.

Q3. Why are other models / vehicles not included in this Safety Recall?
Other models have rear safety belts produced by the supplier according to specifications.

Q4. Can I continue to drive my vehicle?
Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?
BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?
Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on "**Manage recall notices and contact information".**

Q7. How will my vehicle be remedied?
Potentially affected vehicles will have the rear safety belts (left and/or right) replaced *for free* which should take about an hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?
Yes. BMW is currently in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with an authorized BMW center. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.