

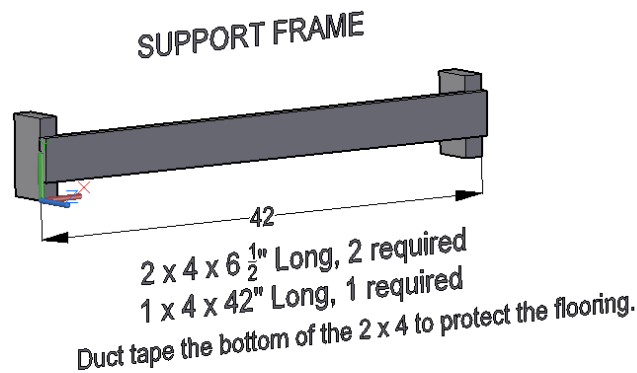
Murphy Bed Mechanism

Bulletin Type:	Recall	Publication Date:	November 2025
Bulletin #(s):	25V-675 USA 2025-542 Canada	Make(s):	Jayco, Heartland
Job Code(s):	9901639	Model(s):	North Point FW, Bighorn
Flat Rate(s):	9901639 1.5 HR – Murphy Bed Mechanism Replacement	Model Year(s):	2026

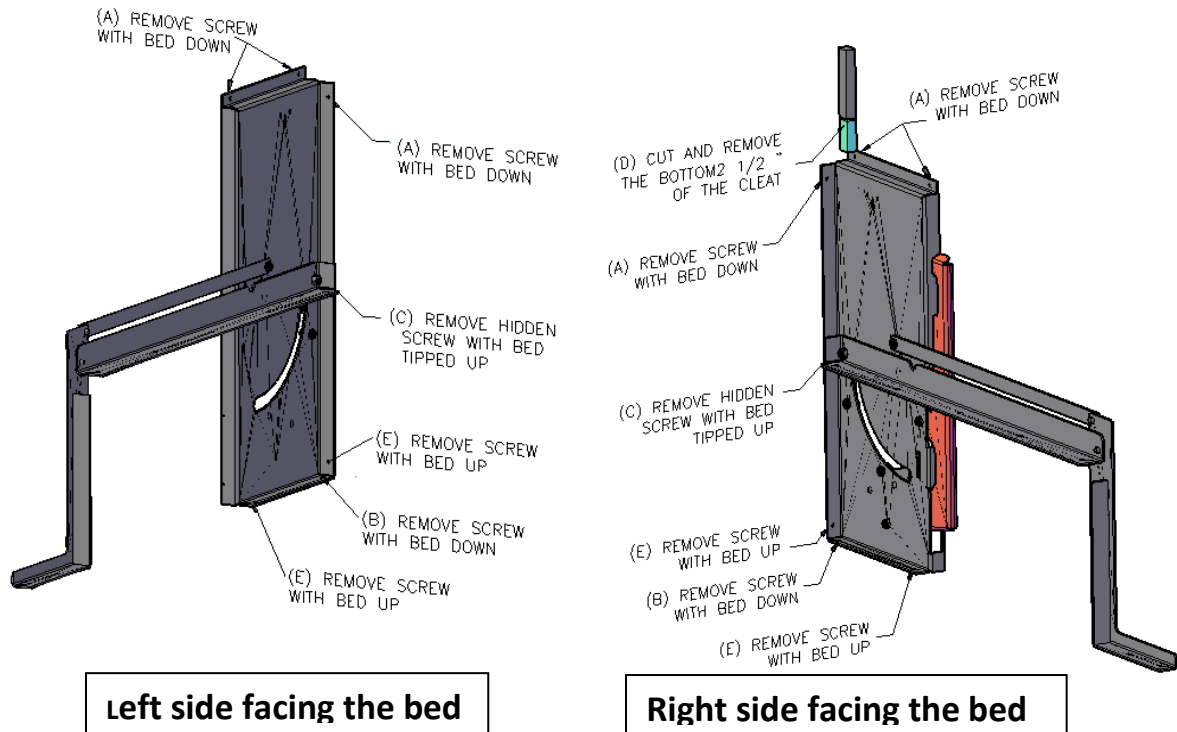
Incident:	The mechanism used on the murphy bed could lead to the bed's sudden and unexpected fall.
Affected Units:	2026 Jayco North Point FW; 2026 Heartland Bighorn
Parts Kit: 25V-675	Parts Kit #: 25V-675
	Part Kit Contents: 1 Qty - HINGE, MFBED 12.50X32.00 W/TRSN SPR W/FELT COV HDL L/R SET
Misc. Tools & Supplies:	Putty stick, Stanley knife, right angle screw gun adapter, 12 inch long bit, short bit, screw gun, 2 x 4 x 6 1/2", 1 x 4 x 42", duct tape
Parts Return Information:	N/A

MURPHY BED MECHANISM REPLACEMENT INSTRUCTION

1. This process will require two technicians to complete. This process should be followed to prevent the mechanism from springing free unexpectedly from the wall.
2. A support frame below that is 42" x 6 1/2" is to be built according to the provided drawing. This will be used later in the process once the screws attaching the mechanism to the wall have been removed. The bottom side of the 2 x 4 x 6 1/2" needs to be duct taped to protect the floor.



