

To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	From: Anthony Washington, Senior Manager, Regulations and Certifications
<b>Re: Launch Recall Campaign Notification</b> <b>Model: Sprinter</b> <b>Model Years: 2025</b> <b>Replace DISTRONIC Radar Sensor</b>	Date: November 2025



Mercedes-Benz

**IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.

Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



<b>Campaign No.:</b>	<b>Campaign Desc.:</b>	<b>NHTSA ID:</b>	<b>Replace DISTRONIC Radar Sensor</b>
<b>2025110001</b>	<b>VS3RADARS</b>	<b>25V712</b>	
<p>This is to notify you of a <b>Recall Campaign</b> to replace the DISTRONIC radar sensor on approximately <b>16</b> MY 2025 Sprinter Vans. The recall campaign will be visible on the <a href="http://www.NHTSA.gov">www.NHTSA.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "<b>OPEN</b>" in VMI and cannot be sold until remedied.</p>			
<b>Background</b>			
<b>Issue</b>	<p>Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") Sprinter (907 platform) vehicles, the front short-range radar sensor printed circuit board might not meet specifications. As a consequence, object detection might not be sufficiently robust and could potentially cause certain driver assistance functions to either deactivate without warning, or not be initiated as intended. Should a driver rely solely on the driver assistance systems, this could increase the risk of a crash.</p>		
<b>What We're Doing</b>	<p>MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Sprinter dealer will replace the DISTRONIC radar sensor on the affected vehicles.</p>		
<b>Parts</b>	<b>Parts are available</b>		
<b>Vehicles Affected</b>			
<b>Model Year(s)</b>	2025		
<b>Vehicle Model</b>	Sprinter		
<b>Vehicle Populations</b>			
<b>Population</b>	<b>16</b>		
<b>Dealer Inventory</b>	<b>3</b>		
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent vehicles covered by this notification until the vehicle has been repaired.</b></p>			
<b>Next Steps/Notes</b>			
<b>Customer Notification Timeline</b>	An owner's notification letter to be mailed in December 2025.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>			



**Model 907**

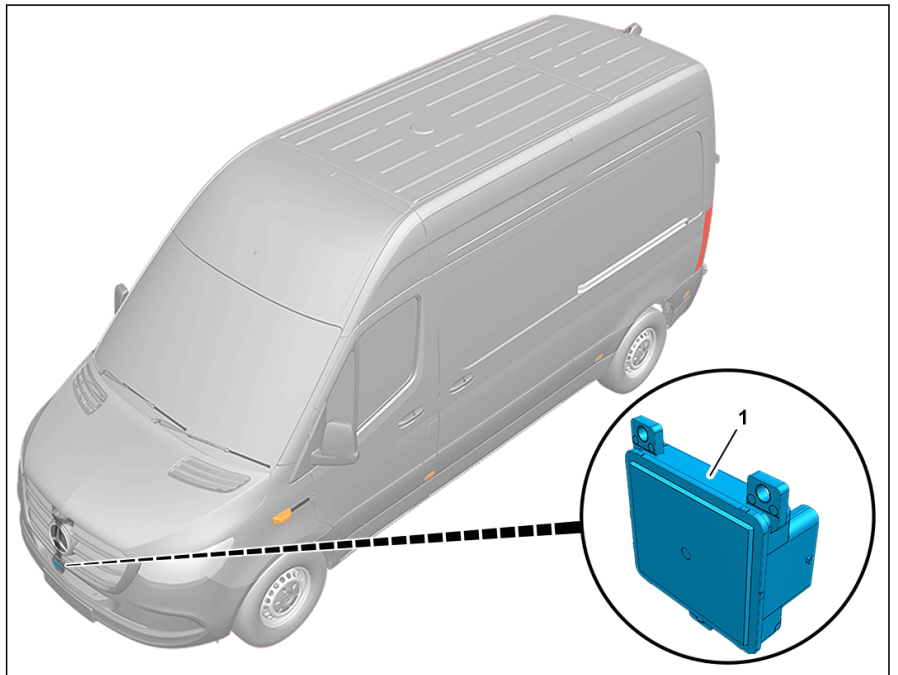
**Operation no. of the operation texts or standard texts and flat rates**

Category	Op. no.	Operation text	Time	Damage Code	Codeword
L	11 0012	Operations: Replace radar sensor (includes: radiator shell; radar sensor; connect/disconnect charger; connect/disconnect diagnostic system; commission radar sensor)	0.6hrs	30 910 03	VS3RADARS
L	11 0013	Operations: Perform calibration drive (after repair work)	<b>ZM*</b>	30 910 03	VS3RADARS


\* Documentation must be submitted with warranty claim to show Start/Finish mileage for the road test on the RO

**Shown on model 907.6 with code BA3 (Active Brake Assist)**

1 Radar sensor



D30.30-A009-76

<b>Notice</b>	Notes on carrying out repair work in the vehicle interior		AH68.00-D-0001-01KOS
	<b>Check</b>		
1	Check if vehicle is affected by measure.		
	<b>Replace</b>		
2	Replace front radar sensor.		AR30.30-D-1210TS

 AR

	<b>Initial startup</b>		
3 AR	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	<p>ⓘ During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units.</p> <p>ⓘ Follow the operating instructions for the charger.</p> <p>ⓘ Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the on-board electrical system battery.</p>	AR54.10-D-1127TS
4 AD	Connect diagnostic system.	<p>ⓘ Always use the <b>latest</b> XENTRY Diagnosis software release with <b>all available</b> add-ons.</p> <p>ⓘ It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.</p> <p>ⓘ A calibration drive must be performed for commissioning.</p>	AD00.00-D-2000-06TS
5	Commission radar sensor (1) with diagnostic system.		
6 AD	Disconnect diagnostic system.		AD00.00-D-2000-06TS
7 AR	Remove charger from vehicle.		AR54.10-D-1127TS

**Parts ordering note**

Part no.	Designation	Quantity
A 000 905 6424	Radar sensor (Confirm part in XENTRY Parts Information)	1