3. Begin this process by removing the full width shelf that is attached to the Murphy bed. The screw pads that cover the screws that attach the shelf will be reinstalled when the shelf is reinstalled. Unhook the safety strap located across the top of the bed platform.



4. One technician will be required to lay on the floor under the bed to remove several screws while the other technician lowers the bed to rest on the floor and removes the 3-screw marked **(A)** in both the Left and Right mechanism.
5. The technician under the bed will need to **remove only the screw identified in the diagram above that are marked as (B)** otherwise the bed may spring away from the wall. This 1-screw is found in both the Left and Right mechanisms.
6. Once these screws have been removed the bed assembly, with a technician positioned on top of the bed platform, over the hinge point of the mechanism is to be lifted to approximately a 45° angle in order that the technician on the bed platform can remove the screw that is located very close to the hinge point. These screws are difficult to access in both the Right and Left mechanism. These 2- screws are marked as **(C)** in the above diagram. A right angle screw gun adapter should aid in the removal of this screw. After these screws have been removed lower the bed.
7. The wood cleat located above the Right mechanism must be shortened by 2 ½" as the new mechanism is taller and this clearance is needed as indicated by **(D)** in the diagram above.
8. Once the technician has removed himself from the top surface of the Murphy bed, the bed is to be moved into the up position and locked into place. The safety strap is now to be reconnected.
9. The final two screws indicated in the drawing are now to be removed and marked as **(E)**. A 12" long screw bit will be required. The bed assembly is now free to be moved to replace the mechanisms.

10. When facing the bed, a plastic putty stick is to be placed above the molding located at the floor line and pushed between the metal edge of the Left mechanism and the vinyl wall panel of the left wall to provide space and prevent damage to the wall panel when the bed assembly is later slid inward away from the center wall into the room to remove the Left mechanism.
11. The support frame that was built at the beginning of this process is also to be placed on the floor underneath the bottom edge of the bed frame, lifting the bed assembly slightly off the floor vinyl to prevent damage to the floor vinyl when the bed assembly is slid inward into the room to remove the Left mechanism.
12. When facing the bed assembly, the left side is to be pulled inward away from the center wall so that it is positioned diagonally in the room. The screws attaching the bed frame to the left mechanism are to be removed which will allow the mechanism to be removed.
13. With a Left mechanism removed and the bedframe sitting on the support, the bed assembly is now to be slid forward towards the left wall to allow for the removal of the Right mechanism after the screws attaching it to the bed frame have been removed.
14. The new Right mechanism is to be slid into position and attached to the bed frame with screws into the previous holes. The bed frame and right mechanism are to be slid rearwards against the right wall, and the new Left mechanism is to be placed into position and fastened to the bed frame. The bed frame will need to sit somewhat diagonally to provide enough room to slide the left mechanism into position.
15. The bed frame and both mechanisms are now to be pushed back into place against the center wall and again using the plastic putty stick as a spacer to prevent damage to the wall vinyl.
16. After the assembly has been pushed against the center wall and in its original location, remove the support frame that was placed under the bed frame and allow the assembly to rest on the floor.
17. The molding along the floor at the left side of the room will need to be trimmed with a Stanley knife so that it is even with the edge of the new mechanism as the new mechanism is slightly larger.
18. The putty stick is then used to push the trim that is trapped between the mechanism and the vinyl board back under the area of the mechanism where it will remain.
19. Screws are to be reinstalled into the new mechanisms according to the holes provided beginning with the locations marked as **(E)** while the bed is in the up position. With the bed moved to the lower position all other screws are to be installed however the screw that was difficult to access at the hinge point has been relocated so there is not the need to hold the bed at the 45-degree angle as was done in the removal process. The mattress can now be placed onto the bed frame and then the bed should be moved to the up position.
20. The shelf must now be reinstalled and the screw pads placed on top of the screws to prevent damage to the flooring. A function test of the Murphy bed is to be completed to ensure that it locks in the up position and in the down position by operating the red lock lever located on the Right mechanism.
21. With the bed properly functioning, the bed should be placed in the up position, and the safety straps reconnected.

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